

CRIME & JUSTICE *survey* 2015

SURVEY RESULTS

SUMMARY OF RESULTS

- 1,055 people responded to the Survey, with 865 completing all the required questions.
- Perception of knowledge of the Criminal Justice system has increased by about 10% since 2013 (figure 2.1), although understanding of how to access information remains the same (figure 2.4).
- Compared to 2012, confidence in the Criminal Justice System (total answers of 'very' and 'fairly' confident) is lower in all categories considered (figure 2.5).
- As in 2013, the top three perceived causes of Crime in the Bailiwick are alcohol, lack of discipline from parents and drugs (figure 3.1).
- The majority of respondents were not worried or not very worried about being a victim of crime (74%) (figure 3.4).
- The two areas which caused most concern overall were 'being subjected to a fraud' or scam and 'vandalism/criminal damage'. The same pattern was observed in 2013 (figure 3.5).
- Compared with the 2013 survey, the percentage of respondents answering 'no' to being involved in the use of illegal drugs has increased by 20% (figure 3.7).
- The percentage dissatisfaction with drug services on the Island is high (figure 3.9), however the sample size in this area is very small and the survey was not directly promoted towards the users of these services, a further more targeted survey would be required to understand whether there are any real problems in this area.
- Overall 70.91% of respondents perceived domestic abuse as a problem in Guernsey (figure 3.10), when divided by gender 60% of men answered 'yes' compared to 80% of the female respondents.
- Overall the percentage of respondents selecting that they were of each community sentence type was higher than 2013, with increased knowledge in each category (figure 4.1).

- The majority of people would be interested in participating in restorative justice (52.4%) (figure 5.1).
- As in 2013, the majority of respondents would like the support of the Victim Support & Witness Service (figure 6.1).
- Over 50% of respondents who had been a victim or witness to a crime had not been made aware of the service (figure 6.4).
- Satisfaction with the Victim Support & Witness Service remains very high with 77.78% of respondents either satisfied or very satisfied (83% in 2013) (figure 6.6).

1. RESPONDENT PROFILE

Number of Respondents

The 2015 Survey received a total of 1,055 respondents, with 865 people answering the full Survey. Within a population the size of Guernsey's, this sample size is sufficient to provide a margin of error of 3 at a confidence level of 95%, i.e. if 40% of the sample pick an answer we can be 95% sure that the true percentage of the population that would pick that answer would be between 37% and 43%. Some more specific questions had a much smaller response rate; response rate is provided alongside each figure.

Age of Respondents

The age profile of the survey respondents was fairly reflective of the Island's population, although the representation of under 16s and over 61s was relatively low; the Survey, however, was not designed to be answered by under 16s and the reliance on social media as a means of promotion may have caused the relatively few older respondents.

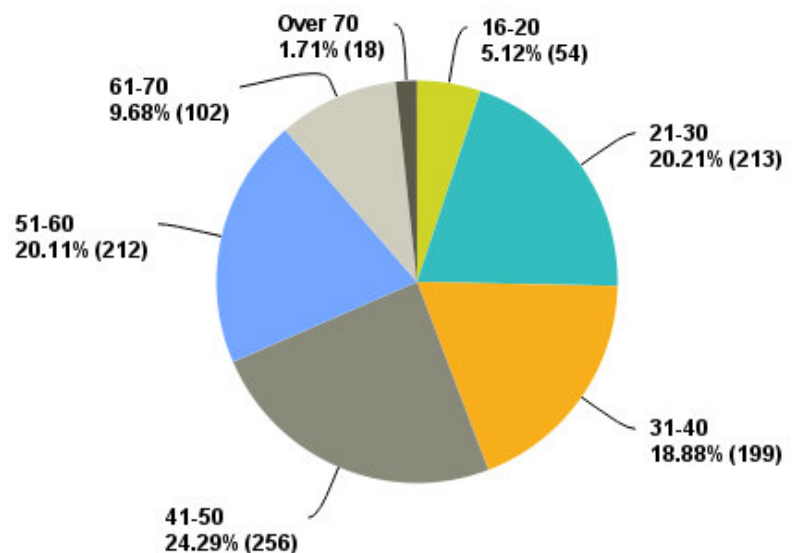


Figure 1.1

Gender of Respondents

The Survey had almost equal representation of male and female respondents.

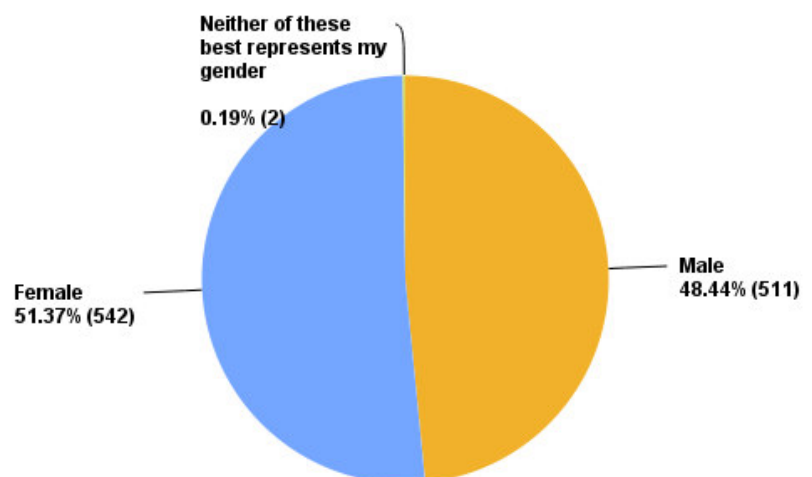


Figure 1.2

Birthplace and Local Identity

The majority of respondents were born in the Channel Islands and 90% of the respondents considered themselves to be local to Guernsey. The question '*Do you consider yourself to be local?*' was added to the 2015 Survey in order to explore whether there was a difference in perception resulting from an individual's apparent relationship to the Island.

Figure 1.3: *Where were you born?*

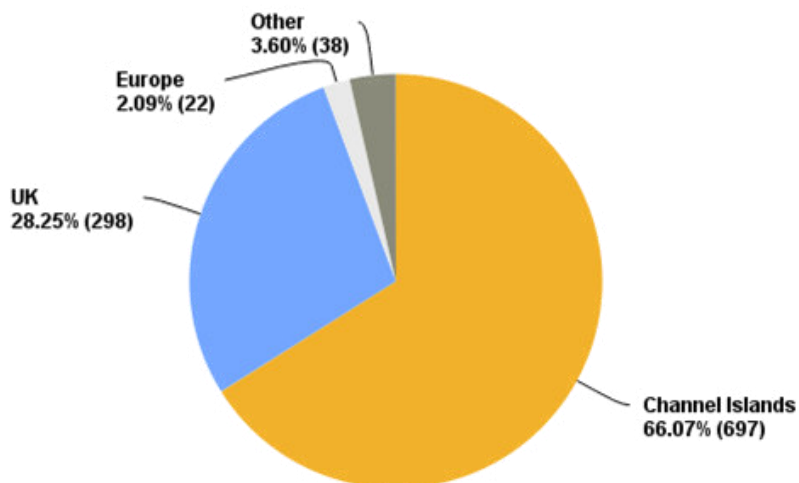
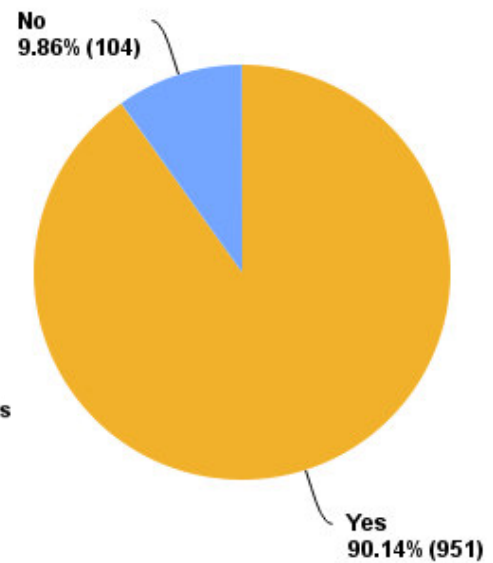


Figure 1.4: *Do you consider yourself to be local?*



2. THE CRIMINAL JUSTICE SYSTEM

This section asked about how much respondents felt they knew about the Criminal Justice System, whether they would be able to access information in relation to it and how confident they were about its effectiveness.

Knowledge and Awareness

How much do you know about the work of the Bailiwick of Guernsey Criminal Justice System?

