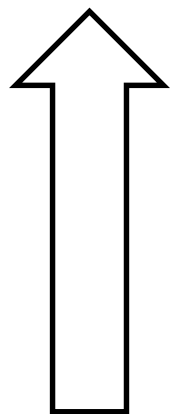




Committee *for* Health & Social Care

A Partnership of Purpose:
Transforming Bailiwick Health and Care

Case for change

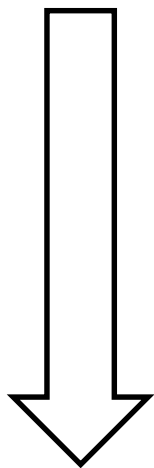


An ageing population means that there will be higher demand for long term and complex care.

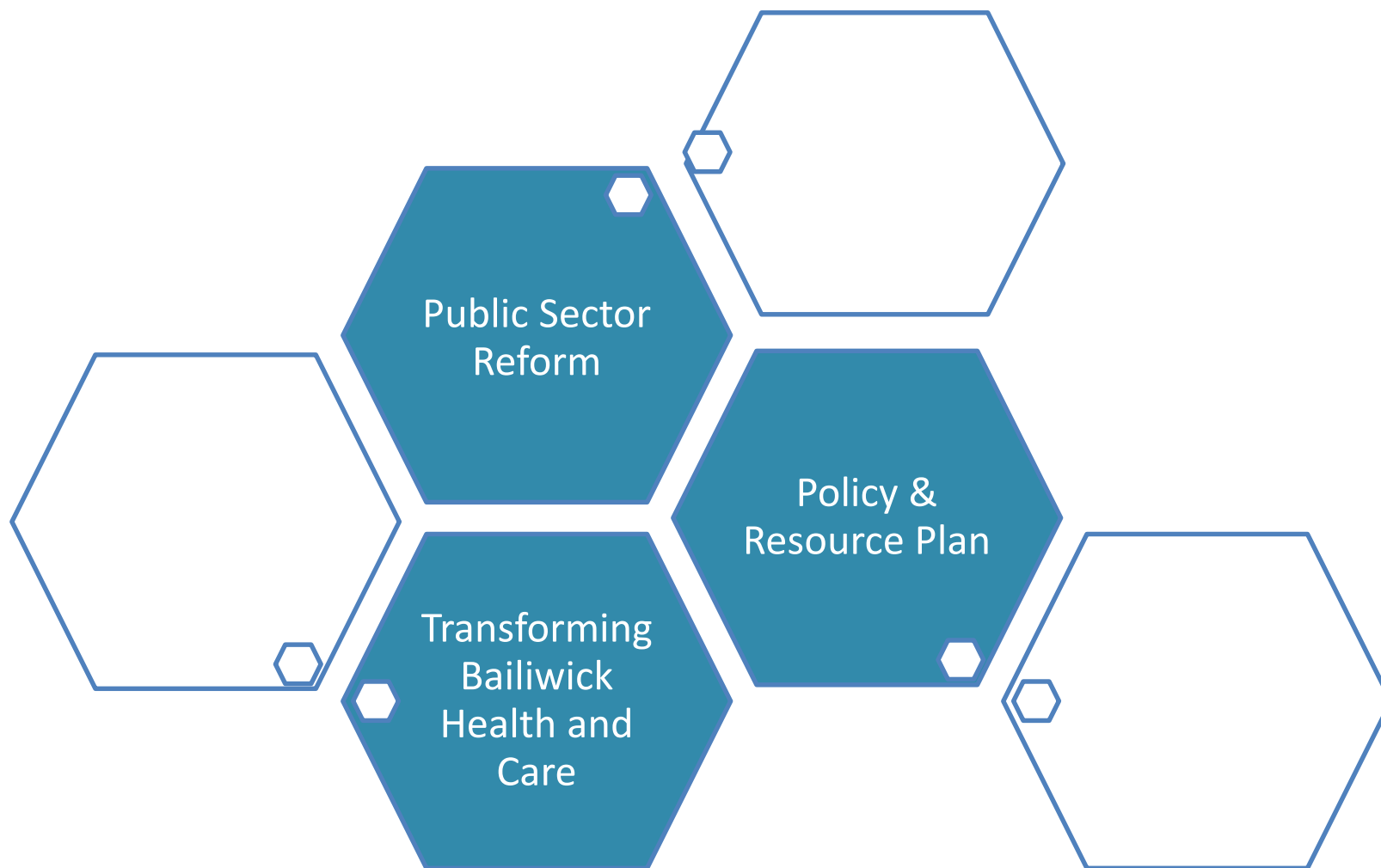


These major changes mean that services will soon become unsustainable.

