ENVIRONMENT
A STATES OF GUERNSEY GOVERNMENT DEPARTMENT

PUBLIC SERVICE VEHICLE TAXI LOCAL KNOWLEDGE EXAMINATION

SYLLABUS

Section 1	Local Law	**Page 2**
Section 2	General Services	**Page 5**
Section 3	General Areas	**Page 6**
Section 4	Housing Estates	**Page 7**
Section 5	Churches	**Page 8**
Section 6	Constables' Offices	**Page 9**
Section 7	Social Clubs	**Page 10**
Section 8	Sports Facilities	**Page 11**
Section 9	Nightclubs	**Page 12**
Section 10	Places of Interest	**Page 13**
Section 11	Public Houses and Bars	**Page 14**
Section 12	Restaurants, Cafes, and Take-Aways	**Page 15**
Section 13	Hotels, Guest Houses & Lodging Houses	**Page 16**
Section 14	Self Catering Accommodation	**Page 17**
Section 15	Camping Sites	**Page 18**
Section 16	Health and Care	**Page 19**
Section 17	Nursing and Residential Homes	**Page 20**
Section 18	Business Houses	**Page 21**
Section 19	Horticulture, Hotel and Nurse Staff Accommodation	**Page 22**

SECTION ONE

LOCAL LAW

Questions to be asked: **12**

Minimum pass rate: **12**

1. Every taxi must display three certain signs and notices, what are they?

(a) A Tariff card.
(b) An approved illuminated sign on roof.
(c) A notice stating the maximum number of passengers to be carried.

(All **three** to be given for correct answer).

2. What mandatory equipment must be fitted to a taxi?

(a) A taximeter, sealed by or on behalf of the Department in such a manner as to indicate visually the maximum fare which may be charged.
(b) A fire extinguisher.
(c) An approved illuminated roof sign.
(d) P.S.V. plate.

(All **four** to be given for correct answer).

3. Whilst on a rank, a taxi driver may refuse to take a fare for any one of three specific reasons, what are they?

(a) If he or she believes the fare will not be paid.
(b) If any passenger's condition or conduct is objectionable, or is likely to become objectionable.
(c) The period of hire will be for more than one hour.

(All **three** to be given for correct answer).

4. Can a taxi driver stop to refill the taxi with fuel when there is a passenger on board the vehicle?

No.

5. If a taxi driver is at the front of a taxi rank and is, for any reason, unable to take his or her turn, is that driver allowed to take the next turn on the rank?

No.

(According to the Code of Conduct, the driver's turn is forfeited and upon rejoining the rank, the driver must take up the last position).

6. Between which times can a taxi driver charge a passenger the 'night calls' tariff?

Between 10pm and 7am from Monday to Friday and between 7.00pm and 7.00am on Saturday and Sunday.

7. Can a taxi driver charge for either of the following?

(a) Dead mileage? No.
(b) Baggage carried in the passenger compartment? No.

8. Now long can an unattended taxi be left on a rank?

15 minutes on all designated ranks; 1 hour on the west side of the Weighbridge rank.

9. Can a driver refuse to take his maximum number of passengers?

No.

(Note : the current public transport legislation states that the number of passengers which any public service vehicle is permitted to carry may be increased to the extent that any three children over the age of five years but under the age of fourteen years may be counted as being equivalent to two passengers).

10. Taxi drivers can refuse to carry a passenger's luggage for two reasons, what are they?

(a) If the total weight exceeds l00 lbs or approximately 45 kgs.
(b) If its size or nature makes carriage impractical.

11. Can you list the Taxi Ranks on the Island?

(a) Bonded Store
(b) Quay
(c) Tourist Information Centre
(d) Top of Smith Street
(e) Albany (South Esplanade)
(f) Weighbridge
(g) St. Sampson's Bridge
(h) St. Peter Port Harbour
(i) States Airport

(Must give all ranks for correct answer).

12. What are the laws regarding the parking of taxis in disc parking zones?

Taxis can park in a disc zone when already on hire or when not on hire, but may not ply for hire from a disc parking zone.

SECTION TWO

GENERAL SERVICES

Questions to be asked: **10**

Minimum pass rate: **7**

Admiral Park	
BBC Radio Guernsey	
Boatworks +	
British Red Cross Society	
Cadastre Office	
Chamber of Commerce	
Citizens Advice Bureau	
Consumer Affairs	
Crematorium	
Customs Office	
Edward T. Wheadon House	
Fire & Rescue Service	
Gsy Electricity	
Gsy Gas Ltd	
Gsy Water	
Gsy Welfare Society	
Guilles-Alles Library	
Harbour Office	
Island FM	
Lifeboat Station	
Marine & General	
Oxfam	
States Dairy	
Police Station	
Condor Office	
Priaulx Library	
Ron Short Centre	
Waitrose Supermarket	
Samaritans	
Sir Charles Frossard House	
St Johns Ambulance Station	
St Julian’s Complex	
States Income Tax Department	
States Works Department	
Tourism Information Centre	