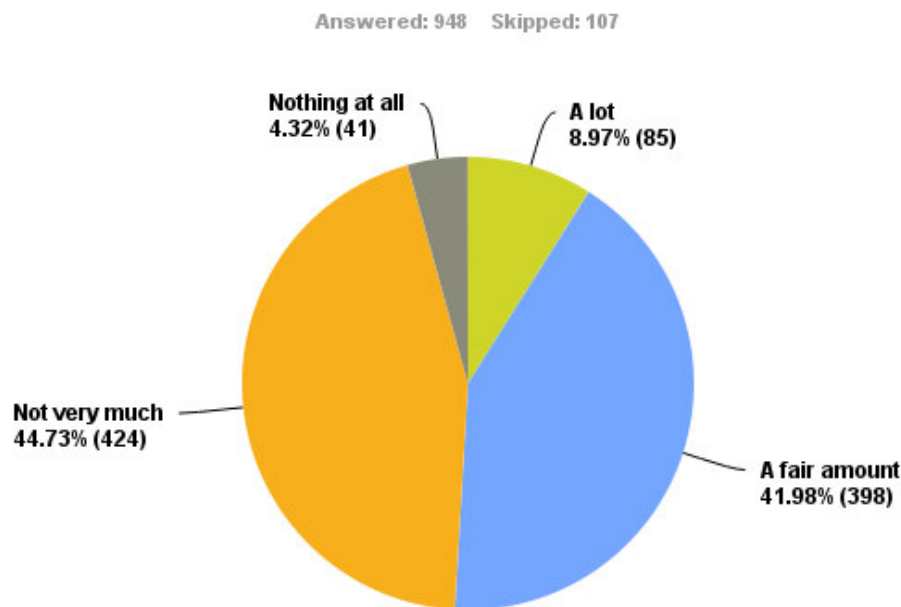
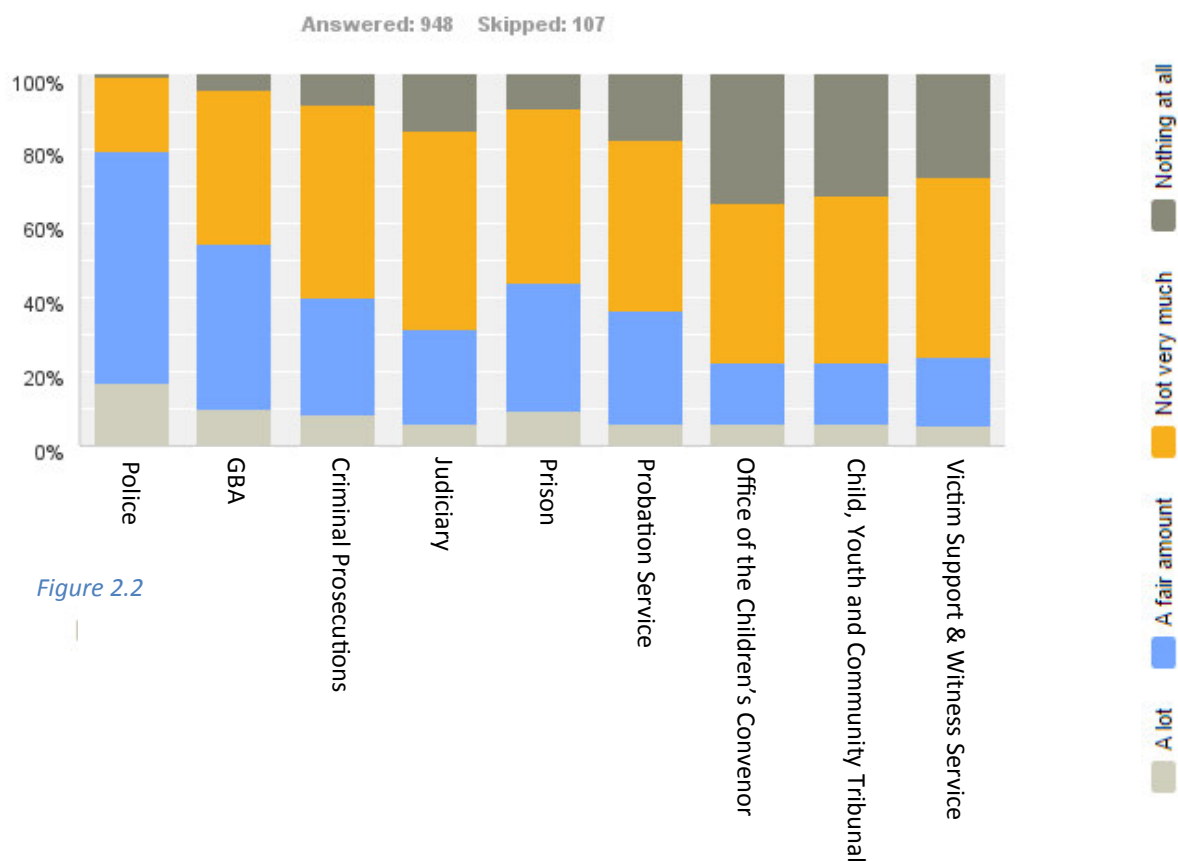


Figure 2.1

Overall those answering 'a lot' or 'a fair amount' to this question was 10% greater than the same in question in 2013 (50.95% as opposed to 40% in 2013), however perceived knowledge was still relatively low with about 50% of respondents reporting that they had 'not very much' knowledge or knew 'nothing at all' about the Island's Criminal Justice System. Self-reported knowledge amongst male respondents was greater than females and the knowledge of individuals who did not identify themselves as local was greater than those that did (although this is likely due to the smaller sample size of the 'non-local' respondents and their apparent interest in the subject matter).

These are the organisations that make up the Bailiwick of Guernsey Criminal Justice System.
How much do you know about the following?

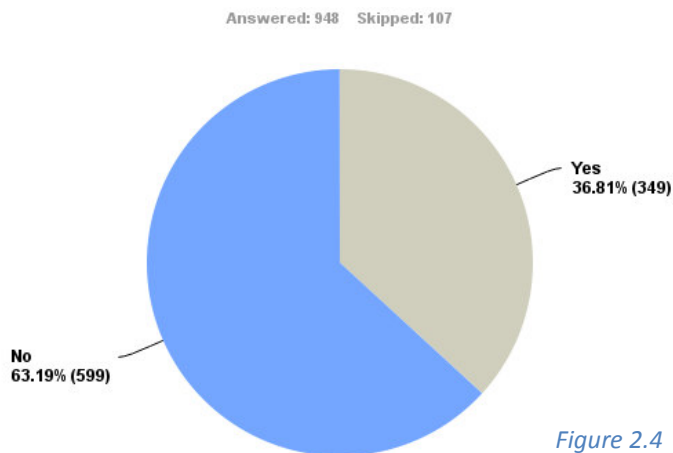


Answer Options	A lot	A fair amount	Not very much	Nothing at all
Police	159	595	187	7
Guernsey Border Agency (Customs and Immigration)	95	420	396	37
Criminal Prosecutions (Law Officers)	82	299	492	75
Judiciary	56	241	510	141
Prison	91	325	447	85
Probation Service	58	287	439	164
Office of the Children's Convenor	56	157	409	326
Child, Youth and Community Tribunal	55	160	426	307
Victim Support & Witness Service (independent charity)	54	175	460	259

Figure 2.3

Only the Police and GBA had reported knowledge levels of over 50% 'a lot' or 'a fair amount' answers, whilst reported knowledge of the other organisations was relatively low. The level and pattern of awareness between organisations remains the same as the 2013 Survey results.

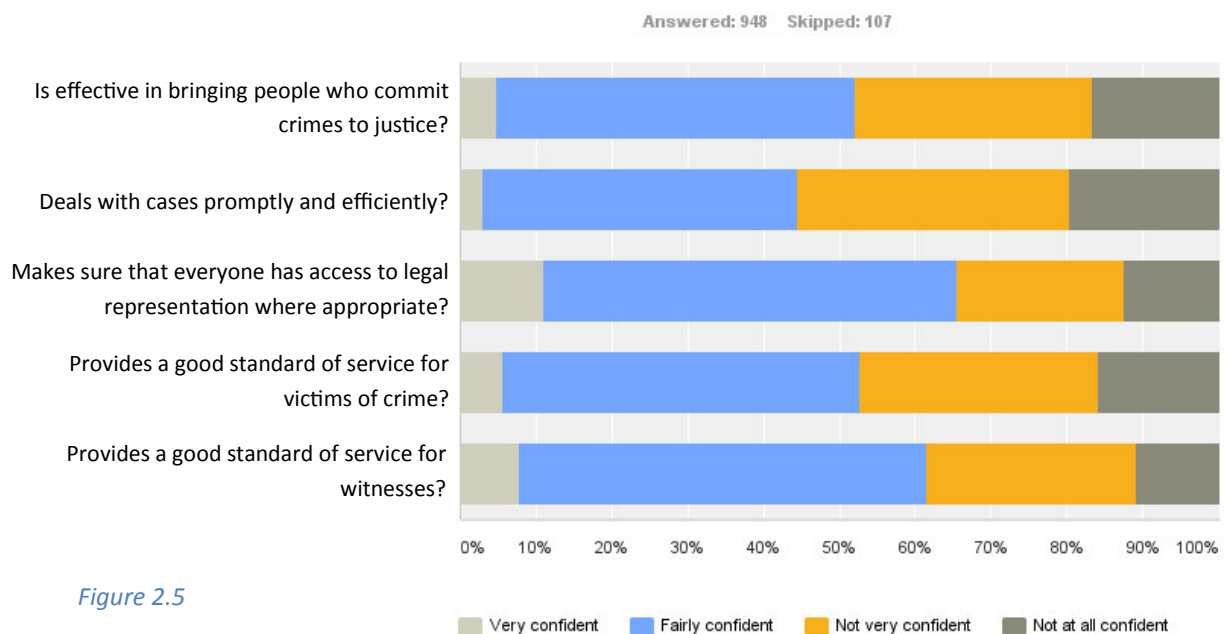
Do you know how to access information relating to the Criminal Justice System?



The majority of respondents were unaware of the potential means to access information about Guernsey's Criminal Justice System. Performance in this area is very similar to that in 2013 where the percentage of respondents answering 'no' was 59.9% and 'yes' 40.10%.

Confidence

How confident are you that the Bailiwick of Guernsey Criminal Justice System...