The real terms public spending on health and care will increase from £193m in 2017 to £214m by 2027.



Fewer working age tax payers means there will be less funding to provide for increasing demand of health and social care services.





What we've done so far

Thinking Differently, Working Differently



Addressed financial challenges through system grip and service improvement.

These have been successful in saving money and improving outcomes for service users. Examples include;

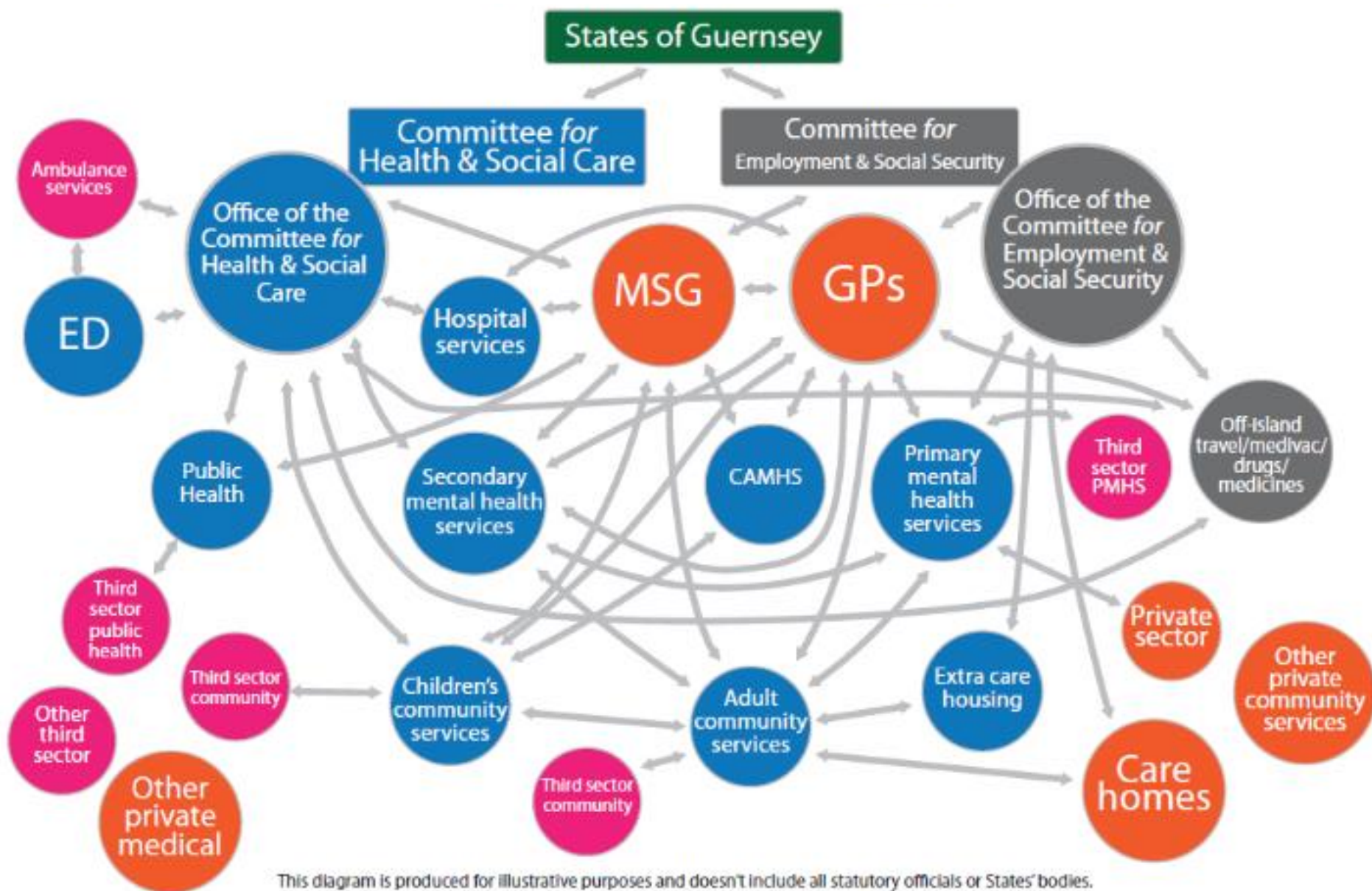
- Hip and Knee Pathway review
- Community Pain Service
- Wheelchair Service Review
- Home Care Data Survey
- Virtual Technology

