

The Office of the Committee for the Environment & Infrastructure

This Form, when completed, is treated as a Confidential Document



Registering a Customer Complaint

This document is to be used for registering a complaint with the Office *of the* Committee *for the* Environment & Infrastructure. Please read the accompanying Customer Complaint Procedure before completing the form.

Please write clearly, using capital letters in your contact information.

Details of Person Complaining		
Name:		
Address:		
Telephone Numbers And Other Contact Information:	Daytime: Non Office hours: Mobile: Fax: E-mail:	

Details of Complaint

Please provide brief details of your complaint.

Please try to give only facts, including what happened (or failed to happen), when it happened and who was involved.

If you are not sure of an employee's name or position, or you need other assistance in completing this form, please ask a member of staff or the Complaints Registrar

You may attach further sheets if required.

Sign	۵d	•
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Dated:

Please return your completed form to:

The Complaints Registrar The Office *of the* Committee *for the* Environment & Infrastructure Raymond Falla House Burnt Lane St Martin Guernsey GY1 6AF

Telephone: 234567 E-mail: <u>environment&infrastructure@gov.gg</u>