

GUERNSEY PRISON

Annual Report 2017

VISION

We ensure public protection and commit to reduce re-offending

MISSION

We provide a safe and secure environment that enables prisoners to address the causes of offending behaviour and provide them with values, skills and experience to take a positive role in the community upon release



Contents

Governor's Foreword	2
Progress against business planning priorities set for 2017	3
Prison Security Upgrades	3
Female Accommodation	4
Commissioning of Education Services	4
In-Cell Terminals	5
Creative Learning in Prison (CLIP) Shop	5
Online Banking	6
Body Worn Cameras	5
Governor's Accreditation	6
Maintenance Priorities	6
Prison Infrastructure Upgrading	6
Health & Safety	7
Custody Department	8
Learning, Skills and Regimes	10
Pathways Unit	12
Operations	14
Staff Learning and Development	15
Marketplace Event	15
Healthcare Report	15
Statistics	17
Key Performance Targets	19

GOVERNORS FOREWORD

I am very pleased to be able to report on what has been another good year for Guernsey Prison. The Prison's development and progression in terms of its two main objectives; protecting the public and reducing reoffending has been very good. The completion of the security upgrade and continuing downward trend in prison numbers are evidence of this.

This report describes how the various functions, in their daily work within the Prison, contribute towards the overall vision. I am always impressed by the work done by our staff in contributing to our vision and making the Bailiwick a safer place to live.

I am very encouraged by the development of Offender Management processes, Education and Regime delivery and the essential work being undertaken by the Custody, Security/Operations and Healthcare teams. This work is supported by the essential services of the Facilities team, Corporate and Administrative Services.

The Prison Charity Creative Learning in Prison (CLIP) is developing well and is currently fundraising to install a new community workshop within the Prison. This is expected to be completed during 2018.

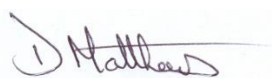
The Prison works in close partnership with the Probation Service and Law Enforcement teams; this collaborative approach ensures that the work of the Prison is extended into other services within Home Affairs.

The Prison population is constantly changing; last year we had an average of 91 prisoners with 146 new prisoners (sentenced and remanded) admitted during the year and 134 discharged, having completed their sentence.

The overall trend shows that the Prison is holding prisoners for longer periods due to longer sentences, the current profile shows 48% of the sentenced population are serving sentences of 4 years or more. There were 11 individuals are serving over 10 years, including 2 life sentence prisoners.

The Prison received 38 prisoners serving less than 6 months over the course of 2017, 22 of these prisoners were serving less than 3 months. At the end of 2017, only 2 prisoners were serving under 3 months and 4 serving under 6 months. There were 3 immigration detainees and 1 prisoner held until a fine was paid.

The Prison is not exempt from efficiency targets. 2018 will present new challenges in continuous improvement, set against diminishing budgets. I am confident that Guernsey Prison will rise to these challenges and find more innovative ways to deliver our service in a more efficient and safe way.



David Matthews
Prison Governor.

Certified Normal Location (CNA) of 134.

Guernsey Prison has a CNA of 134. Each cell used for the confinement of prisoners has sufficient heating, lighting and ventilation and is of adequate size for the number or prisoners it is approved for. Each cell must provide prisoners with a cell call system or other effective means of communication with staff.

The CNA represents the good, decent standard of accommodation that the Service aspires to provide all prisoners.

Any prisoner places provided above the CNA are referred to as crowded or overcrowded.

The Operational Capacity is determined by the Governor, taking a range of factors into account; this is currently set at 9 places making the Operational Capacity 143.

The budget for the Prison for 2017 was set at £5,440,300. The cost per prisoner during 2017 based on the CNA was £40,599. The average prison roll over the year was 91.

The Prison currently employs 75 uniformed staff and 13 civilian staff. There are also a range of volunteers, tutors and multi-agency staff working at the Prison.

Progress against Business Planning Priorities set for 2017

Prison Security Upgrades

Necessary technological upgrades were carried out during 2017, which included replacement CCTV cameras, fence alarms and lighting, as well as changes to the fence layout including major adjustments to allow for a more secure prisoner-working compound.



Work included the full replacement of old analogue cameras with the latest digital versions allowing for upgraded night time vision technology. The equipment upgrade included the installation of a new security computer system which controls not only the new technology but permits connections with existing internal cameras and security equipment.

To mitigate current and evolving threats to prison security, technology to combat drone deliveries within the Prison was sourced. This has resulted in Guernsey Prison being one of the first establishments in the world to adopt Skyfence technology with a significant proportion of the equipment and installation costs for the pilot being provided by the contractor. Skyfence is activated by a drone detector system, tuned to identify drones in the proximity of the Prison.

We are currently waiting for the UK Government to extend to Guernsey the Prisons Act 2012 (amended) which permits the blocking of wireless telegraphy within the Prison vicinity.