But – greater efficiencies alone are not the solution



Fundamental change is needed to address:

- The current fragmentation of the system
- The current focus on the needs of the provider rather than the user
- Inequity of access
- The difficulty experienced by islanders in finding and accessing services
- The limited attention given to early intervention and prevention





Consultation and Engagement



April 2017



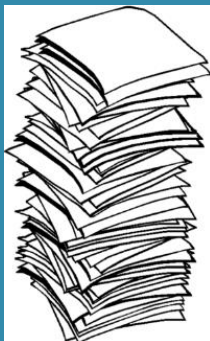
1. We **commenced our partnership** with KPMG.



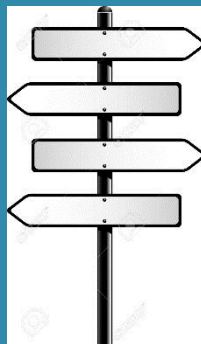
2. We commenced **engagement** through different forums and events to

allow us to obtain views and expertise on some of the main questions that need to be considered when developing the future model for health and social care in the Bailiwick.

May 2017



1. We **collated the information** gathered through research.



2. We **developed key aims**.



3. **Case Studies** helped us develop characters to represent fictional citizens of the

Bailiwick who may or may not be users of the current health and care system.

June 2017

Public engagement events were held.



They enabled members of the public, past and present service-users/patients, carers, staff

from health and social care providers, local businesses, third sector and others to understand the case for change and **feed in their ideas and concerns**. These events were advertised extensively on the radio, newspaper and through social media e.g. Facebook and by word of mouth. These **events were open to all**.



July – October 2017

Detailed design phase. Working with KPMG to develop report to accompany policy letter. Evaluating options and developing preferred model. Drafting of policy letter.



October – November 2017



Finalisation of KPMG report. Development of final draft of policy letter and sending to relevant Committees for comment. Engagement with States of Alderney and Policy & Resources Committee. Collation of comments and incorporation into policy letter.

November 2017

Approval of policy letter by the Committee and Submission to the States of Deliberation for consideration and debate on 13 December 2017.

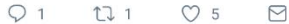




C “People would like to look at a health insurance model and tax relief”.



Heidi Soulsby @HeidiSouls... · 08 Jun
Really well attended workshop on the future of health & social care w members of the community this evening. Great ideas coming out of it.



“Let’s mend the fragmentation of the services across the board – community, primary, tertiary – break down the barriers and work together”.



"I really believe someone is listening and this isn't just a PR activity."



“Positive to know that change is going to happen.”



“Communication is crucial across all states departments (not just HSC) and health/social care”



"Sharing specialisms with Jersey needs to happen/be used more".

“Make better use of the resources we have locally”.

Groups we engaged with:
Members of the public / Service Users / Patients/ Opticians / Dentists / 3rd Sector Charities / Local Businesses



"An enjoyable and thought provoking process, also showed a significant depth of talent from within the HSC team"



"It was very good to be involved and have the opportunity to contribute"





Key Aims



- Prevention
- User-centred care
- Fair access to care
- Proportionate governance
- Direct access to services
- Effective community care
- Focus on quality
- A universal offering
- Partnership approach
- Empowered providers and integrated teams



The Model



A Partnership of Purpose

- Bringing together providers across the Bailiwick to deliver integrated care
- Shared outcomes
- User-centred, co-ordinated service
- Making every contact count
- Kitemark of quality of health and care



- Community Hubs
- User-centred care closer to home
- Universal Offer
- Care Passport



Bailiwick Health and Wellbeing Commission

- Bringing together public, private and third sector
- Raise awareness
- Encourage healthy lifestyles
- Take pro-active steps to help improve physical and mental health and wellbeing
- Social prescribing