(The 'don't know' option has been hidden)

Answer Options	Very confident	Fairly confident	Not very confident	Not at all confident	Don't know
Is effective in bringing people who commit crimes to justice?	43	421	277	148	59
Deals with cases promptly and efficiently?	25	347	301	164	111
Makes sure that everyone has access to legal representation where appropriate?	88	439	178	100	143
Provides a good standard of service for victims of crime?	43	365	243	122	175
Provides a good standard of service for witnesses?	52	361	186	72	277

Figure 2.6

A confidence level of above 50% is apparent for all categories other than 'deals with cases promptly and efficiently'. Compared to 2012, confidence in the Criminal Justice System (total answers of 'very' and 'fairly' confident) is lower in all categories, as shown in the table below (fig. 2.7).

	2013 (%)	2015 (%)
Is effective in bringing people who commit crimes to justice?	70.56	52.19
Deals with cases promptly and efficiently?	56.79	44.44
Makes sure that everyone has access to legal representation where appropriate?	76.46	65.47
Provides a good standard of service for victims of crime?	59.14	52.78
Provides a good standard of service for witnesses?	63.68	61.55

Figure 2.7

3. CRIME & LAW ENFORCEMENT

This section examined people's experiences of crime in the Bailiwick of Guernsey, specifically focusing on what people considered to be a major cause of crime and how the level of crime has changed since the last survey. Two areas of crime are considered in more detail; illegal drugs and domestic abuse.

What do you consider to be a major cause of crime in the Bailiwick of Guernsey?

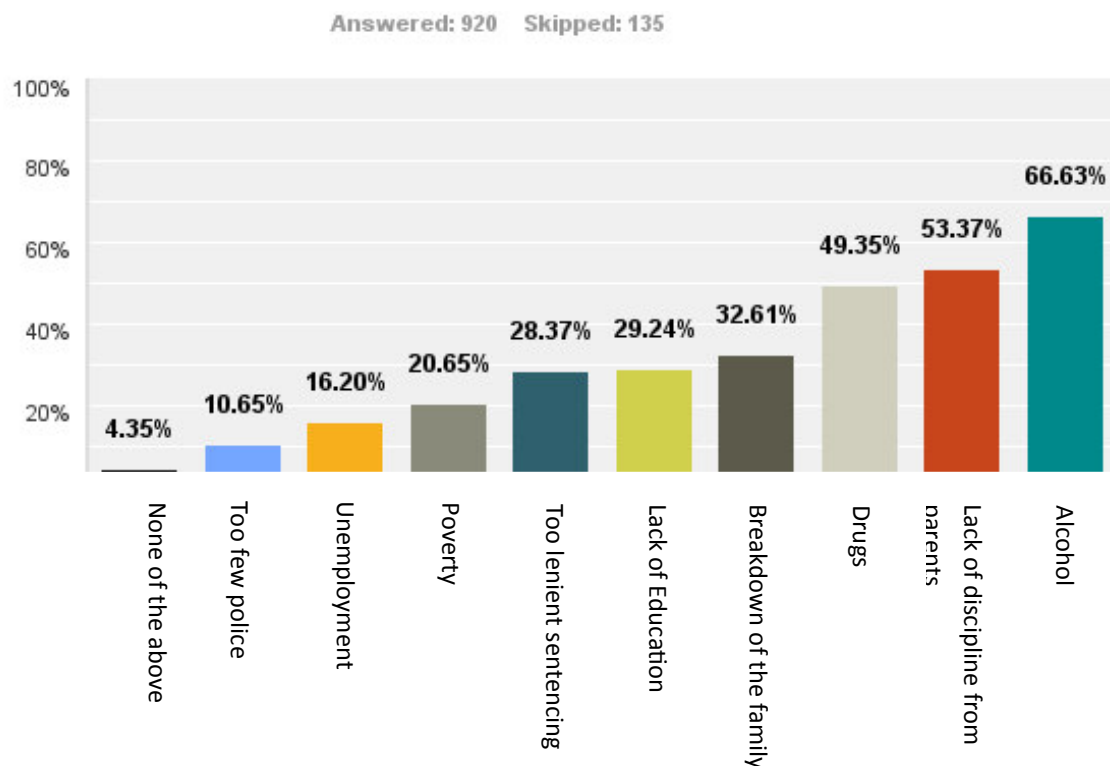


Figure 3.1

Answer Options	Response Percent	Response Count
Unemployment	16.2%	149
Drugs	49.3%	454
Poverty	20.7%	190
Lack of education	29.2%	269
Breakdown of the family	32.6%	300
Too lenient sentencing	28.4%	261
Alcohol	66.6%	613
Too few police	10.7%	98
Lack of discipline from parents	53.4%	491
None of the above	4.3%	40

Figure 3.2

As in 2013, the top three perceived causes of Crime in the Bailiwick are alcohol, lack of discipline from parents and drugs.

How do you perceive the level of crime to have changed over the past two years?

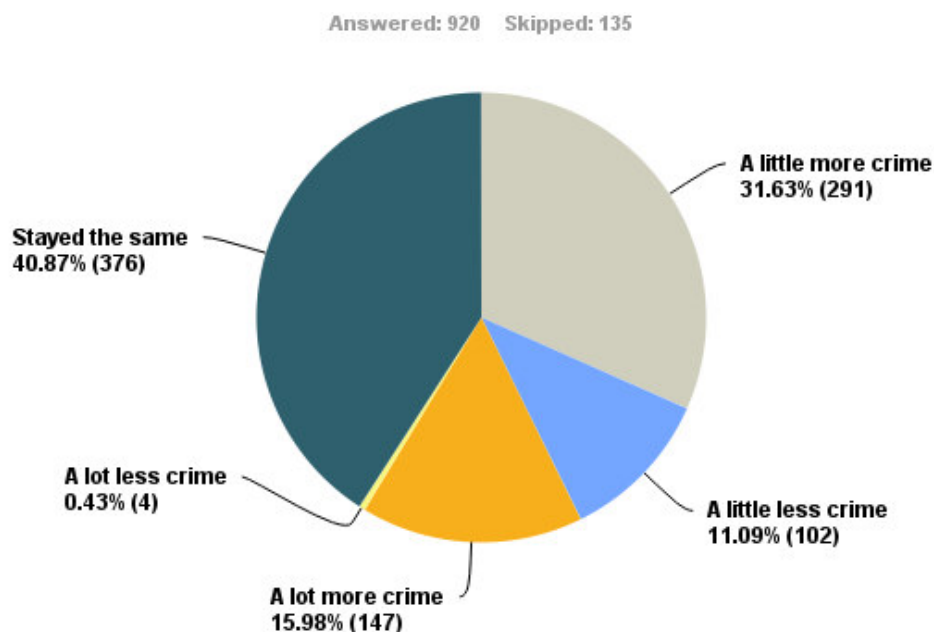


Figure 3.3

Although the pattern of crime perception is the same as in 2013, the percentage of 'a lot more crime' answers has increased by 8.58% since the 2013 Survey. There is no significant difference in perception between male and female respondents.

Thinking about all types of crime, in general how worried are you about being a victim of crime?

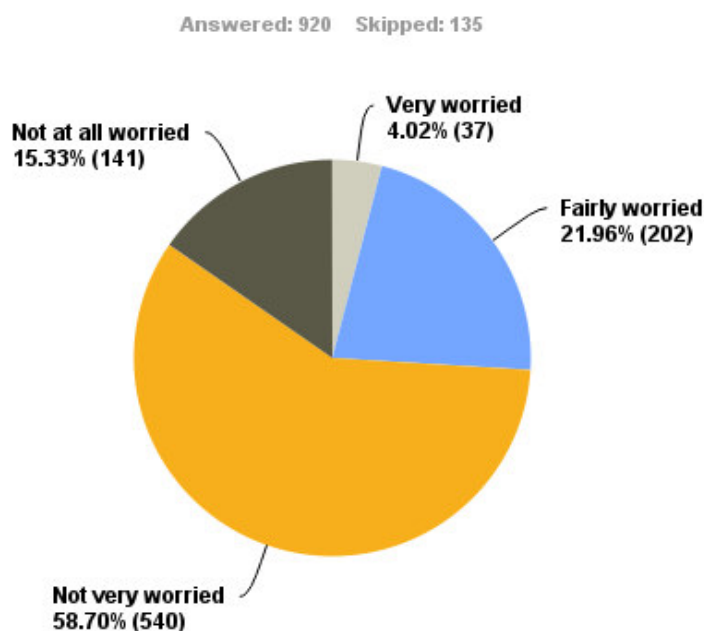


Figure 3.4

The majority of respondents were not very worried about being a victim of crime. The pattern of concern is the same as that expressed in 2012 where 56.2% of respondents answered that they were 'not very worried' about being a victim of crime. There is no significant difference in perception between male and female respondents.

