

QUESTIONS PURSUANT TO RULE 11 OF THE RULES OF PROCEDURE

From	Deputy David de Lisle
To	President, Policy & Resources
Subject	Agylisis storm outage
Date of questions	18 th February 2020
States' Meeting	26 th February 2020

Question 1

What was the cause of the outage and technical online system breakdown for the full day on the 9th February and what measures have been put in place to stop this happening again?

Question 2

What penalties are in the Agylisis's £200 million Digital Transformation contract to provide compensation to the States for major technical outages such as this one?

Question 3

Is this outage an early indication of problems for the States of Guernsey by outsourcing the States IT System to a digital partner leading the £200 million Digital Transformation of all States Services.