

# Longue Hougue - Household Waste and Recycling Centre

## *SITE INFORMATION*

### Introduction

The island's Waste Strategy endorses and implements the principles of the **Waste Hierarchy**. The top priority being **Prevention** of waste, followed by **Reuse**, then **Recycling**, then **Recovery** and lastly **Disposal**.

The purpose of the Longue Hougue Recycling Facility is to enable householders to deposit household items for reuse, recycling, recovery or disposal.

Items currently collected at this site for reuse are being managed by our charity partner GO. This arrangement will benefit our environment by reusing and upcycling unwanted items, while also providing training and employment opportunities. GO use the money raised through the items they sell in their shops to train some of Guernsey's young people for work. Their aim is to build their confidence and increase social skills. More information can be found at [go-on.org.gg](http://go-on.org.gg)

### Opening hours

<b>Monday:</b>	8am – 4pm
<b>Tuesday:</b>	8am – 4pm
<b>Wednesday:</b>	8am – 4pm
<b>Thursday:</b>	Closed
<b>Friday:</b>	8am – 4pm
<b>Saturday:</b>	8am – 4pm
<b>Sunday:</b>	8am – 12pm
<b>Bank Holidays:</b>	Closed

### Site rules

1. No items may be deposited on the site outside of stipulated opening hours.
2. Unacceptable *items* must not be deposited on the site. A list of acceptable and unacceptable items for deposit can be found on the next page. **These are not definitive lists and are subject to change.**
3. Site users not complying with the **Code of Conduct** (at the end of this document) may be asked to leave the site.
4. All visitors must report to site staff **before** unloading.
5. Children need to be under adult supervision and pets are not permitted on site.
6. We advise the use of suitable footwear and gloves when using the site.
7. No smoking, eating, drinking, running, or lighting of fires is permitted on the site.
8. Unauthorised removal of any item(s) may result in a **criminal prosecution**.

### Items accepted for recycling \*

#### Bathroom

Metal fixings  
Taps  
Toilets/washbasins

#### DIY

Bricks/blocks (whole)  
Hardcore/uncontaminated inert waste (maximum of 3 refuse bags or equivalent amount)  
Paint (all types, minimum amount half a tin)  
Paving slabs (whole)  
uPVC windows and doors  
Wooden doors (reusable)

#### Electrical items

Air conditioning units  
Batteries - household/car  
CD/DVD players  
Cookers  
Computers/screens/printers  
Electrical cable  
Fridges/freezers  
Fluorescent tubes

Low energy light bulbs  
Microwaves  
Power tools  
Radios, stereos  
Small appliances  
Television equipment  
Tumble driers  
Vacuum cleaners  
Washing machines

#### Furniture

Mattresses (charges apply, see below)  
Metal furniture

#### Garden

Flower pots (whole)  
Plastic furniture

#### General

Bicycles  
Bubblewrap (clear & clean)  
Cardboard  
CDs & DVDs (including cases)  
Clothing & shoes  
Motor oil

Polystyrene  
Polythene (clear and clean)  
Printer cartridges  
Plastic toys (large)

#### Kerbside materials

Blue & clear kerbside bags  
Food waste

#### Kitchen

Ceramic tiles & plates  
Cooking oil  
Cutlery  
Glass  
Plastic containers (clean)  
Pans  
Pottery

#### Metal

Any scrap metal  
Electrical cable  
Fire extinguishers  
Gas cylinders (not welding)  
Hand tools  
Nails, screws, bolts  
Power tools

### Items accepted for disposal \*

General household waste i.e. black bags  
Wood  
Furniture (including soft furnishings) if not accepted for reuse  
Polythene that is not clear and clean such as coal/compost sacks

Items taken for disposal are charged at £2.50 per bin sack. The charge is based on a standard bin sack of 90 litres capacity. Non-bagged and oversize bagged waste is charged at a rate based on the volume equivalent to a 90 litre standard bin sack. A guide list of standard charges, based on this formula, for specific items is as follows:

Item/Materials	Indicative Charge
<b>Standard Charge:</b>	
Black Sacks/Bags (100 litre) or equivalent	£2.50 per bag or equivalent
<b>Beds/Bedding:</b>	
Cot Mattress	£5.00
Single Mattress	£7.50
Single Bed Base	£5.00
Double Mattress	£15.00
Double Bed Base	£12.50