Please indicate if any of the following cause you concern in Guernsey

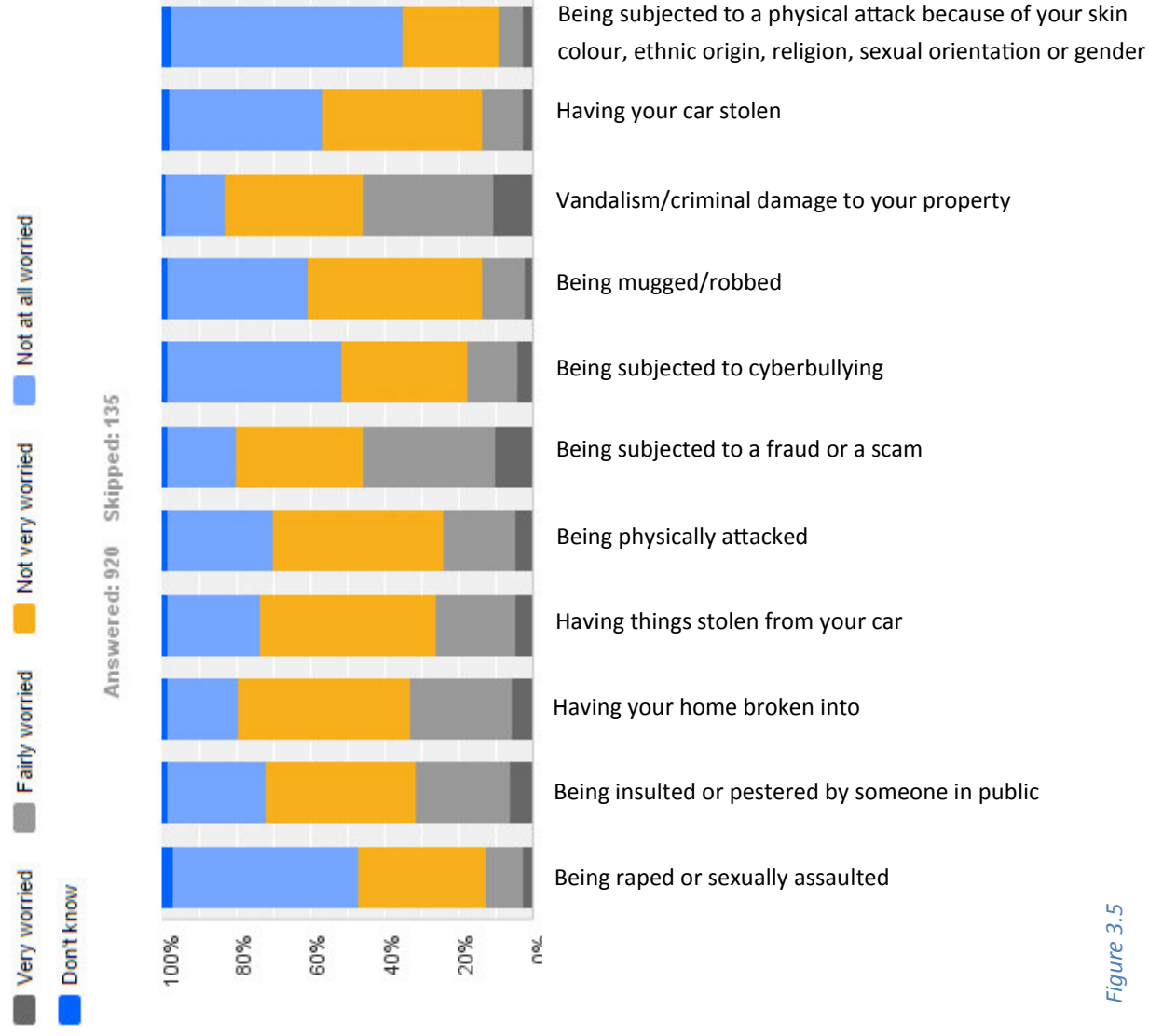


Figure 3.5

Answer Options	Very worried	Fairly worried	Not very worried	Not at all worried	Don't know
Being raped or sexually assaulted	29	92	316	462	21
Being insulted or pestered by someone in public	59	235	372	244	10
Having your home broken into	56	252	427	178	7
Having things stolen from your car	47	198	435	232	8
Being physically attacked	47	178	423	262	10
Being subjected to a fraud or a scam	98	325	316	173	8
Being subjected to cyber bullying	43	124	313	429	11
Being mugged/robbed	23	107	431	351	8

Vandalism/criminal damage to your property	101	320	345	148	6
Having your car stolen	26	104	394	384	12
Being subjected to a physical attack because of your skin colour, ethnic origin, religion, sexual orientation or gender	27	61	239	576	17

Figure 3.6

The two areas which caused most concern overall were 'being subjected to a fraud' or scam and 'vandalism/criminal damage'. The same pattern was observed in 2013. Concern expressed was higher amongst female than male respondents, particularly in relation to sexual assault.

CRIME & LAW ENFORCEMENT: ILLEGAL DRUGS

Over the past two years, have you been involved in the use of illegal drugs?

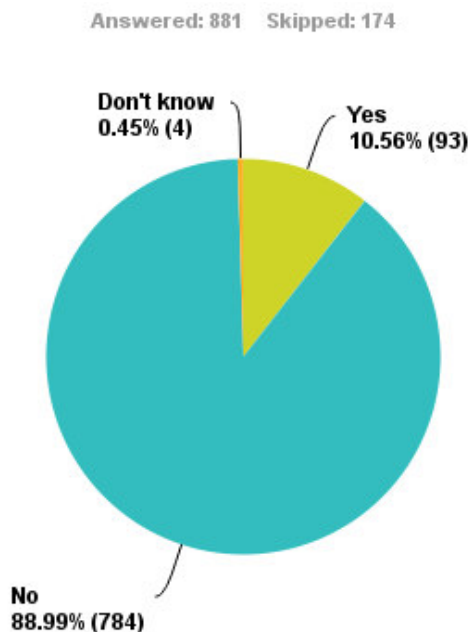


Figure 3.7

Compared with the 2013 survey, the percentage of respondents answering 'no' to being involved in the use of illegal drugs has increased by 20%. The percentage of males answering yes is 10% greater than females.

If yes, what type of illegal drug?

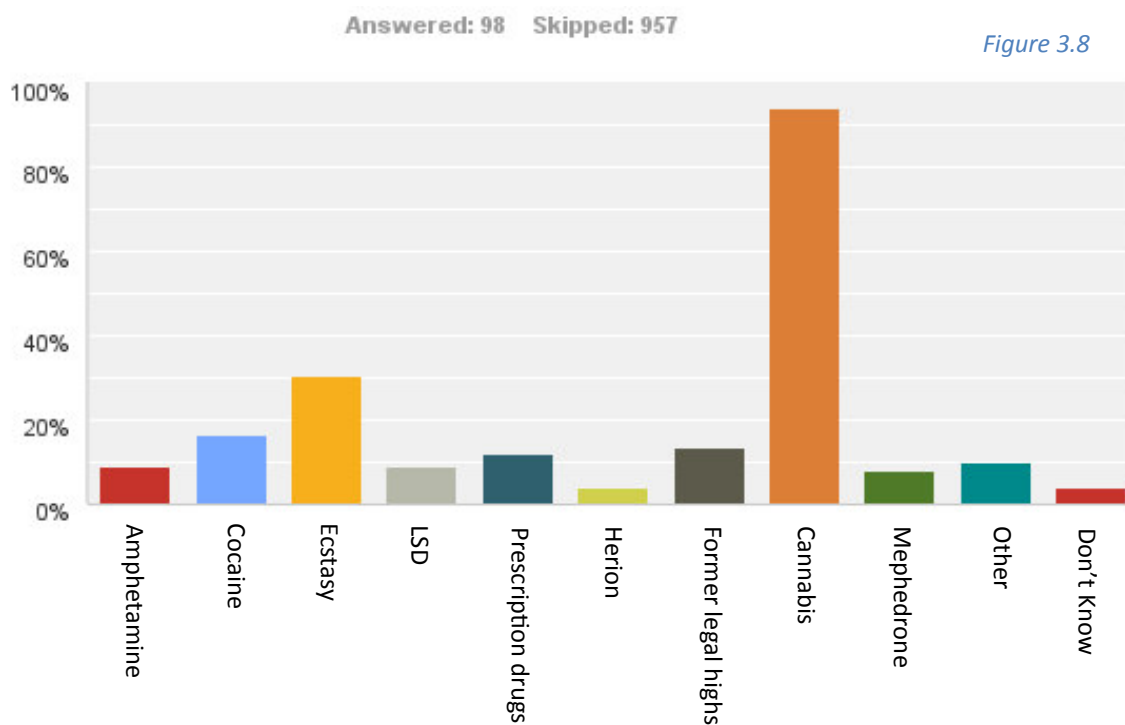


Figure 3.8

Cannabis remains the most popular answer for 'what type of illegal drug?' with over 90% of respondents selecting it (61% in 2013). The percentage answering 'don't know' has fallen considerably from 35% to 4%. The percentages for former legal highs, prescription drugs and heroin have fallen, whilst ecstasy has increased.

If yes, have you sought access to any of the below services and how would you describe your experience?