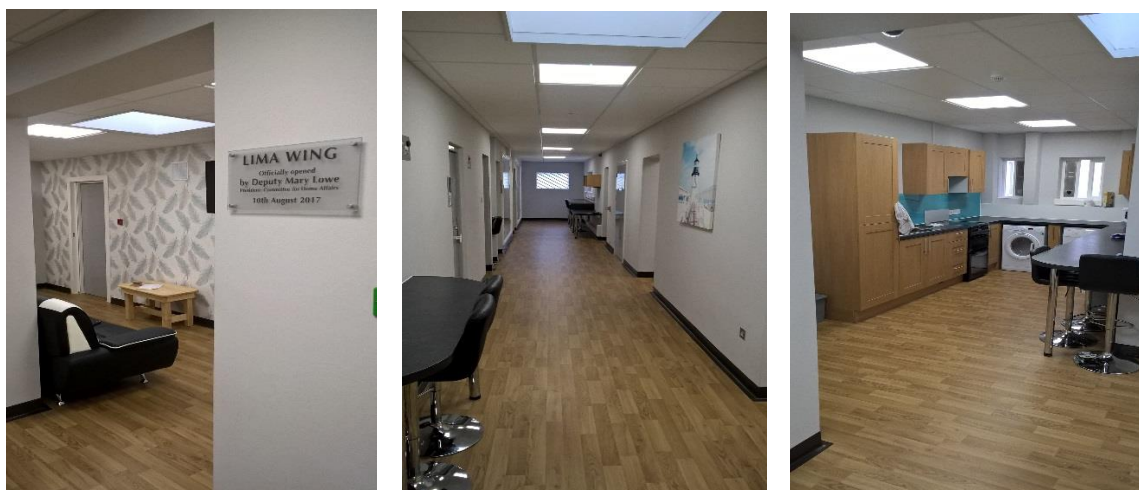


Commissioning of Education Services

During 2017, the Prison started commissioning education services directly rather than sourcing these through the College of Further Education. In addition new computers were fitted into the classrooms, which will allow a link to be developed through a secure server to prison cells.

Female Accommodation

Following recommendations from HMIP in the previous two inspections, extensive refurbishment to disused prisoner accommodation was carried out in 2016 and 2017 to provide separate accommodation for female prisoners. The new female wing was completed and officially opened in August by the President of the Committee *for* Home Affairs, Mary Lowe. The accommodation helps to provide a holistic approach to meeting the needs of female prisoners.



In-Cell Terminals

When the Prison installed in-cell telephones in 2014, Cat 5 cabling was also installed to allow for the provision of in-cell computer terminals at a later date. Cabling and infrastructure for the terminals has started, which will allow prisoners to continue with educational work in their cells. In addition, the system has been designed to allow prisoners to take responsibility for self-managing aspects of prison life, such as submitting visit requests and applications electronically. The terminals will give prisoners the ability to do things that would normally be carried out by staff and facilitate the development of keyboard skills. Installation of the terminals will start in the spring of 2018.

Body Worn Cameras

The use of body worn camera (BWC) technology by operational staff has been a success. It has been evidenced that using the cameras has defused potentially dangerous situations. The Prison (Guernsey) Regulations 2013 have been amended to allow Prison Officers to use this equipment on a daily basis.

Creative Learning in Prison (CLIP)

The CLIP Showroom opened at the end of 2017, although the official opening took place in early 2018. This Outlet acts as a shop front for the general public to purchase / order both the products made in the workshop and those from elsewhere within the Prison e.g. surplus fruit and vegetables from the Horticulture Site, and arts and crafts produced in education classes. The showroom is currently staffed by volunteers.

Further information can be found at <https://www.facebook.com/CLIP-Guernsey> or by emailing creativelearninginprison@gmail.com



Online Banking

Since early 2017, the Prison started a new service with NatWest Bank to enable family and friends to pay cash into prisoner accounts either online or directly at a local branch. Members of the public are no longer able to hand cash in at the Prison Gate Lodge.

Governor's Accreditation

In conjunction with Her Majesty's Prison and Probation Service (HMPPS), the Prison has developed a local accreditation process for Prison Managers to progress to the highest roles in the Service. The accreditation route is through a prison-based management development portfolio to Operational Governor level, followed by an in-depth development and assessment centre which will enable candidates to progress into the Deputy Governor and Governing Governor role.

Maintenance Priorities

Prison Infrastructure Upgrading

The Prison has committed to embracing more efficient systems, moving to the use of modern energy-saving equipment including new boilers, heating expansion systems and delivery pumps, along with the most recent installation of two combined heat and power units. These upgrades have already delivered significant savings on utility bills.

Further developments continued in 2017, with the replacement of old chimneys and new air-handling extraction units to deliver clean air to individual cells.

During 2017, refurbishment and decoration of various areas was required, in addition to any new projects. Extensive work was carried out in the Offender Management Offices to merge internal departments together thereby enabling more cohesive working. This included combining offices and moving the prisoner's library to the Education Centre. The Healthcare Suite, including offices and treatment rooms were in much need of re-decoration. Additional work involved the refurbishment of a small general wing; raising the standards to modern expectations with a new fitted kitchen area and complete wing re-

decoration. A rolling programme of corridor and stairwell redecoration was initiated, and continues to be carried out to maintain internal standards.

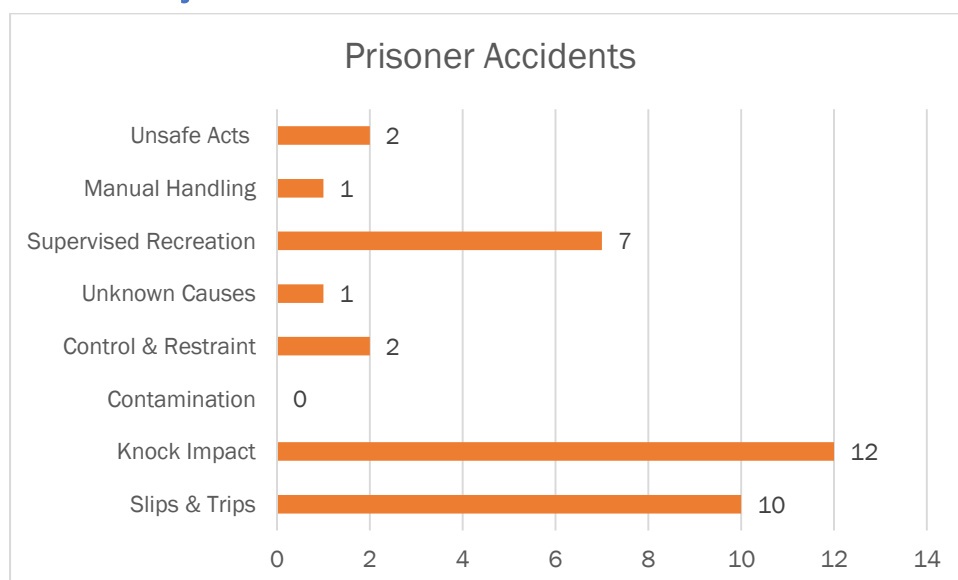
Large areas of the Prison were updated with LED power-saving lights along with a full renewal of the emergency lighting system on the older wings, which are now compliant with current fire regulations.