<b>Furniture:</b>	
Single Armchair	£5.00
2 Seater Settee	£10.00 - £12.50
3 Seater Settee	£12.50 - £15.00
<b>Un-bagged Waste:</b>	
Average Car Boot	£12.50
Large Car Boot	£20.00
Average Car Full	£25.00
Small Trailer	£12.50
Midi Trailer	£20.00
Medium Trailer	Load to be weighed over the Longue Hougue Land Reclamation Site weighbridge and charged at the rate of £222.42 per tonne
Large Trailer	

### Items not accepted \*

#### Any items from a commercial source

Any items which could cause pollution/contamination

Asbestos (any form)

Chemicals (any form)

Clinical waste

Fibreglass

Garden waste

Powders or loose fibres

Welding gas cylinders

**\*Please note, these are not definitive lists and are subject to change.**

*For more information, contact the Waste & Recycling Team using the contact details at the end of this document, or speak to a member of staff on site.*

## Site ethos

The ethos of the site is to create a safe and welcoming environment where the staff and members of the public can work together with mutual respect and decency for the benefit of both the Island and the environment.

The States of Guernsey will not tolerate any intimidation or abuse on site, be that to site staff or site users. Users of the facility that do not abide by this shall be issued with a verbal or written warning, which could result in persistent offenders being banned.

Equally the States of Guernsey will not tolerate such behaviour from its staff. Should you have any concerns in this respect please ask to speak to the Site Supervisor. If this is not possible, a formal complaint should be made in writing to:

The Manager  
Waste Services & Environmental Monitoring  
States Works  
La Hure Mare  
Vale  
GY3 5UD

## Code of conduct

### **What is expected of site users?**

Above all else, site users are expected to behave in a safe, polite and courteous manner, abide by the site rules, and follow the instructions of site staff at all times.

Site users are expected to enter into the 'spirit' of the site; however the site operations are licenced and follow legislation, laid down under the Environmental Pollution (Guernsey) Law, 2004. Guernsey Waste has a duty of care and is required to take reasonable measures to prevent any contravention of the Law by any other and such activities may be reported to the Director of Environmental Health and Pollution Regulation.

### **What is expected of site staff?**

The primary function of the site staff is to ensure the safe and efficient operation of the site. For the most part this will involve directing site users to the correct areas when dropping items off, ensuring the site rules are abided by, and answering any queries users may have. From time to time they may be required to close areas of the facility to enable the safe collection of recyclables by the Guernsey Waste's site operators or recycling partners and it is during these times that patience from members of the public would be appreciated.

Staff are not there to unload vehicles for site users, however they are available to provide assistance if required. This assistance will be undertaken at the vehicle owner's risk.

Staff **must always** remain polite and courteous, and are expected to manage the site in an open and transparent manner, and maintain the site so that it is clean and tidy. Should you consider that these principles are not being upheld, you should, in the first instance, speak to the Site Supervisor.

### Data disclaimer

Computers, smartphones and similar devices may contain personal data and other information that can be recovered from the hard disk or memory, even after steps to delete that information, including reformatting or rewriting over disks and drives.

If you dispose of unwanted equipment of this type **it is your responsibility** to ensure that all information has been securely removed, if necessary by specialist contractors.

**No responsibility** is accepted by the States of Guernsey or the operators of this Site for any loss or damage of any description however that might arise and of whatever nature resulting from the disposal of any such equipment at this Site and its subsequent recycling, recovery or acquisition by any third party.

**In disposing of such equipment you accept and agree to the terms and conditions of this disclaimer.**

### Site licence

The site is licensed by the Director of Environmental Health and Pollution Regulation under the Environmental Pollution (Guernsey) Law, 2004. Under this law the licence holder, States of Guernsey Trading Assets, has a duty of care to 'prevent any contravention of this Law by any other person' and 'to transfer the waste only to a person who may lawfully handle the waste'.

CCTV cameras are in operation on this site and may be used as evidence of suspected offences.

### Contact us

Telephone: 01481 231234

Email: [recycle@gov.gg](mailto:recycle@gov.gg)

[www.gov.gg/recycling](http://www.gov.gg/recycling)



RecycleforGsy



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