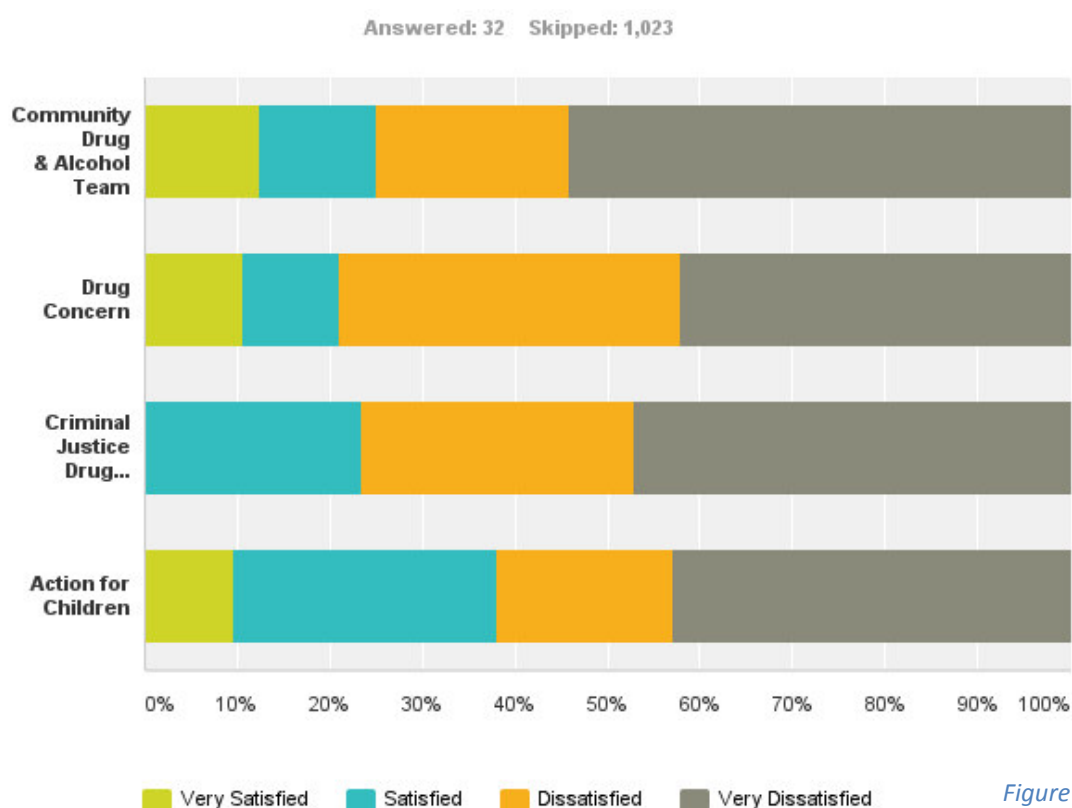


Figure 3.9

Answer Options	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Community Drug & Alcohol Team	3	3	5	13
Drug Concern	2	2	7	8
Criminal Justice Drug Service	0	4	5	8
Action for Children	2	6	4	9

This question was introduced in 2015 in order to establish some performance feedback in relation to the drug support services in the Island. Percentage dissatisfied is high for each service however the sample size is very small and the survey was not directly promoted towards the users of these services, a further more targeted survey would be required to understand whether there are problems in this area.

CRIME & LAW ENFORCEMENT: DOMESTIC ABUSE

Questions on domestic abuse were introduced into the 2015 Survey for the first time.

Do you view domestic abuse to be a problem locally?

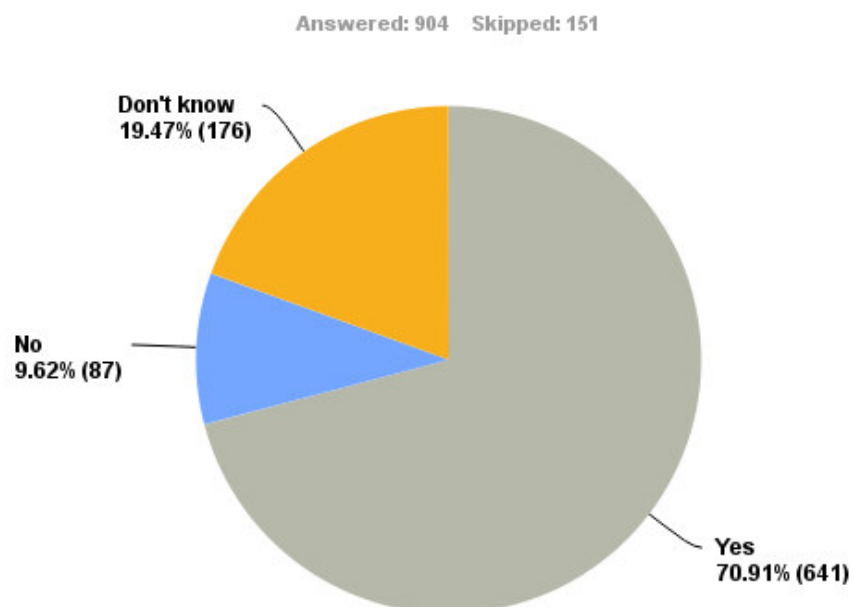


Figure 3.10

Overall 70.91% of respondents perceived domestic abuse as a problem in Guernsey, when divided by gender 60% of men answered 'yes' compared to 80% of the female respondents.

In your opinion is domestic abuse...

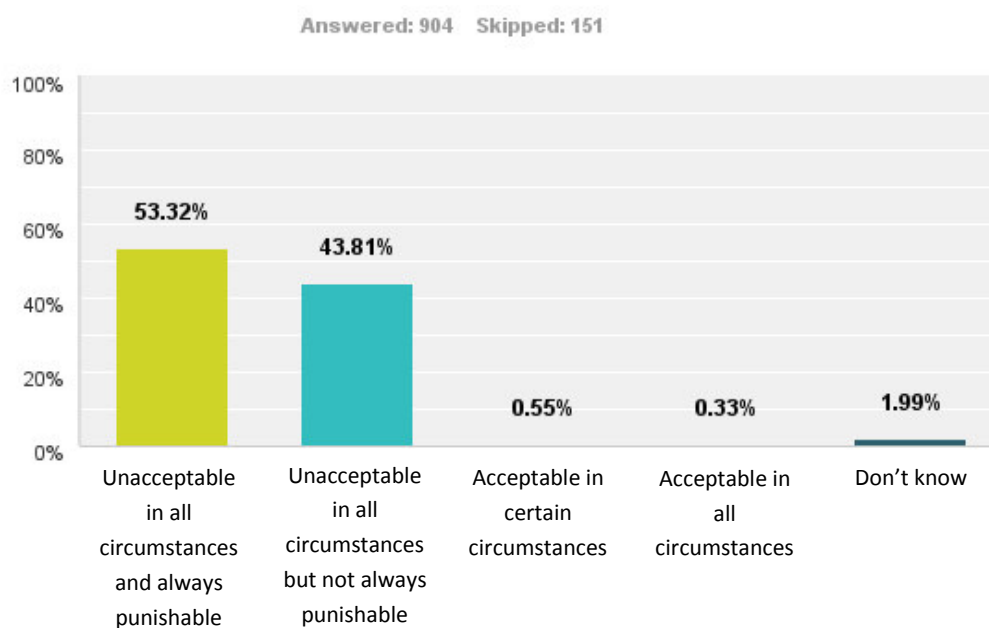


Figure 3.11

4. SENTENCING

These questions focused on what happens after someone is found guilty of committing a crime and what factors should be taken into account when sentencing.

When someone is found guilty of an offence in the Bailiwick of Guernsey, there are a number of community sentences available. Which of the below have you heard of before now?

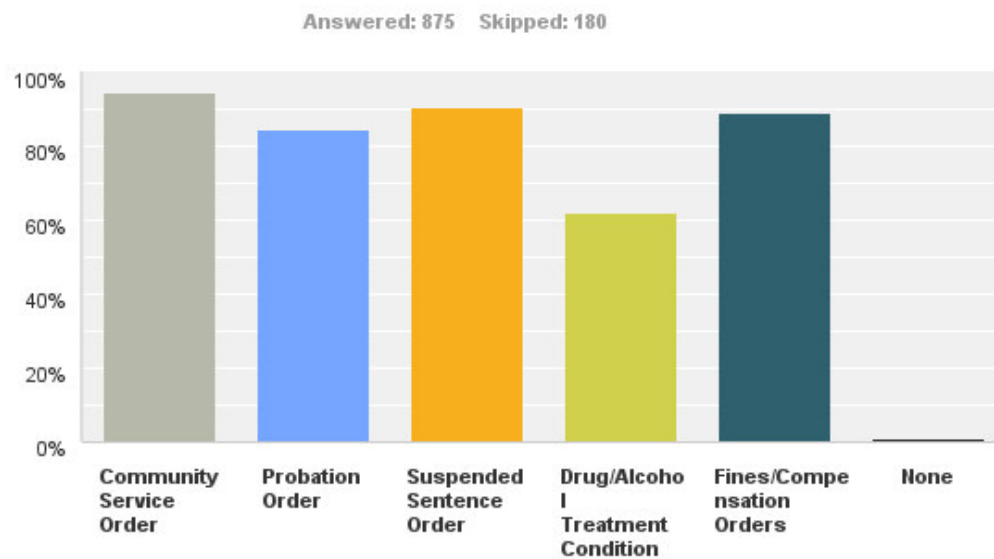


Figure 4.1

Overall the percentage of respondents selecting that they were of each community sentence type was higher than 2013, with increased knowledge in each category.