Health and Safety

Health and Safety courses for prisoners have been a success in areas such as the kitchen, horticultural site and workshop areas as this leads to safe working practices being adhered to, resulting in lowering of accident rates.

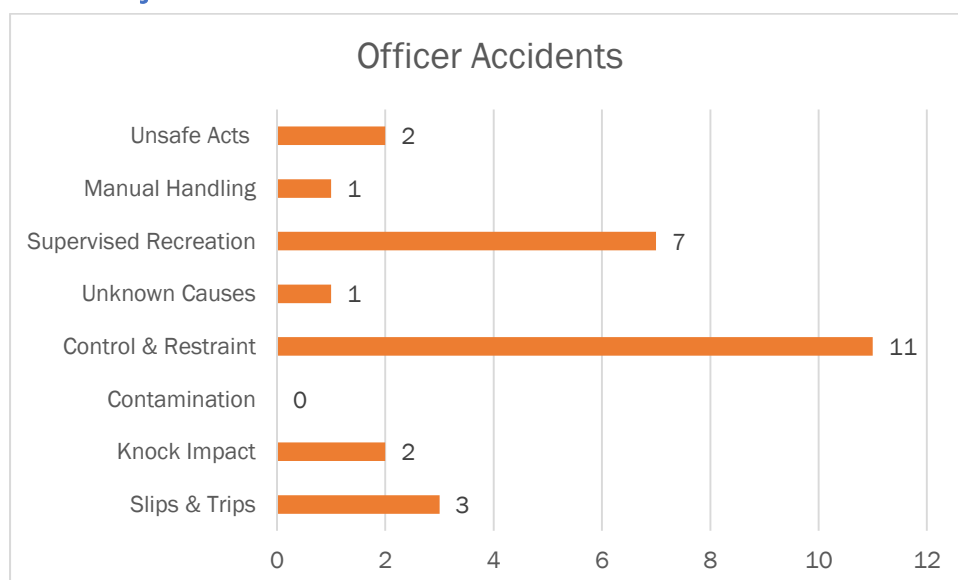
Induction training is regulated by all workshop area supervisors; this has contributed to a safer prison. These safe working practices are individual to each work area and increase awareness of hazards and associated risks in these zones.

Prisoners Injuries 2017



It has been noted for the second year running that the reporting of accidents and injuries within the Prison has been excellent. All new officers are required to complete the Scottish Vocational Qualification (SVQ) Level 3 in Custodial Care which includes a module on Health and Safety in the workplace. The rise in awareness amongst staff has reduced the level of accidents in the Prison. In addition, the adherence to States of Guernsey safety initiatives has also contributed to the lowest staff injury figures, since statistics were recorded.

Officer Injuries 2017



Custody Department

The Custody team is primarily concerned with Safety and Decency. The team encourages prisoners to engage with the available prison regime whilst being kept in safe, humane, decent and secure conditions. Staff act as positive role models and ensure that prisoners' domestic needs are catered for regarding the activities of daily living including living accommodation, furniture, fittings and bedding, personal hygiene and clothing.

The system of privileges employed, aims to encourage responsible behaviour in prisoners; to encourage effort and achievement in work and other constructive activity; to encourage sentenced prisoners to take an active part in their rehabilitation and engage in positive sentence management; to benefit from activities designed to reduce reoffending.

The key outcomes for the Custody team are as follows:

- A safe, secure, decent environment is maintained, with a regime that promotes health and wellbeing and supports rehabilitation
- Positive staff-prisoner engagement is in place
- Good behaviour is recognised and poor behaviour has consequences
- Prisoners feel that they have been treated decently and with respect
- Prisoners feel that the use of incentives/privileges is proportionate, fair and free from discrimination

In order to support these outcomes, the Custody team is responsible for employing a Safer Custody Strategy and Violence Reduction Policy.

Assessment Care in Custody and Teamwork (ACCT)

Prisoners at risk of self-harm or suicide are managed through a process known as Assessment Care in Custody and Teamwork (ACCT). 57 ACCTS were opened in 2017 for prisoners whom were considered at risk. A number of these ACCTS were reopened due to another related event within 28 days of documentation closure.

Female Prisoners

During 2017, a total of 11 female prisoners were received into custody. This is a slight rise in comparison to previous years.

Juvenile Prisoners

The Prison accommodates juvenile prisoners on its purpose-built wing named "Compass". The Compass Unit is located within the Prison but situated outside the main population accommodation areas. The wing benefits from dedicated, specifically-trained staff and an adapted regime to cater for younger prisoners.

During 2017, the Compass wing had 2 children located there. The occupants were safely integrated into the main population when they became 18 years of age.