SECTION THREE

GENERAL AREAS

Questions to be asked: 10

Minimum pass rate: 7

Baugy Cross Roads	
Bunker Hill	
Candie - St Andrews	
Carmel	
Croix Guerin	
Croutes	
Four Cabot	
Halfway	
Hauteville	
Ivy Gates	
Kings Mills	
L'Islet	
La Corbiere	
La Girouette	
La Hure Mare	
La Moye	
Le Bourg	
Le Chene Cross Roads	
Le Grand Havre	
Le Guet	
Le Mont Saint	
Les Brehauts	
Les Dicqs	
Les Hubits	
Les Islets	
Les Lohiers	
Les Sages	
Les Tielles	
Longstore	
Pleinheaume	
Portinfer	
Potter's Corner	
Richmond - St Saviours	
Saltpans	
Sous L'Eglise	
St Clair Hill	
St George	
Talbot Valley	

SECTION FOUR

HOUSING ESTATES

Question to be asked: 10

Minimum pass rate: 7

Bas Courtils	
Baugy	
Beau Repaire	
Belmont Rise	
Bermuda Court	
Capstan Walk	
Chemin des Monts	
Claival	
Clos de Baugy	
Clos de Priaulx	
Clos du Beau Pre	
Close de Soleil	
Cour du Parc	
Courtil Bris	
Courtil Michele	
Courtil Portier	
Helston	
La Jaoniere Clos	
La Lande	
La Manche	
La Mare	
Le Bordage	
Le Villocq	
Les Genats	
Les Landes Close	
Les Naftiaux	
Les Prins	
Mahaut Gardens	
Northlands	
Orchard Close	
Pont Vaillant	
Pre de Quertier	
Pre du Ruisseau	
Rue Flere	
Rue Jehannet	
Saumarez Mill	
Sous les Hougues	
Woodlands Park	

SECTION FIVE

CHURCHES

Questions to be asked: 10

Minimum pass rate: 7

Bordeaux Mission	
Capelles	
Cobo Mission Hall	
Elim Pentecostal - Delancey	
Elim Pentecostal - Eldad	
Elim Pentecostal – Vazon	
Emmanuel Bapist	
Forest Parish (St. Marguerite)	
Galaad	
Green Lanes Gospel Hall	
Holy Trinity	
King's Barn Mission	
L'Islet Fortress – Salvation Army	
La Villaize	
Les Camps Methodist Church	
Notre Dame du Rosaire	
Our Lady Star of the Sea	
Shiloh	
Spurgeon Memorial Bapist	
St Mathew's	
St Paul's Methodist	
St. Andrew Church of Scotland	
St. Andrew's Parish	
St. John's	
St. Joseph's	
St. Marie du Catel	
St. Martins Parish	
St. Mary's Anglican	
St. Peter's Parish	
St. Sampsons Parish	
St. Saviour's Parish	
St. Saviour's United Reform	
St. Stephen's	
Torteval Methodist	
Torteval Parish (St. Phillippe)	
Vale Church (St. Michel)	
Wesley (Methodist)	

SECTION SIX

CONSTABLE'S OFFICES

Questions to be asked: **10**

Minimum pass rate: **7**

Castel	
Forest	
St. Andrew's	
St. Martin's	
St. Peter Port	
St. Peter's	
St. Sampson's	
St. Saviour's	
Torteval	
Vale	

SECTION SEVEN

SOCIAL CLUBS

Questions to be asked: 10

Minimum pass rate: 7

Autocross Club	
Ex-Servicemen's Club	
Guernsey Aero Club	
Guernsey Cricketers Club (KG V)	
Guernsey Motorcycle & Car Club	
Guernsey Yacht Club	
North British Legion	
North Social Club	
R.A.F. Club – Gremlin	
Royal Channel Islands Yacht Club	
Rugby Club	
Saints Club	
Sarnian Club	
South British Legion	
Sylvans	
The Sporting Club	
United Club	
Vale Recreation	
West British Legion	

SECTION EIGHT

SPORTS FACILITIES

Questions to be asked: 10

Minimum pass rate: 7

Badminton Hall	
Cobo United Air Rifle Club	
Corbet Field	
Delancey Park	
Fitness Factory	
Guernsey Indoor Bowling Association	
Guernsey Equestrian Centre	
Jan's Fitness Studio	
King George V Playing Fields	
King's Leisure Centre	
La Grande Mare Golf Club	
North Field	
Osmond Priaulx	
Royal Golf Club	
Rugby Club	
St Martin's Tennis Club	
The Bowl	
The Track Playing Fields	
The Train Station	