Please indicate the statements that you agree with in regard to community sentences:

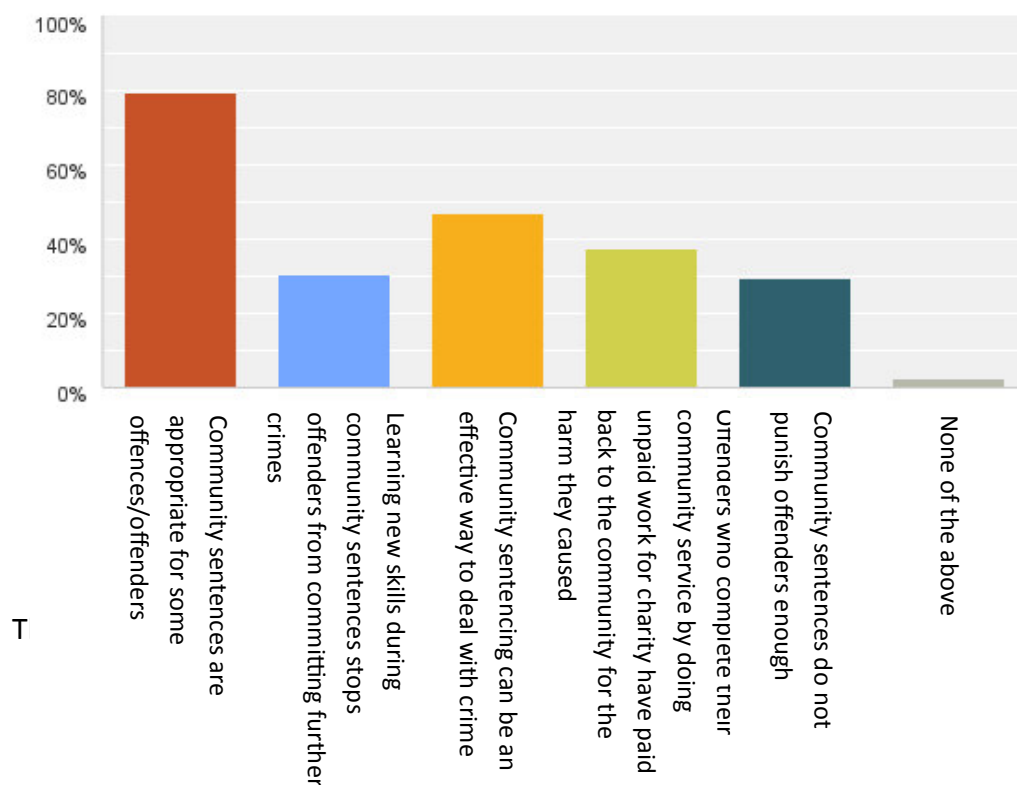


Figure 4.2

What do you consider to be the purpose of prison?



Figure 4.3

Answer Options	Response Percent	Response Count
Punishment	72.2%	632
To act as a deterrent	62.3%	545
Rehabilitation	65.8%	576
To protect the public	69.7%	610
None of the above	2.7%	24

Figure 4.4

Since 2013, the percentage of respondents selecting 'rehabilitation' has increased (53.5% to 65.8%) and to act as a deterrent has also increased (53.4% to 62.3%). The level of response for the other options remains the same.

Generally, what factors do you believe should be taken into consideration when sentencing someone to prison?

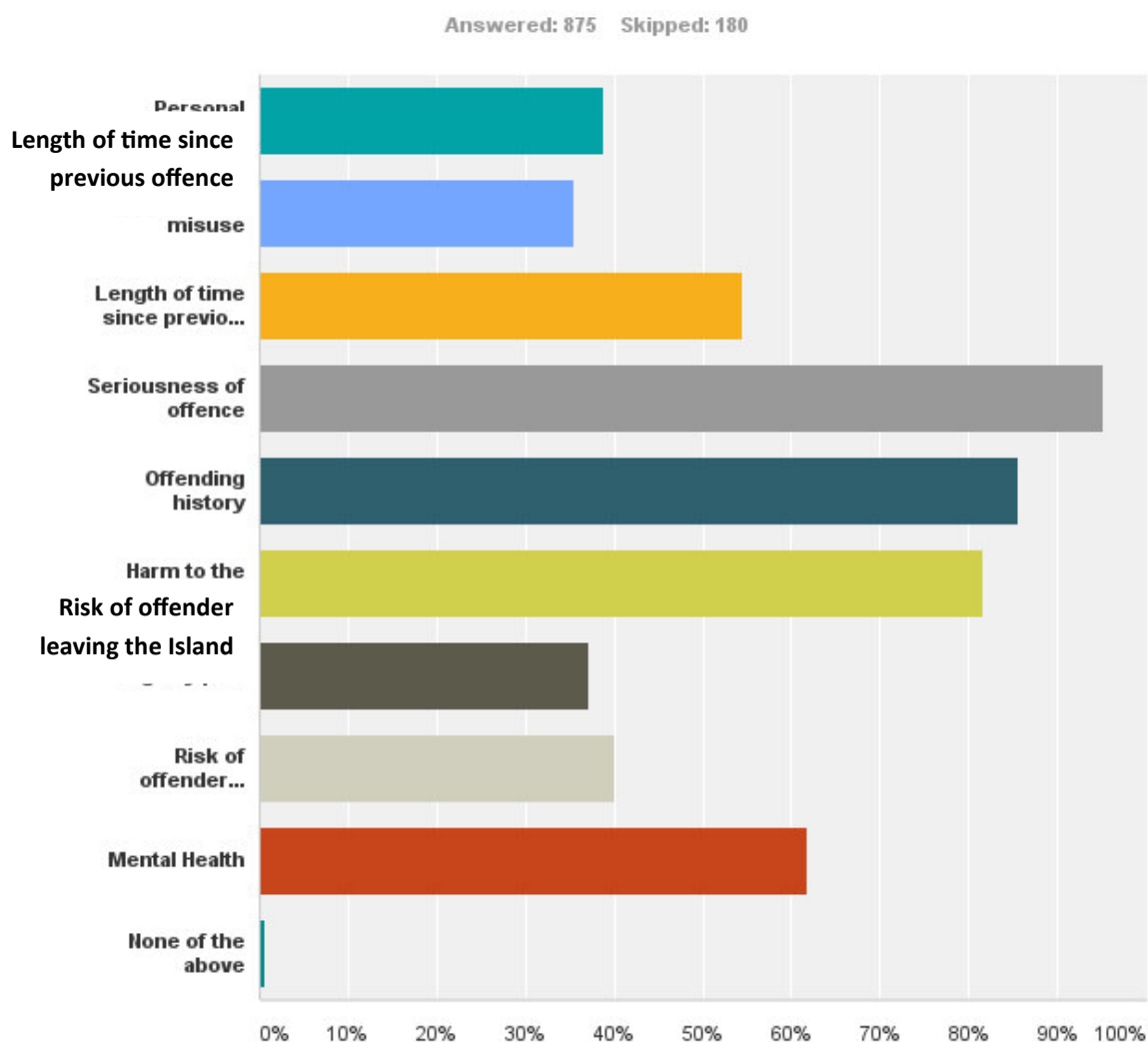


Figure 4.5

Answer Options	Response Percent	Response Count
Personal circumstances	38.9%	340
Drug/alcohol misuse	35.5%	311
Length of time since previous conviction	54.4%	476
Seriousness of offence	95.2%	833
Offending history	85.6%	749
Harm to the victim	81.7%	715
A guilty plea	37.1%	325
Risk of offender leaving the Island	40.0%	350
Mental Health	61.8%	541
None of the above	0.7%	6

Figure 4.6

The most popular factors remain seriousness of offence, harm to the victim and offending history. The level of response for each category is very similar to that seen in 2013.

What provisions do you think should be available for prisoners?

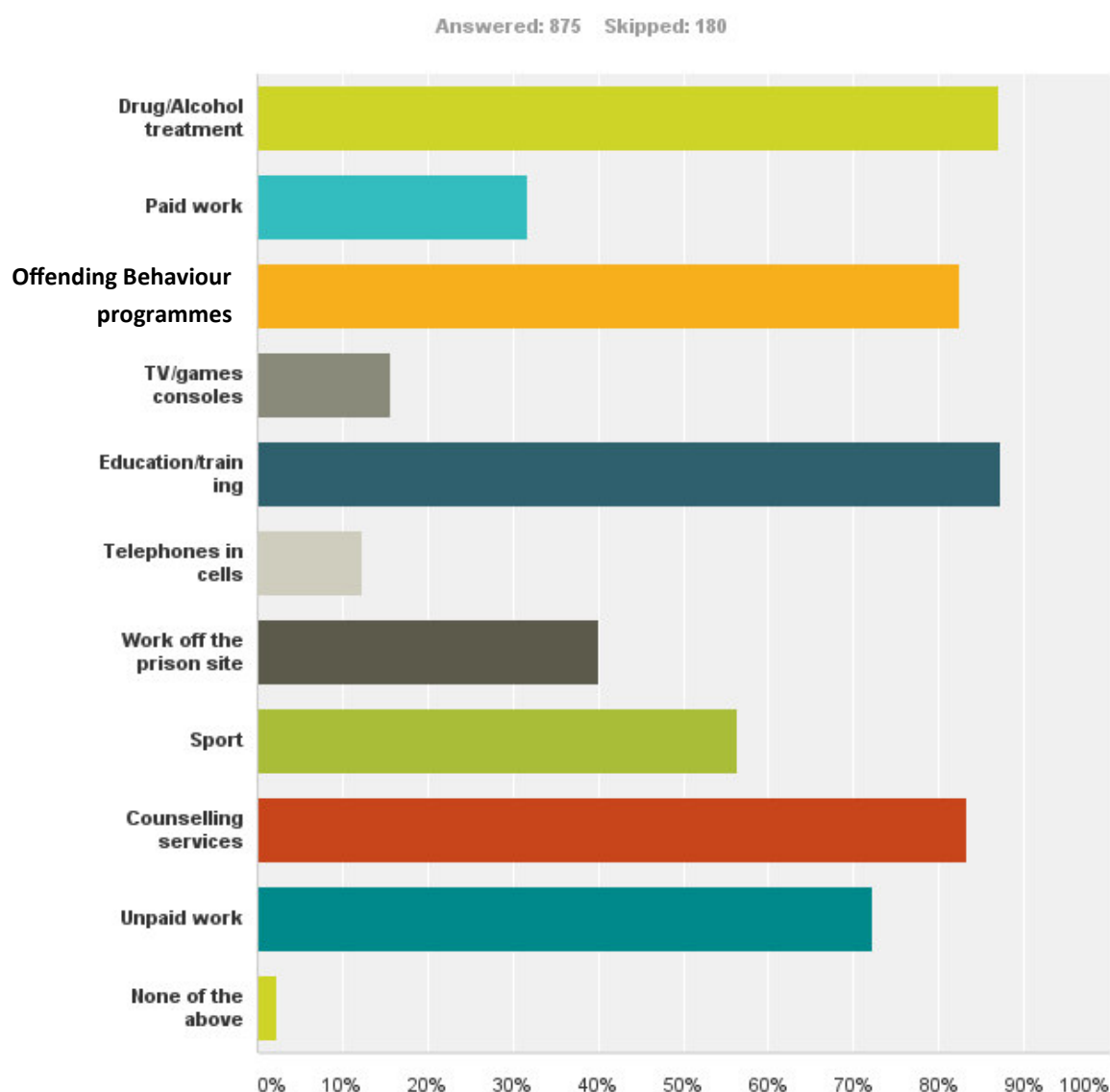


Figure 4.7

Answer Options	Response Percent	Response Count
Drug/Alcohol treatment	87.1%	762
Paid work	31.7%	277
Offending Behaviour programmes	82.4%	721
TV/games consoles	15.7%	137
Education/training	87.3%	764
Telephones in cells	12.2%	107
Work off the prison site	40.1%	351
Sport	56.3%	493
Counselling services	83.2%	728
Unpaid work	72.2%	632
None of the above	2.4%	21