Vulnerable Prisoners

The Vulnerable Prisoner population is made up of predominately sex offenders and has risen over the last few years and now represents 33% of the total population. Vulnerable Prisoners are located on 3 separate wings. There is limited integration during work and education subject to risk assessment by the Activity Allocation Board.

Incentives and Earned Privileges

The Incentives and Earned Privileges (IEP) scheme is an established policy to reward positive behaviour and encourage compliance with the Prison rules and regime. It was completely reviewed in the early part of the year to simplify and improve it. The key changes included;

- Automatic IEP reviews, removing the requirement to apply for review
- Using actual warnings given by Officers in assessing status, so that prisoners are aware of their behaviour
- Hygiene and cleanliness within cells considered for movement between the levels
- Hygiene products are now outside of prisoners' cash limits to encourage cleanliness

Separation, care and progression unit (SCAPU)

The Prison SCAPU is used primarily to segregate prisoners who are considered to be a risk to the good order and discipline of the establishment due to refractory or non-compliant behaviour.

The SCAPU has been used by 11 prisoners throughout 2017.

Assaults

During 2017 there was one assault against a member of staff and 2 other assaults by prisoners against prisoners reported.

Use of Force

During 2017 there were a total of 30 incidents requiring use of force reports to be completed. Of these, 10 were planned removals and 20 were spontaneous interventions.

A breakdown of all incidents is listed below:

- 1 x dirty protest
- 6 x preventing harm to self
- 5 x preventing harm to others
- 1 x transfer to Mental Health Services
- 17 x risk to good order of the establishment, including but not limited to destruction of property, refusing lawful order and visits passes.

Learning, Skills and Regimes

The learning and skills curriculum entitlement is available for all categories of prisoner i.e. adult males, females, young persons and vulnerable prisoners (VPs). The core learning curriculum is focused on the Literacy, Numeracy and ICT needs of the current prison population and is also supplemented with Employability Skills and Art classes.

A major change during 2017 has been a switch from employing tutors through the Guernsey College of Further Education to the majority of the tutors now being contracted directly by the Prison. Guernsey Prison also use the Guernsey Adult Literacy Project (GALP) to support learners with specific learning needs including Dyslexia. Religious Studies classes are provided through the Chaplaincy team.

The Prison is very fortunate to be able to supplement the core curriculum by contracting tutors through the Creative Learning in Prison (CLIP) charity and to engage volunteers who also help with additional provision. This enables education to provide many extra classes and courses that would otherwise not be afforded, such as weekly yoga, textile craft, drama and cookery classes, as well as photography and music workshops and quarterly production of the Prison magazine '*Bang Up*'. Much of this provision engages prisoners who would not otherwise engage in education and as such, is not just a 'nice-to-have' extra, but is a vitally important part of education.

The same applies for the Art and Craft classes which are hugely popular and successful. Many of the students submit entries to the annual Koestler Awards. This sees many of the 7,000 plus entries being chosen by a leading artist curator and exhibited at London's Royal Festival Hall. This year, 5 of Guernsey Prison's entries (including a group entry) gained awards for 8 different prisoners.

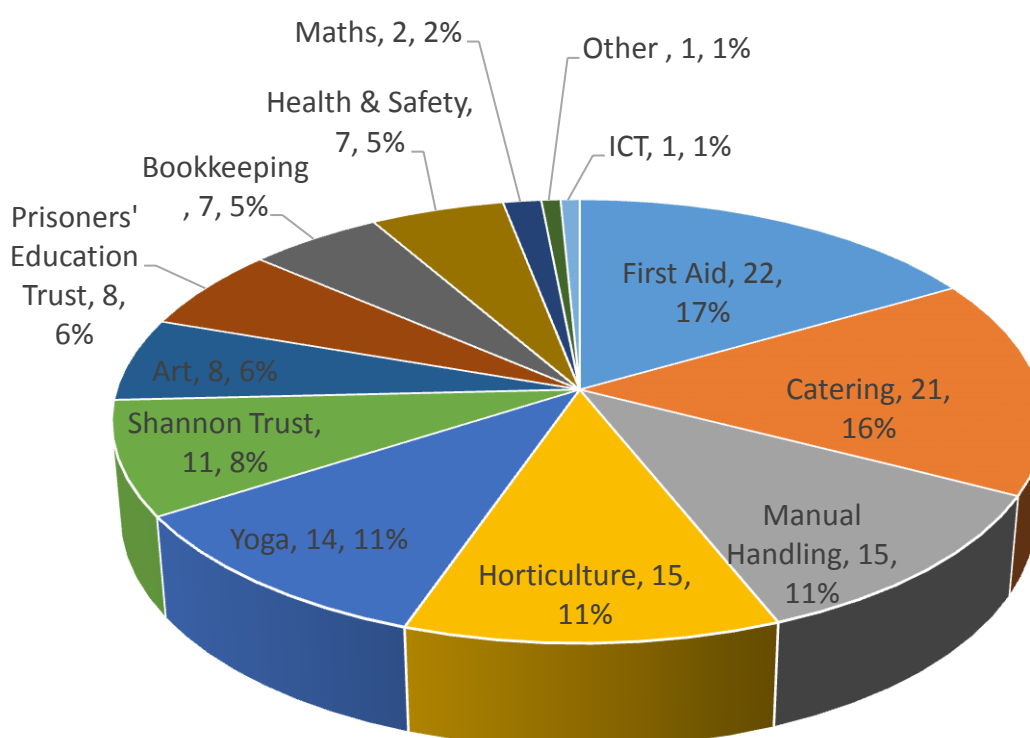
The Prison is fortunate to have support in running the Prison Library from the Guilles-Alles' (GA) Community Librarian. In conjunction with GA, the Shannon Trust's peer education reading scheme ('*Turning Pages*') has been introduced into Guernsey Prison with 9 prisoners having been trained as mentors and 7 taking up the offer of regular support over the past year.

