

# **Environment Department Customer Complaint Form**

**This Form, when completed, is treated  
as a Confidential Document**

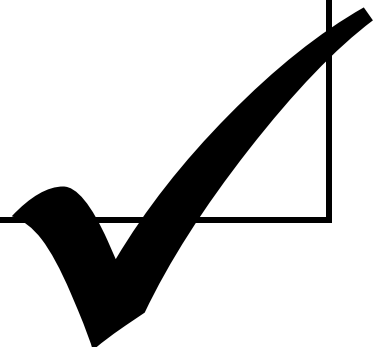


## Environment Department Registering a Customer Complaint

This document is to be used for registering a complaint with the Environment Department. Please read the accompanying Customer Complaint Procedure before completing the form.

Please write clearly, using capital letters in your contact information.

Details of Person Complaining	
Name:	
Address:	
Telephone Numbers And Other Contact Information:	Daytime:  Non Office hours:  Mobile:  Fax:  E-mail:



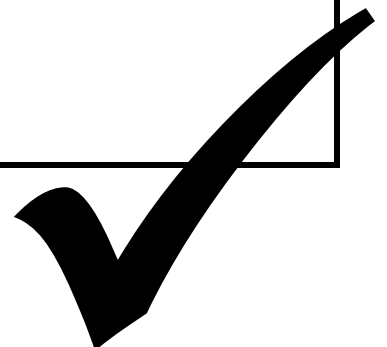
### Details of Complaint

**Please provide brief details of your complaint.**

**Please try to give only facts, including what happened (or failed to happen), when it happened and who was involved.**

**If you are not sure of an employee's name or position, or you need other assistance in completing this form, please ask a member of staff or the Complaints Registrar**

**You may attach further sheets if required.**



Signed:

Dated:

Please return your completed form to:

The Complaints Registrar  
The Environment Department  
Sir Charles Frossard House  
La Charroterie  
St Peter Port  
Guernsey  
GY1 1FH

Telephone: 717200  
Fax: 717099  
E-mail: [env@gov.gg](mailto:env@gov.gg)  
Web: [www.gov.gg/env](http://www.gov.gg/env)