Figure 4.8

As in 2013, the most popular responses were education/training, drug and alcohol treatment, offending behaviour programmes, counselling services and unpaid work. Telephones in cells and work off the prison site were added to the 2015 survey.

5. RESTORATIVE JUSTICE:

The questions in this section focus on the victim-centred process of Restorative Justice, asking whether people would use the service if they were to be a victim of crime.

If you were the victim of a crime would you like the opportunity to communicate with the person who was responsible and express how you had been affected?

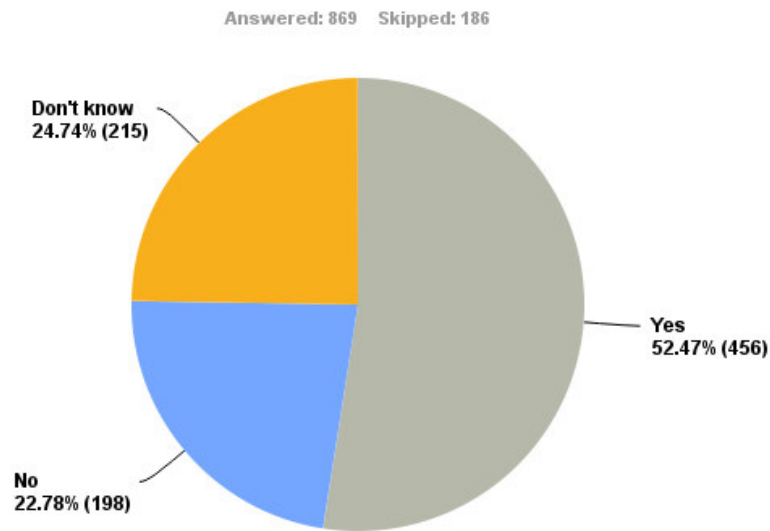


Figure 5.1

The response pattern to this question was almost identical to 2013. In both years the majority of people answered yes (52.4% in 2015, 51% in 2013).

Conflict often occurs between individuals, especially in neighbourhoods and other communities. Should this be your experience in the place you live, would you be interested in being involved in a process for dealing with the conflict where those affected can gather together for a structured conversation to transform the situation?

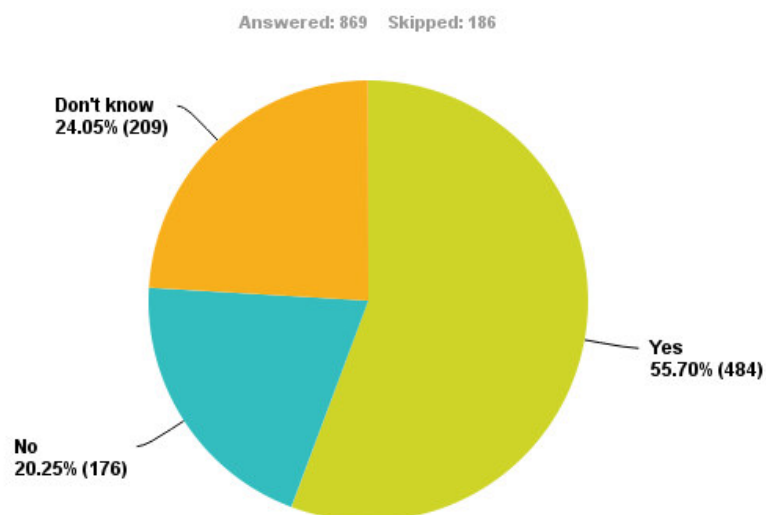


Figure 5.2

The majority are in favour. This question was not included in the 2013 Survey.

Would you be in supportive of the use of restorative practice within schools? a process that favours relationship over retribution

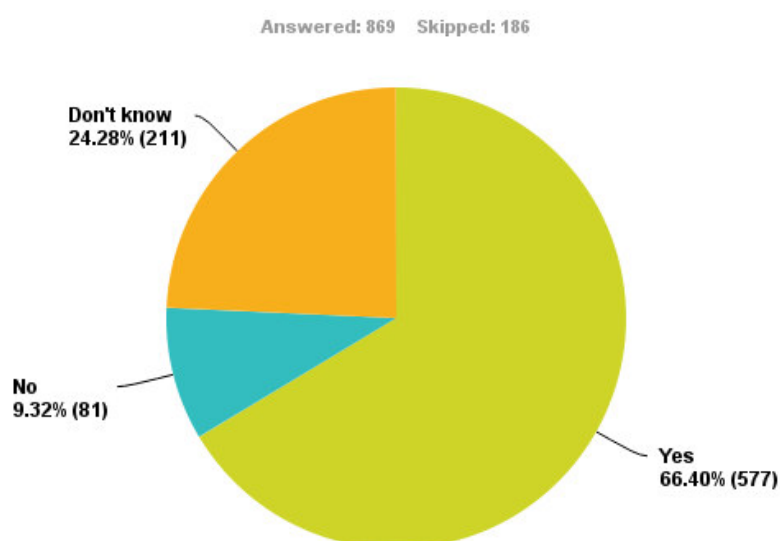


Figure 5.3

The majority are in favour. This question was not included in the 2013 Survey.

6. VICTIM SUPPORT & WITNESS SERVICE

If you were a victim or witness of a crime, would you like the support of the Victim Support & Witness Service?

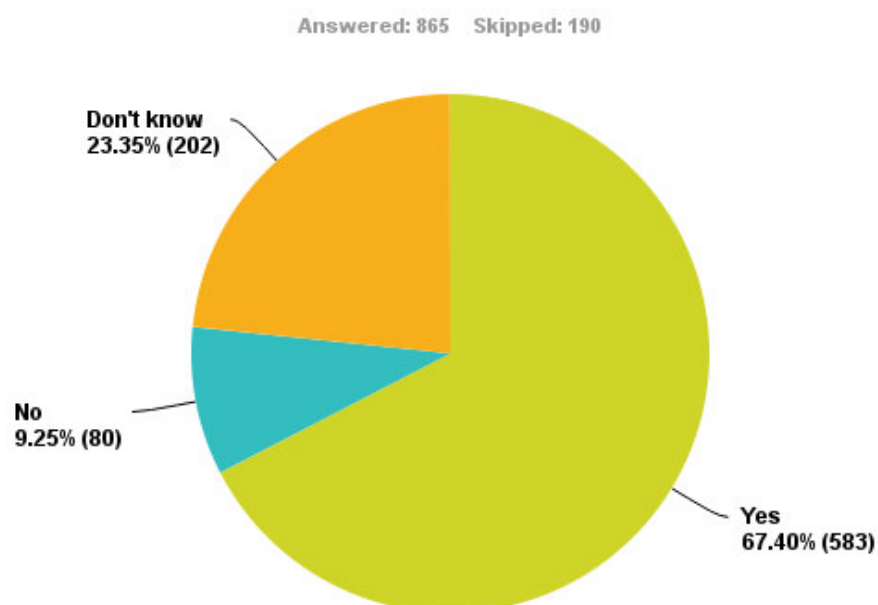


Figure 6.1

As in 2013, the majority of respondents would like the support of the Victim Support & Witness Service.

If you did choose to access the service, what support would you like?