Increasing support for prisoners to undertake distance learning courses, mostly thanks to funding through the Prisoners' Education Trust, has enabled 17 prisoners' successful application for courses in a whole range of subjects including: Surveying Technologies, Sports Nutrition, Substance Misuse and Counselling, Health and Safety, Dog Grooming, Writing Biographies / Autobiographies and Bookkeeping; and two students have also completed modules as part of Open University degree courses.

Our participation rate in education is extremely encouraging, with an average of 75% of prisoners engaging in some form of learning, education or training over the last year. In the last year, a total of 77 prison learners have completed courses, leading to 132 qualifications, certificates and/or awards. This represents a 15% increase on last year in the number of prisoners achieving an accredited outcome.

The chart below demonstrates the breakdown of qualifications/awards achieved:

Guernsey Prison Qualifications 2017



Guernsey Prison is proud to be a working prison, where the expectation is that prisoners who are able, will be assigned jobs and expected to go to work each day. An average of 99% of all eligible prisoners were in work during 2017.

All new prisoners are first inducted on general cleaning duties and allocated as wing/corridor cleaners. There is an Activities Allocation Board that sits once a week to allocate prisoners work which is linked to identified needs from their sentence plans. They can then progress to other areas including Laundry, Reception, Gym, Court, Library, Education or Maintenance. There are also opportunities in other areas where prisoners can take vocational qualifications that can help in their search for work once released. These areas are:-

Horticulture Site

The produce from the Horticultural Site is used in the Prison Kitchen and any excess produce is sold to staff, visitors and members of the public. Prisoners receive tuition in growing flowers and vegetables from seeds as well as general garden maintenance. They can also obtain a City & Guilds Level 1 Award in Practical Horticulture Skills.

Carpentry and Recycling Workshop

The Prison is very active in recycling, which starts with prisoners being encouraged to separate their waste on the wings. This is collected on a daily basis, sorted and disposed of appropriately. We also have a contract with a local computer firm to recycle their IT waste. There are prisoners employed in the Carpentry Workshop who make new garden furniture, repair old wooden items for the public and also undertake community projects such as the repair and refurbishment of old boats, benches and carts. Prisoners are able to take a City & Guilds Level 1 Award in Construction Skills (Carpentry and Joinery).

CLIP Workshop

The Workshop employs prisoners who upcycle and construct small items which are available for sale in the CLIP Outlet. They also collate tourist information packs for the Airport and Harbour and hand-finish traditional Guernsey sweaters.

Catering

In order to work in the Prison Kitchen, prisoners must undertake a Level 2 Food Hygiene course. Once working in the Kitchen, they can then take a City & Guilds Level 1 NVQ in Hospitality (Food Preparation and Cooking). The Kitchen also provides catering services for a select number of community organisations and supplies home-made goods for sale in the CLIP Outlet.

Pathways Unit

January 2017 witnessed the merger of the Offender Management Unit and the Regimes/Learning & Skills Department into The Pathways Unit. The purpose of this merger was to enable the personnel from both areas to work more effectively together in enabling prisoners to successfully meet their sentence planning targets. Sentence planning continues to be based upon the 7 Pathway model:

- Accommodation and support
- Employment and Education
- Drugs and Alcohol
- Family and Social Support.
- Life Skills and offending behaviour

- Health (physical and mental)
- Financial Management

Pathways has continued to provide Offending Behaviour and Life Skills Group work programmes, in addition to 1:1 offending behaviour interventions undertaken by the Probation Service. In 2017, 26 prisoners completed the Choices & Challenges generic offending behaviour programme, 11 prisoners completed The Decider Skills and 20 individuals completed the Inside Out Substance Misuse group work programme facilitated by Drug Concern.

A development for this year was the introduction of Peer Mentors within group work delivery; this has proven to be very effective and of benefit to those prisoners receiving support, as well as those assuming the mentor role. Initial success with implementing this initiative led us to pilot the scheme, with male prisoners mentoring in the female group. This enabled the participants to experience a different perspective on problem solving.

Addressing the offending behaviour needs of the sex offender population is resource intensive. The Probation Service continues to assess for, and deliver, the Sex Offender Treatment Programme in consultation with a Forensic Psychologist via a now well-established triage process. In many cases the Offender Managers and Offender Supervisors co-work the programme on a 2:1 basis and this population are also offered The Decider Skills group work programme.

Drug Concern reviewed its service delivery in the Prison during 2017 and as a result has implemented two new recovery groups and introduced assessment summary reports for all prisoners. SMART (Self-Management and Recovery Training) groups were first rolled out at Drug Concern for their service users in the community late 2016; owing to the positive feedback from attendees, the decision was made to implement them in the Prison. Following a three-month review, a prison-specific version of the programme was sought and "Inside Out" was implemented. The groups facilitate the learning of tools for recovery from substance use and focus on four main areas; motivation, coping with urges and cravings, managing thoughts, feelings and behaviours, and living a balanced life. Attendees can go on to complete some online training (in the community) to enable them to facilitate their own group in the community should they choose to do so. There is also the option to access online SMART groups (global) which run outside of usual Drug Concern hours.

Three Inside Out programmes were delivered during 2017 (involving 20 prisoners) and weekly SMART support groups have been running for those prisoners wanting to freshen up on the tools for recovery at any point during their sentence or as preparation for release.

