

Access to Public Information Request

Date of receipt: 17 June 2020

Date of response: 30 June 2020

Access to Public Information request regarding IT service provision

Request for information:

I would like to make an API request for the following information. Can you please provide information on which contracts you currently have running for IT Service Management and IT Operations Management.

For each contract, please provide details of:

1. the total contract value
2. supplier(s) and name of product/system
3. start date
4. end date

Response (provided by the Office of the Policy & Resources Committee):

The States of Guernsey entered into a 10 year agreement in 2019 with IT and digital services provider Agilisys Guernsey. IT service and operations are managed by Agilisys through this contract. Agilisys works with a number of other partners and provides a wide range of products and systems to support the entirety of the States of Guernsey's IT provision. As there are very large number of products and systems used by various areas of the public sector, it is not possible to list them all individually and exception 2.9 (Voluminous requests) of the Code of Practice for Access to Public Information is applied.

Full details of the Agilisys contract, including costings, can be found in the 'Future Digital Services' policy letter which was supported by the States Assembly in June 2019 and can be found here: <https://www.gov.gg/article/171525/Future-Digital-Services>

Agilisys is leading the States' IT transformation programme 'Smart Guernsey' and details on this can also be found online here: <https://www.gov.gg/smartguernsey>.