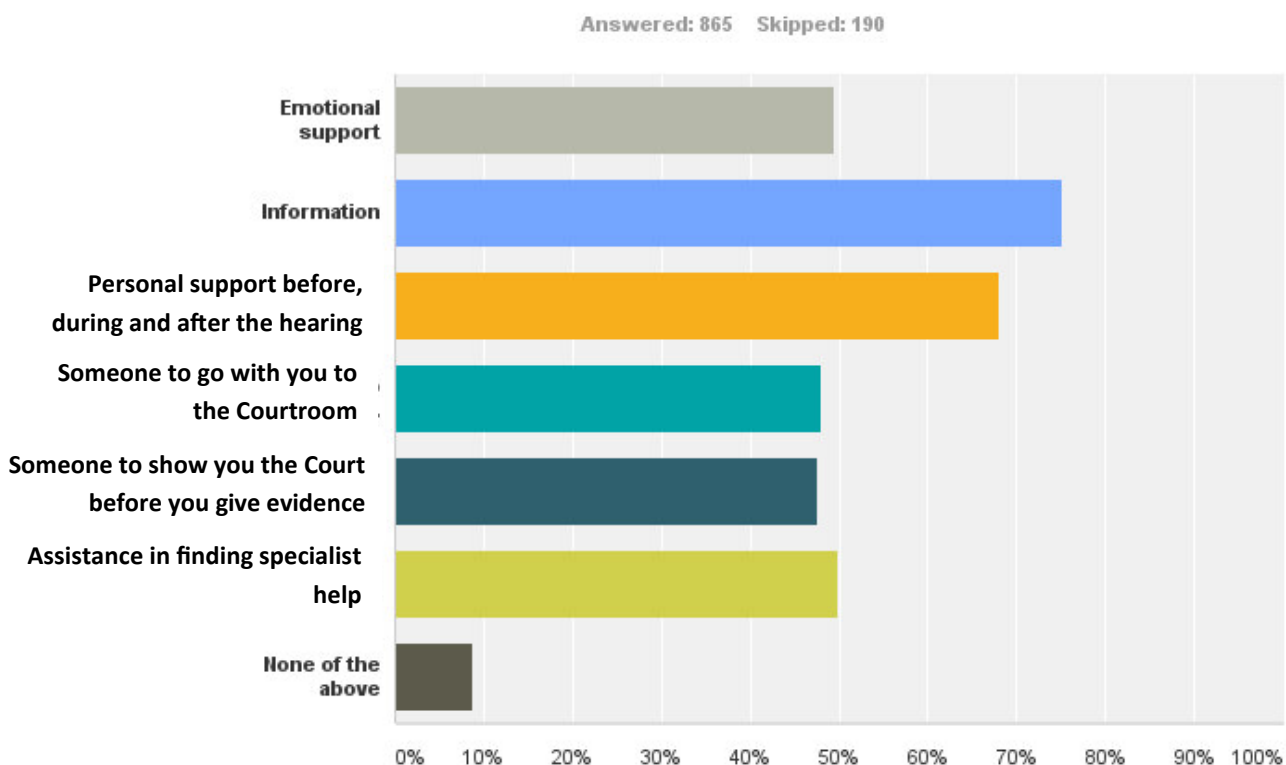


Figure 6.2

Answer Options	Response Percent	Response Count
Emotional support	49.5%	428
Information	75.3%	651
Personal support before, during and after the hearing	68.1%	589
Someone to go with you into the Courtroom	48.0%	415
Someone to show you the Court before you give evidence	47.6%	412
Assistance in finding specialist help	49.8%	431
None of the above	8.7%	75

Figure 6.3

The pattern observed in service demand is the same as in 2013 with information and personal support being the most popular answers, although demand is apparent for each type of support listed.

If you were a victim or witness of crime, were you made aware of the Victim Support & Witness Service?

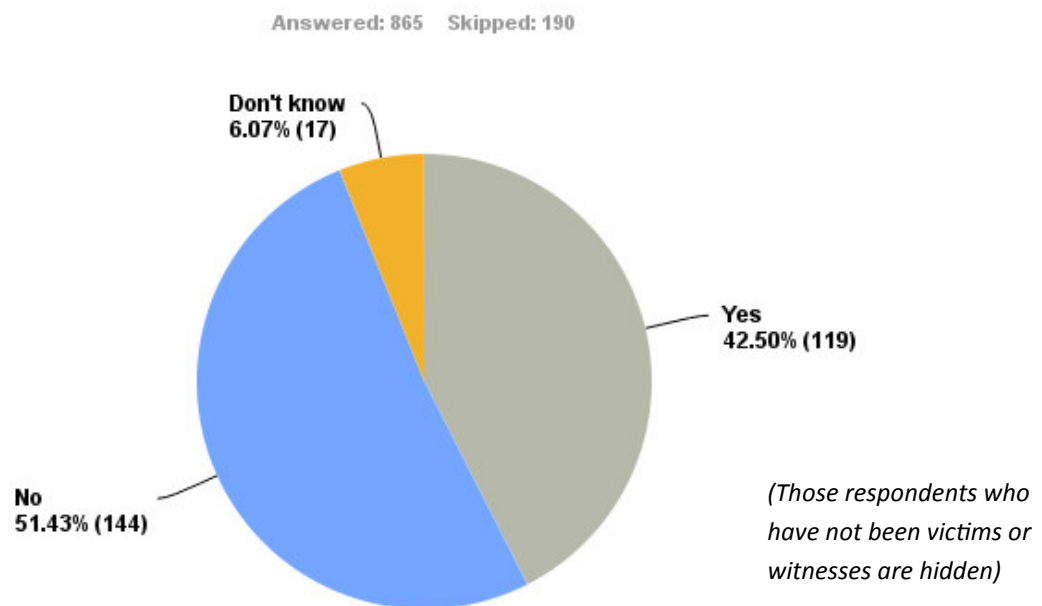


Figure 6.4

Over 50% of respondents who had been a victim or witness to a crime had not been made aware of the service. This question was not asked in 2013.

If yes who by?

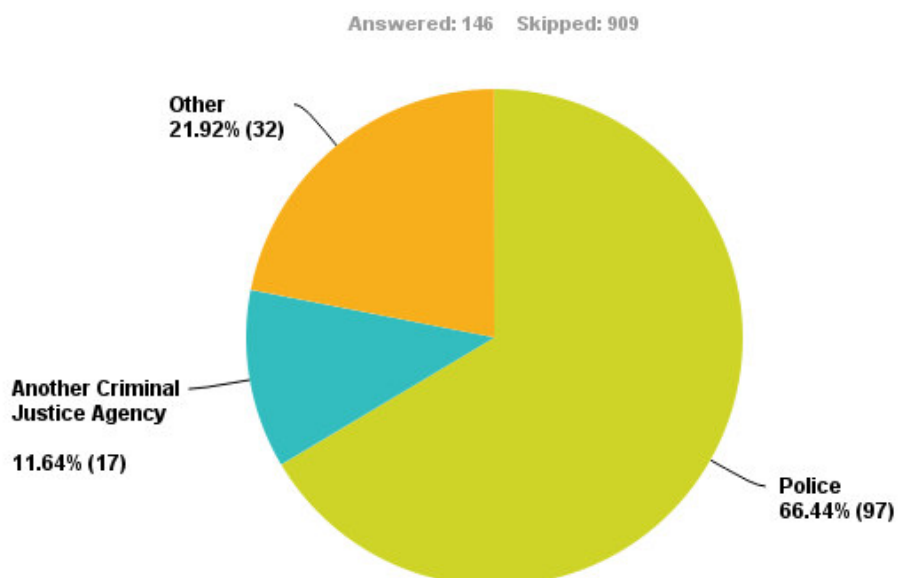


Figure 6.5

If you have used the Victim Support & Witness Service, how satisfied were you with the service you received?

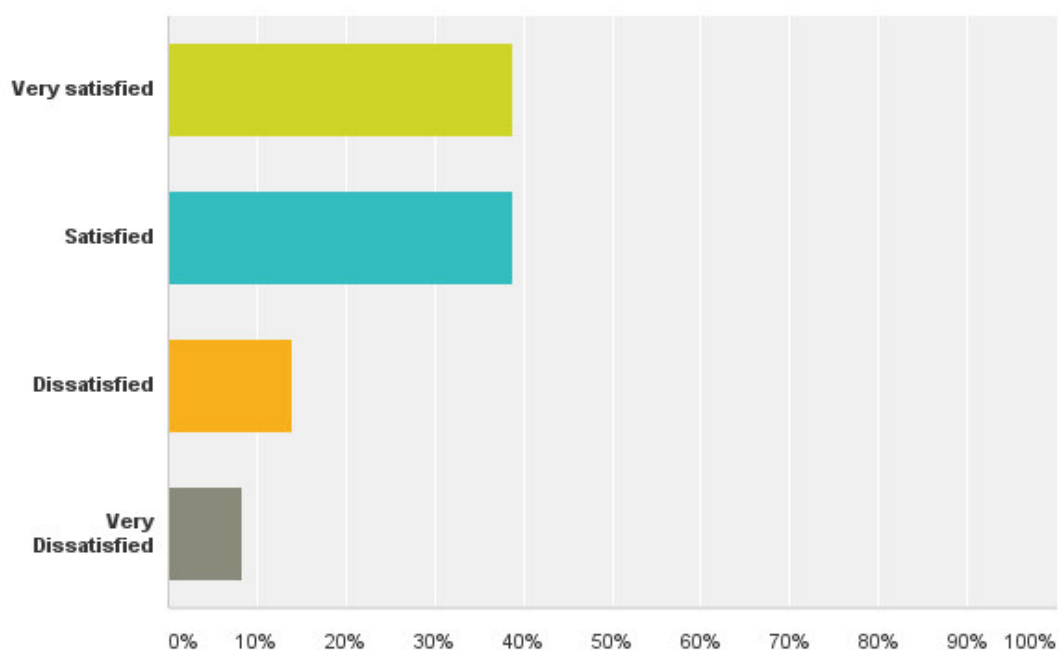


Figure 6.6

Answer Options	Response Percent	Response Count
Very satisfied	3.2%	28
Satisfied	3.2%	28
Dissatisfied	1.2%	10
Very Dissatisfied	0.7%	6
I have not used the service	91.7%	793

Figure 6.7

Satisfaction with the Victim Support & Witness Service remains very high with 77.78% of respondents either satisfied or very satisfied (83% in 2013).

Individuals completing the survey were also provided opportunity to provide free text comments. These comments have been collated and provided to the relevant service area.