The introduction of an Assessment Summary Report (ASR) means that the Offender Manager and Offender Supervisor receive an overview of the initial assessment of substance use history, needs, and recommendations for interventions. Drug Concern continue to provide individual work, where assessment highlights this as a need and are now able to provide counselling to address underlying issues that may contribute to the maintenance of substance use.

Demands on the Prison's family support services continues to increase with a significant number of prisoners being involved in the Family Proceedings Court regarding contact

with/care of their children. Referrals to the Family and Couple Therapist have continued to steadily rise, Storybook Mums/Dads and Children's Visits also remain popular for our parents in custody.

The Release on Temporary Licence Progression Scheme continues to form an integral part of our resettlement planning for all of those prisoners risk assessed as suitable. During the course of the year, a total of 29 prisoners progressed through the scheme:

- 9 of the 29 prisoners remained in their paid employment positions following release into the community.
- 6 of the 29 prisoners left the Island on release so were unable to remain in these positions.
- 4 of the 29 remained in custody at the end of the year and continue with their employment into 2018.
- 10 of the 29 were unable to secure paid work but remained in their voluntary work placements until their release either on Parole Licence or Earliest Date of Release (EDR).

The Offender Management Team have continued to work in partnership with community initiatives such as the Guernsey Caring for Ex-Offenders (GCFO) and Offender Deposit Assistance Scheme (ODAS) and have contributed to the consultation process with regards to the development of a Community Savings Initiative as an alternative to High Street banking.

2017 was the first year that The Compass Unit was operational. Although available since 2015, fortunately no children were received into custody until July 2017. Appropriately trained staff supervised the children at all times and the Prison worked together with the Youth Justice Service (Health & Social Care) and Probation Service in development and review of the Child's Plan until transition to the adult population in both cases.

Operations

During 2017, the Operations Department have been involved with the introduction of Body Worn Video cameras that have provided additional support for staff in dealing with incidents as the cameras also record audio.

The Operations Department have introduced a monthly security briefing which provides staff information on searching finds, statistics, information reports and other relevant information.

This Department continues to work towards a safe and secure environment by providing staff training in Mandatory Drug Testing (MDT) and searching techniques along with specific training to enhance the new security systems, CCTV and drone system. All the new technology assists the Department in its challenges to prevent illicit items being trafficked into the Prison which helps support the Prison's drug strategy.

Staff Learning and Development

Within Staff Learning and Development, the Prison ensures it is fit to deal with incidents by ensuring staff undertake Fire, First Aid, Safeguarding and Use of Force training annually, also during the year there has been two recruitment drives which has brought the Prison to full staffing levels. The Scottish Vocational Qualification in Custodial Care Level 3 continues to be delivered and a mixture of 23 new and established staff are currently studying the award, along with 4 trainee assessors and 2 trainee Internal Verifiers.

Currently running, is management development for Senior Officer and Governor Accreditation which provides succession planning for the Service.

Marketplace Event

During 2017, the Prison was presented with its “People Survey” results. This was a survey taken by all States of Guernsey employees regarding their work life. The outcomes of the survey ignited some further questions for the Prison Senior Management Team which sparked the “Marketplace” event. The Prison was on restricted regime for a full morning to allow all staff to have an allocated time and opportunity to speak to senior managers regarding concerns around six major themes. These themes were Staff Welfare, Service Guernsey, My Job, Vision and Objectives, Management and Performance Recognition. Staff were constructive and presented not only problems but potential solutions. Some new initiatives from this exercise have been implemented such as attendance and support meetings, Daily Communications meetings, Care Team implementation and a review of the Bullying and Harassment policy. The Marketplace Action Plan will be revisited at key times during 2018.

Healthcare Report

Service Provision and Development

2017 continued to be a challenge to meet all prisoner expectations of Healthcare delivery.

Prisoners presented with more complex healthcare needs, one requiring a lengthy admission in hospital and others had to attend the UK for specialist care, not provided on island.

In early 2017, Health & Social Care (HSC) moved Prison Healthcare under the clinical management of Hospital Services’ Medical Division.

The nursing team provided primary care services equitable to those in the community for the extended hours of 12.25 hours per weekday and 8 hours on both weekend days which enabled the administration of evening medication at a later time of 18:45 hours, 4 days a week. The nursing rota was adjusted to accommodate this.

Nurse-led clinics continued to be provided daily, including immunisation provision, well man/well women; weekly stop-smoking sessions; sexual health screening, nurse ‘triage’; chronic disease management; detoxification; mental health; admission and pre-release

assessments. All newly sentenced prisoners returning from court continue to be risk assessed by a Registered Nurse in Prison Healthcare, on return to prison.

The Prison Dentist continued bi-weekly surgeries, offering 144 appointments throughout the year and Optician Clinics within the Prison saw 16 prisoners in 2017.

A new physiotherapy contract was agreed mid-year and 24 appointments were offered during 2017.

Staffing, Recruitment and Training

Nurse retention was good during 2017 with minimal absence. Health and Social Care (HSC) were successful in securing a part-time Healthcare Administrative Assistant post in March. This means that at the end of 2017, the nursing team consists of one Band 7 Healthcare Manager, x 1.5 Band 6 RGN senior staff nurses and x 2 Band 5 RGN staff nurses. Bank nurses filled the nursing shortfalls.

In 2017, all prison nurses undertook bespoke mandatory clinical updates and Orthopedic Workshops, provided by HSC via IHSCS tutors, individualised to the needs of Guernsey Prison nurses.

Some nurses gained experienced working in acute mental health, learning disability units and sexual health departments as required.

Nurses commenced training prisoners in the use of Prenoxad pre-release, in an attempt to reduce the risk of opioid-related overdoses and deaths post-release.

Queen's Nurse Title

The Prison Healthcare Manager, was awarded the title of Queen's Nurse in November 2017.