Data and information

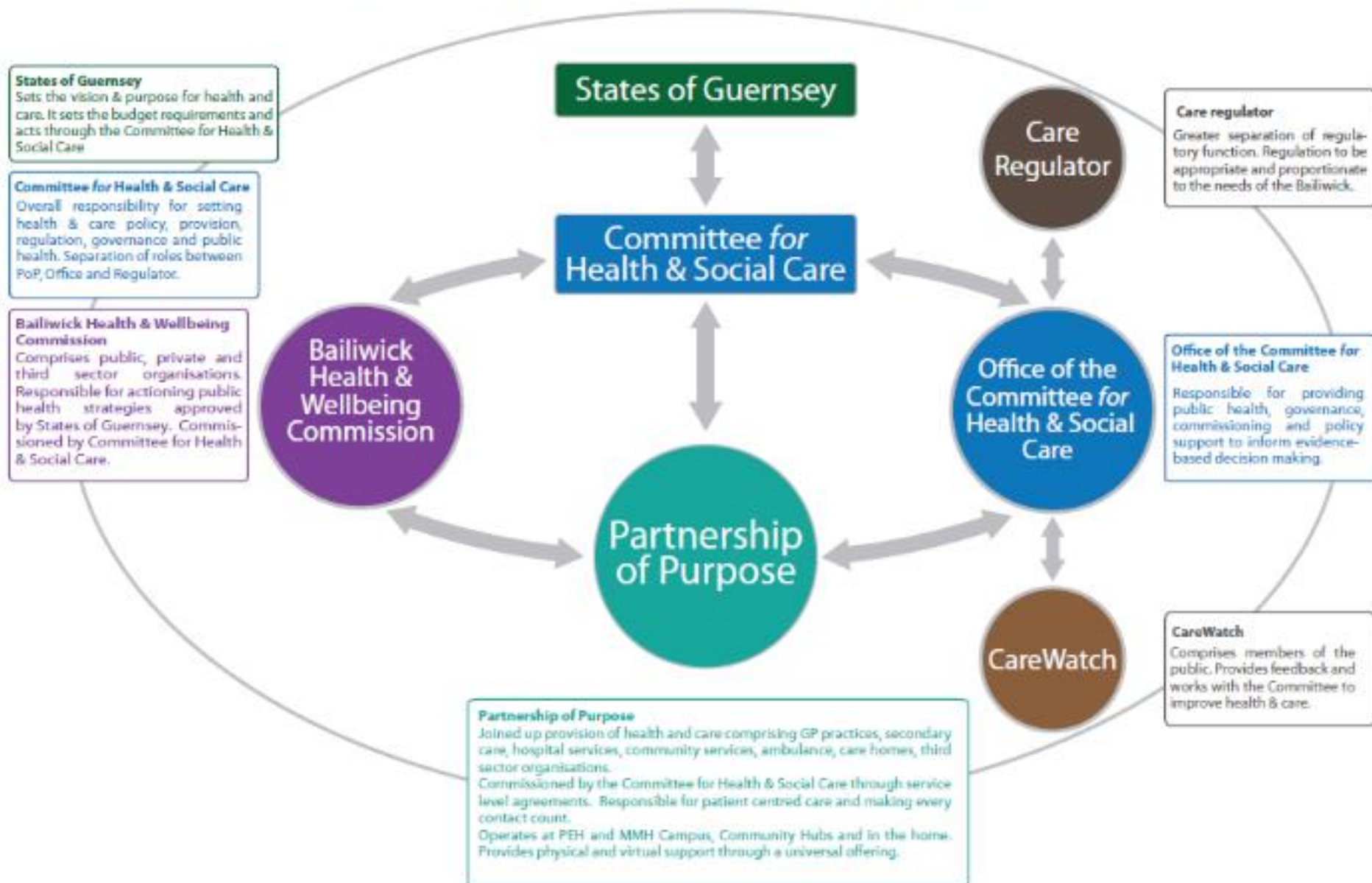
- User app
- Telehealth/telecare
- Health Intelligence Unit
- Health Needs Assessments
- Data Protection/Data sharing