SECTION NINE

NIGHTCLUBS

Questions to be asked: **3**

Minimum pass rate: **2**

Barbados	
Follies d'Amour	
Fusion	

SECTION TEN

PLACES OF INTEREST

Questions to be asked: 10

Minimum pass rate: 7

Belvedere Look Out	
Bruce Russell Gold and Silversmiths	
Catherine Best Jewellery	
Coach House Art Gallery	
Fort Doyle	
Fort Grey	
German Military Cemetary	
German Navel Signals HQ	
German Occupation Museum	
Gsy Clockmakers	
Gsy Museum & Art Gallery	
Gsy Pearl Centre	
Gsy Tapestry	
Guernsey Aquarium	
Guernsey Candles	
Guernsey Folk Museum	
Guernsey Freesia Centre	
Guernsey Toys	
Guilles – Alles Library	
La Guet View Point	
La Vallette Underground Military Museum	
Le Dehuis Passage Tomb	
Le Trepied Tomb	
Les Prevost Tower	
Little Chapel	
Maritime Museum	
Oatlands Village	
Occupation Museum	
Pepper Pot	
Prosperity Memorial	
Reservoir	
Royal Court	
Sausmarez Manor	
Silbe Nature Reserve	
Underground Hospital	
Victor Hugo House	

SECTION ELEVEN

PUBLIC HOUSES AND BARS

Questions to be asked: 10

Minimum pass rate: 7

Albion Tavern	The Dog House
Blind O'Reillys	Forester's
Christie's	Admiral's Bar
Cocq du Nord	Last Post
Couture Inn	The Cornerstone
Deerhound Inn	White Heart
Drunken Duck	Captain's Hotel
Grange Lodge	The Red Onion
Hampshire Lodge	Swan Inn
Harbour Lights	Trafalgar
Imperial Hotel	Rockmount
La Fontaine Inn	La Collinette Hotel (The Clubhouse)
Longfrie	Fermain Tavern
Mariners	Venture Inn
Moore's Library Bar	Britannia
Queen's	Thomas De la Rue
Randy Paddle	Dorset Arms
Red Lion	Houmet Tavern
Ship & Crown	The Yacht
St. Jacques Tavern	Happy Landings
The Moorings	Pieces Bar
Wayside Tavern	Jamaica Inn

SECTION TWELVE

RESTAURANTS, CAFES AND TAKE-AWAYS

Questions to be asked: 10

Minimum pass rate: 7

Beetons	Absolute End
Da Nello's,	Café Renoir
Dix Neuf	China Red
Half Moon	Christie's Bar & Bistro
Kwai Take Away	Conservatory Restaurant
L' Ora's	Crabby Jack's
L'Escalier	Croix Guerin
La Fregate,	Deerhound
La Perla	Da Bruno's
La Piazza,	Indian Cottage
Laska	L'Atlantique
Le Nautique	L'Auberge
Marina,	La Creperie
Mirage,	Menu Brasserie
Mora	Petit Bistro
Pier 17	Rosie Jacques
Sitar	St. Emilion
Taj Mahal	The Bridge Kitchen
Taste of India,	The Farmhouse
The Chip Inn	The Good Earth Chinese Take Away
The Falcon Carvery	The Loft Café
The Gourmet Chinese Take Away	The Oak
The Granary	The Pavilion
The Pony Inn	The Red Onion
The Rockmount	The Wicked Wolf
Victor Hugo Boulangerie	Valentino's
Wellington Boot	Victor Hugo Boulangerie,

SECTION THIRTEEN

HOTELS, GUEST HOUSES AND LODGING HOUSES

Questions to be asked: 15

Minimum pass rate: 10

Anneville Guest House	Auberge du Val
Captain Cook Hotel	Bon Port Hotel
Captain's Hotel	Bordeaux Guest House
Farmhouse Hotel	Grange Lodge Hotel
Hotel Bella Luce	Hougue du Pommier Hotel
Hotel de Havelet	Duke of Normandie Hotel
Hotel Dunchoille	Duke of Richmond Hotel
Hotel Jerbourg	Fermain Valley Hotel
Hotel La Michelle	Fleur du Jardin Hotel
Imperial Hotel	Green Acres Hotel
Ivy Cottage Guest House	Grisnoir Guest House
Manor Hotel	Chalet Hotel
La Collinette Hotel	L'Ancresse Bay Hotel
La Favorita Hotel	L'Atlantique Hotel
La Fregate Hotel	La Barbarie Hotel
La Grande Mare Hotel	La Piette Hotel
Le Chalet Hotel	La Trelade Hotel
Le Friquet Hotel	La Villette Hotel
Les Cordeliers Hotel	Le Chene Hotel
Moores Hotel	Peninsula Hotel
Pandora Hotel	Rocquettes Hotel
Queens Hotel	Saints Bay Hotel
St George's Hotel	St Margaret's Lodge Hotel
St Pierre Park Hotel	Sunnycroft Hotel
The Deerhound Inn	The Carlton Hotel
The Old Government Hotel (OGH)	Wayside Cheer Hotel
Yacht Hotel	Cobo Bay Hotel
L'Eree Bay Hotel	Les Embrums
Les Douvres Hotel	Sunnydene Country Hotel