GP services

The Prison GP contract continued successfully in its 7th year and was renewed at the end of the 2017 for a further 2 years. The Service provides 2 clinics per week, along with an on-call service Monday until Saturday midday, in addition to several clinical and strategy meetings surrounding the development of Healthcare provision.

Quality assurance

Five complaints relating to healthcare delivery were raised by prisoners during 2017. Two of which were upheld and three dismissed; each were resolved, with a formal written response going to each prisoner.

Communication

The nursing team continue to attend regular and relevant meetings with Prison Pathways and continue to be an integral part of the sentence planning processes.

Prison nurses continue to be actively involved in the weekly Risk Management Meeting which incorporates a part of the ACCT process for all prisoners at risk of suicide and or self-harm. Nurses also attend regular reviews on all prisoners commenced on an ACCT document

The Healthcare Manager/nurse in her absence, attended the Governor's Daily Operational meeting along with regular attendances at HSC Medical Division and Adult Hospital Services meetings, Prison Performance Review, Planning and Development, Finance, Safer Custody and MAPPA Meetings.

In addition, there has been nursing representation at the monthly Prisoner Consultation Committee and Diversity Meetings.

The Healthcare Manager attended regular HSC Senior Nurses Forum and Care Values Framework meetings.

Prison Health Fair

Over 50% of prisoners attended a dedicated Health Fair held in the Prison. Statutory and non-statutory agencies attended to offer information and fun ways of sharing information to all those who attended. Press and media covered the event. HSC's Chief Nurse and Deputies also attended.

Statistics

2166 prisoner appointments were attended within the Healthcare Department.

- 752 GP appointments
- 147 Initial prisoner nurse screenings
- 1152 Nurse appointments (excluding Quitline and initial prisoner screenings)
- 25 Psychiatrist sessions
- 60 CPN sessions
- 30 Psychology & 61 Psychotherapy sessions

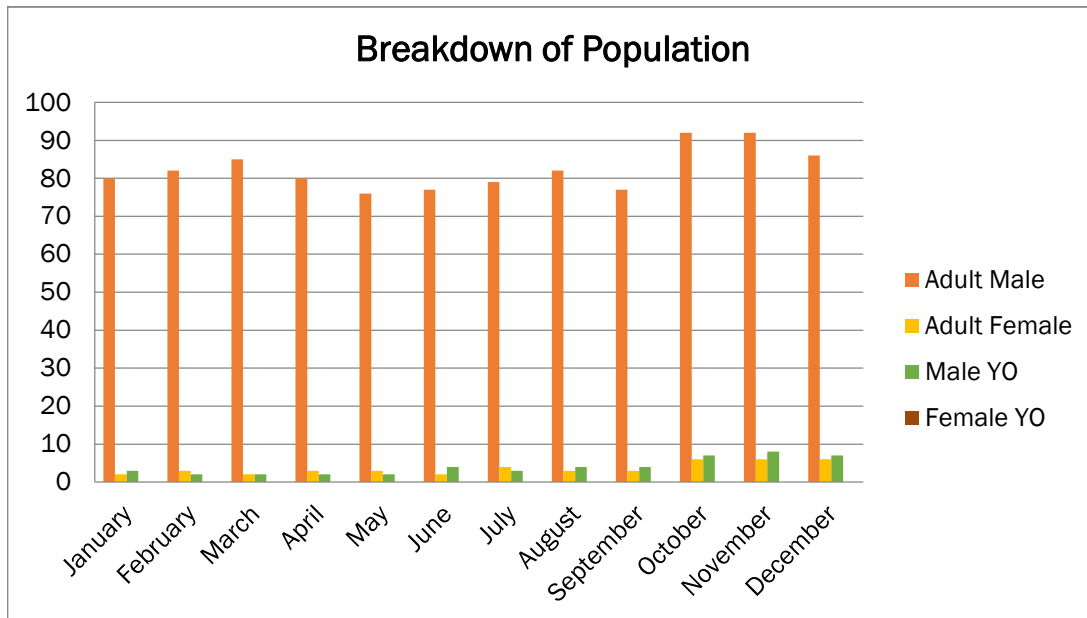
STATISTICS

Prison Population

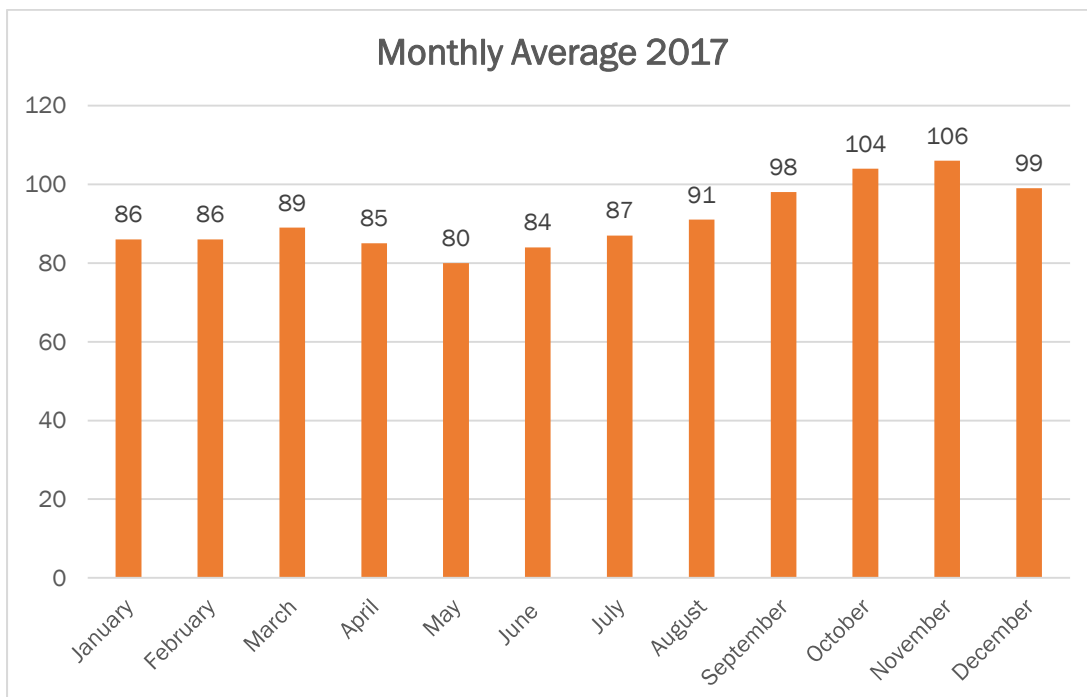
The Prison's Certified Normal Accommodation (CNA) is 134; however the Prison's maximum operational capacity is 143. The annual average figure for 2017 was 91 with the highest number reaching 108 and the lowest being 78.

