



## Your digital medical certificate

**We know many people want to access more services online so it's easier, quicker and can be done at a time that suits them.**

As a result, GPs and Social Security have worked together to create a digital version of the medical certificate.

If you've had an accident at work or you can't work due to an illness or injury, your doctor may issue a medical certificate.

The new digital certificate does the same job as the paper version but the process is slightly different.



States of  
Guernsey

## What to expect

1 When completing the certificate your doctor will ask for your personal email address and mobile number. This is so we can verify your identity.

2 The States of Guernsey will send you an email with a unique link. You'll need this to access your medical certificate.

Follow the link:-

- if it's your first digital certificate you'll need to register using the email address you provided to your doctor
- once you've registered you just need to sign-in using your email address and password

Now you can follow the instructions to make a claim for benefit.

3 The States of Guernsey will send you two emails with separate copies of your medical certificate.

One of these copies is for your records and the other copy can be sent to your employer, if you need to.

If you need any help please contact us on **732520**.

The helpline is open **Monday to Friday 8:30am to 4.30pm**.

The States of Guernsey will process the personal data that you provide in accordance with the Data Protection (Bailiwick of Guernsey) Law, 2017. Further information about how your personal data is processed by the States of Guernsey can be found at [www.my.gov.gg/data-privacy](http://www.my.gov.gg/data-privacy)