SECTION FOURTEEN

SELF CATERING ACCOMMODATION

Questions to be asked: 10

Minimum pass rate: 7

Adair Bungalows	
Albany Apts.	
Bordeaux Court	
Del Mar Court Ltd	
La Brigade Farm Cottages,	
La Madeleine Holiday Apts.	
La Pompe Country Apartments	
La Villette Court	
Les Buttes Holiday Cottages	
Les Granges des Fleurs	
Les Picques Luxury Self Catering	
Mille Fleurs Self Catering	
New Passiflora Country Hotel, Self Catering	
Optimum Holiday Homes Ltd	
Rocquaine Bay Holiday Apts.	
St Andrew's Court	
Swallow Apts.	
The Bay, Self Catering	
The Mallard, The Mallard Complex	
Vazon Bay Apts.	

SECTION FIFTEEN

CAMPING SITES

Questions to be asked: 4

Minimum pass rate: 3

Fauxquets Valley	
La Bailloterie	
Le Vaugrat	
Scouts HQ	

SECTION SIXTEEN

HEALTH AND CARE

Questions to be asked: 10

Minimum pass rate: 7

Chertsey House Dental	
Chest and Heart Day Centre	
Cobo Health Centre	
Eyecare Opticians	
Healthxchange	
Castel Hospital	
Mignot Day Centre	
Advanced Hearing Services Ltd	
Queen's Road Medical practice	
Temple View Dental Practice	
Ron Short Centre for the Disabled	
Medical Specialist Health Group	
St. Martins Health Centre	
Specsavers Opticians	
St Martins Foot Clinic	
St. Sampson's Medical Centre	
Stonelakes Pharmacy	
Swissville Family Centre	
Trouteaud Opticians	
Webster, A.J. Opticians	

SECTION SEVENTEEN

NURSING AND RESIDENTIAL HOMES

Questions to be asked: 10

Minimum pass rate: 7

Apple Trees	
Beauville	
Blanchelande Park	
Browhill	
Chateau des Tielles	
Chateau du Village	
Chateau Reve	
Cheshire Home	
Coolderry	
Duchess of Kent	
Hayward House	
Highfield	
Jessant	
La Chaumiere	
La Grande Lande	
Le Platon Home	
Les Blancs Bois	
Les Nicolles Lodge	
Les Ormes Care Home	
Longue Rue House	
Maison L'Aumone	
Maison Maritaine	
Mill Cottage	
Oberlands House	
Orchard House	
Saumarez Park Manor	
Shotley Villa	
St. John's Residential Home	
Summerland House	
Sundew Villas	
Sunnybrook	
The Croft	

SECTION EIGHTEEN

BUSINESS HOUSES

Questions to be asked: 10

Minimum pass rate: 7

Ansbacher Fund Services (Gsy) Ltd.	
Anson Fund Managers Ltd	
Aon Insurance Managers (Gsy) Ltd.	
Bachmann & Co Ltd.	
Black Horse Offshore Ltd	
Butterfield Bank (Gsy) Ltd.	
Credit Suisse (Gsy) Ltd.	
Deloitte & Touche Management (Gsy) Ltd.	
Deutsche Bank International Ltd.	
Ernst & Young (Gsy) Ltd.	
Generali International Ltd.	
Guernsey Financial Services Commission	
Investec Bank (CI) Ltd.	
Kleinwort Benson (Gsy) Ltd.	
KPMG Ltd.	
Marsh Management Services Gsy Ltd.	
NatWest Guernsey	
Northern Trust (Gsy) Ltd.	
Rossborough R. A. (Gsy) Ltd.	
Rothschilds Finance (C.I.) Ltd	
Royal Bank of Canada	
Royal Bank of Scotland International	

SECTION NINETEEN

HORTICULTURE, HOTEL AND NURSE STAFF ACCOMMODATION

Questions to be asked: 10

Minimum pass rate: 7

Amherst Nurses Home	
Arlington Nurses Home	
Clemrose	
Coachmans	
Gorey Villa	
La Masse Nurses Home	
La Trelade Hotel Staff Accom	
Mapleton Nurses Home	
Northumberland Nurses Home	
North View Nurses Home	
Passiflora	
Sergentee Nurses Home	
St. Clare Court	
St. Margaret's Lodge Staff Accom	
Summerland	
Vauquiedor Lodge Nurses Home	