Breakdown of Prison Population

During 2017 the breakdown of the population fluctuated a little at the end of the year. As the graph below shows, male adults were the majority of the population.



The chart below shows the monthly average.



Deaths

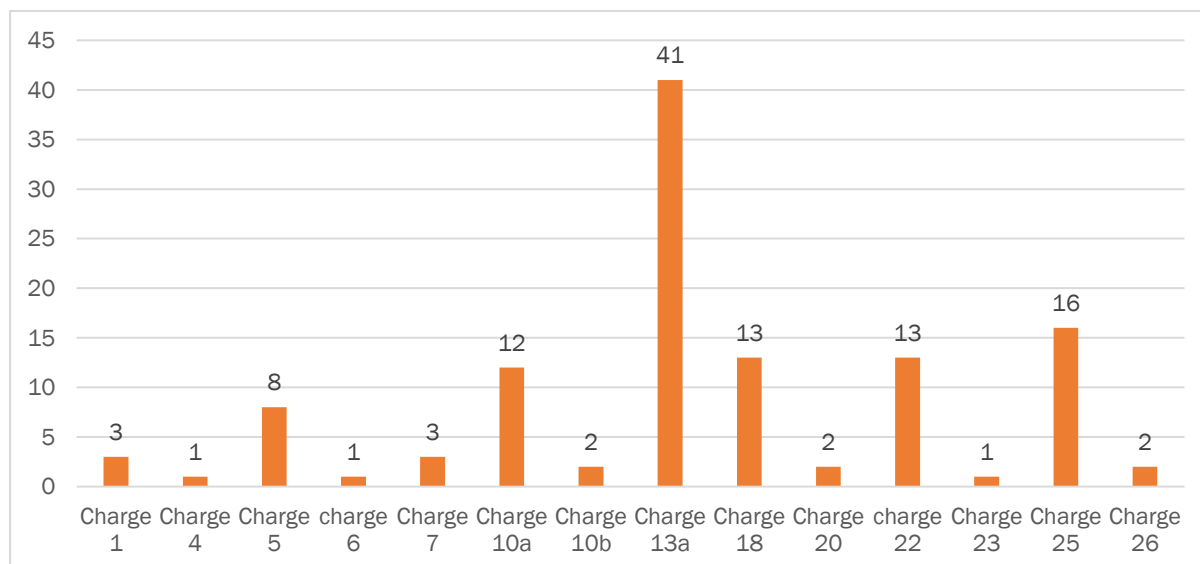
There have been no recorded deaths in custody during 2017. The Prison continues to carry out vigorous assessments and take action accordingly in regard to the risk of suicide and self-harm.

Escapes

There have been no recorded escapes from custody and Public Protection remains a priority for the Prison.

Adjudications

Over the course of 2017, there were a total of 118 offences against discipline committed by a total of 45 prisoners.



Of the 118 offences, 3 were referred to the Independent Adjudicator for serious offences, 75 adjudications have been awarded, 26 dismissed, 13 were not proceeded with, 2 were overturned and 2 were referred to the police. All offences are listed within Appendix A.

Appeals

There is an appeal process for prisoners against any finding of guilt or punishment awarded. There were 2 appeals in 2017 both of which were overturned as a result of technical errors within the process.

Key Performance Targets

The Guernsey Prison Service is fully committed to monitoring its performance and ensuring that its managers have access to the information they require to judge effectiveness and make informed decisions against the following objectives;

Protect: Ensure public protection and provide a safe and secure environment.

Reduce: Commit to reduce re-offending and enable prisoners to address the causes of offending behaviour and provide them with values, skills and experience to take a positive role in the community upon release.

Corporate: Focus on performance management.

As shown in Appendix B the prison had a successful year regularly managing to meet its 2017 Key Performance Targets (KPTs) and hopes to continue to do so throughout 2018 against the following objectives;

Safety: Prisoners, particularly the most vulnerable, are held safely.

Respect: Prisoners are treated with respect for their human dignity.

Purposeful Activity: Prisoners are able, and expected, to engage in activity that is likely to benefit them.

Rehabilitation and Release planning: Prisoners are supported to maintain and develop relationships with their family and friends. Prisoners are helped to reduce their likelihood of reoffending and their risk of harm is managed effectively. Prisoners are prepared for their release into the community.

Appendix A



OFFENCES AGAINST
DISCIPLINE.docx

Appendix B



2017 KPT
GRAPHS.docx