

## Keeping in Touch

- All prisoners have a telephone in their cell. This is managed via a Personal Identification Number system to ensure only approved callers can be contacted. If you wish to be removed from a prisoner's PIN phone please contact the prison.
- Please note the prison is unable to pass messages on to prisoners unless in cases of absolute emergency. Letters can be sent to and from prisoners, simply mark the envelope with the Prisoner's name and number (if known) and the prison address.
- Prisoners are entitled to a set number of visit sessions each month. Prior to visiting the prison please make yourself aware of the restrictions and requirements which can be found overleaf.
- There is an option to email a prisoner by logging onto the below link;

<https://www.emailaprisoner.com/>

Being able to stay in touch with family and friends is an important part of rehabilitation

## Property and Visits

- Requests for visits must come from the prisoner on an application form **72** hours before the requested visit. Visits will not be arranged outside of this process.
- Visiting Times are as follows;  
Monday, Wednesday & Thursday 15:45 - 16:30 (*main population*)  
Tuesday 15:45 – 16:30 (*Vulnerable Prisoners*)  
Friday 14:00 – 14:45 (*main population*)  
Friday 15:10 – 15:55 (*Vulnerable Prisoners*)  
Saturday 09:15 – 10:15 and 10:45 – 11:45 (*main population*)  
Sunday 09:15 – 10:15 (*main population*)  
Sunday 10:45 – 11:45 (*Vulnerable Prisoners*)
- The property handing in times are 15 minutes prior to visit times (as above).
- A maximum of £50 can be paid in online;  
Sort code; 60-09-20  
Account number; 74011596  
  
The transaction must have the prisoners ID number and initials then your name  
e.g. 1234 IE A N Other.

Property can only be handed in up to seven days after going into custody



States of Guernsey  
Prison Service

# Guernsey Prison

## *A Guide for Visitors*



### Prison Vision

*Ensure public protection and commit to reduce re-offending.*

### Prison Mission

*Provide a safe and secure environment that enables prisoners to address the causes of offending behaviour and provide them with values, skills and experience to take a positive role in the community upon release.*

**01481 248376**

Guernsey Prison, Les Nicolles, St Sampsons,  
GY2 4YF

## When Visiting the Prison

- You must bring photographic identification i.e. passport, drivers licence.
- You must arrive at least 15 minutes before the visit start time. If you arrive late you may be turned away.
- You may bring a maximum of £20 in small change to spend in the café on refreshments. Only you will be permitted to go to the shop to buy items.
- Any persons under the age of 18 must have a child visit consent form completed by a parent/guardian and must be accompanied by an adult. When visiting with children, you are responsible for their behaviour.
- Only three adults plus children are permitted on a visit.
- Expect to be searched when entering the prison or visits area.

If you are unsure of anything then contact the prison before your visit.

## Restrictions When Visiting the Prison

- Prohibited items include;
  - Mobile phones and other electronic devices with the facility to take a photograph
  - Kindles
  - iPads
  - Smoking materials including e-cigarettes
  - Sharp items
  - Weapons
  - Drugs
  - Alcohol
  - Sunglasses
  - Scarves/hats
  - Chewing gum
  - Prescription medication
  - Large amounts of money

Please note this is not an exhaustive list.

- Any person who attempts to bring any unauthorised articles into the prison will be liable for arrest and prosecution.
- Any visitor to the prison smelling of alcohol or appearing to be under the influence of alcohol or drugs will be denied entry, this may result in a ban from entering the prison.

Bringing in an illicit item is a criminal offence

## A loved one in Prison

- The Prison recognises that coming into prison can be a daunting experience, for that reason the induction procedure for all new receptions has been carefully designed to offer as much reassurance as possible in a safe and caring environment.
- When prisoners arrive at the prison they are located in a first night cell which is equipped for first night use including; tea bags, sugar and powdered milk. There is a phone in the cell as well as an application form and a visit booking form.
- In each cell there is a cell-call button which can be pressed at anytime a prisoner requires immediate attention from an Officer.
- As well as having continued support from Officers, there are other prisoners who have been specifically selected and trained to offer support to fellow prisoners.

If you require additional information please visit <https://gov.gg/Prison>