Care Regulator

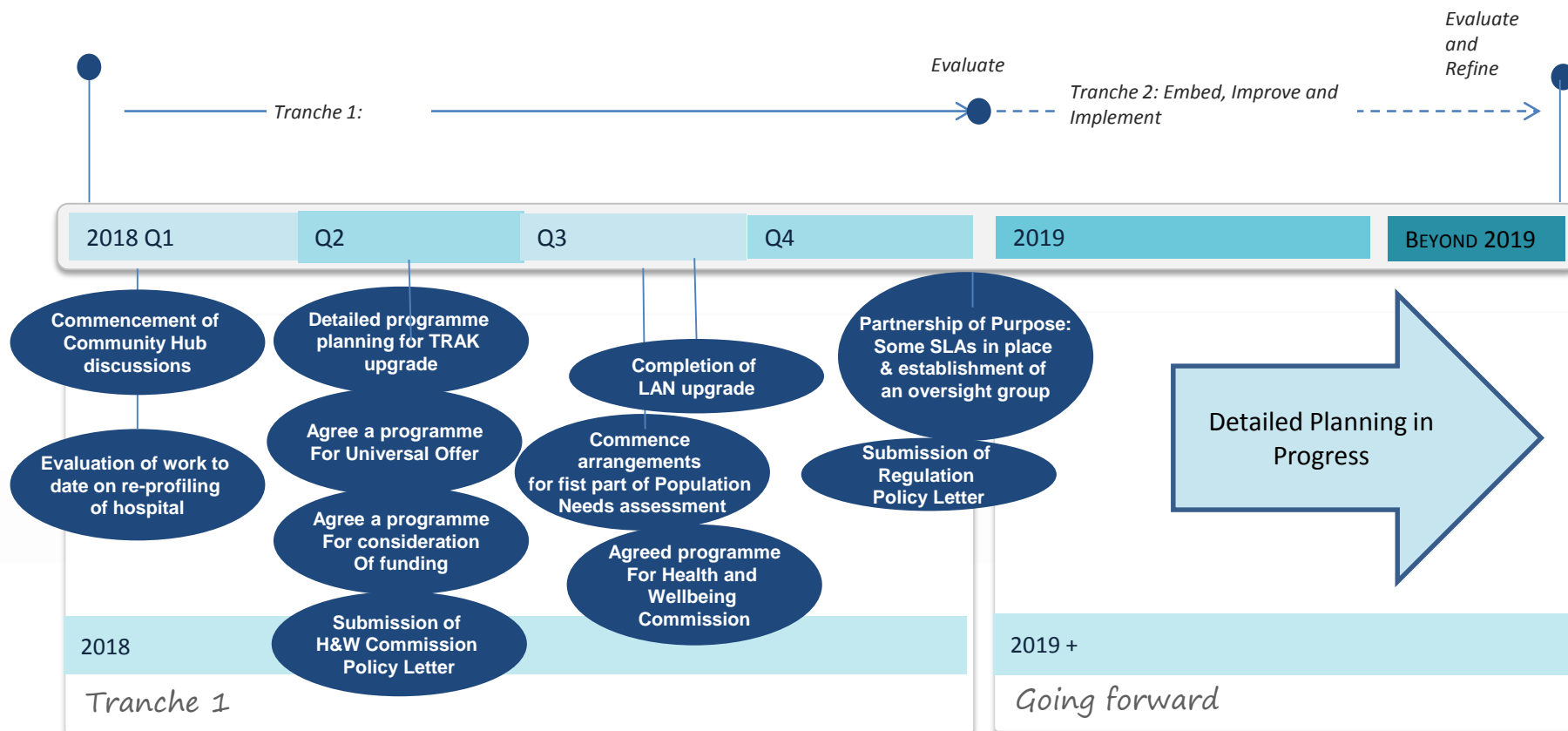
- Independent
- Appropriate and proportionate
- Jersey
- Health ombudsman
- Priority for 2018

The Future Model of Health and Care





Next steps



Transition

This section covers the period from the consideration of the Policy Letter through to the end of Q4 2018, this will be a period of development and implementation of the physical and technical infrastructure, planning and achieving key milestones for the strategic elements and the submission of two Policy Letters on Regulation and the Universal Offering

Embedding the Capability

Following the completion of the transition period, Tranche 2 is about embedding the capability throughout 2019 and moving towards delivery and implementation of targets solutions, with an effective and planned pipeline of change and an effective method of delivering it, with the right resources committed to initiatives.



QUESTIONS