

# Community Survey 2021

## Background

In 2020, an extensive Community Survey was undertaken in order to understand the public's experiences of the COVID-19 pandemic. This shorter survey repeats some of the questions asked last year and seeks to identify what has changed for Islanders during the pandemic. It covers topics including life satisfaction, wellbeing, travelling, shopping and working and the results will be used to inform States' decisions during the recovery period.

It also includes a section on expenditure patterns, which will be used to adjust the results of the 2018-2019 household expenditure survey before they are used later this year to update the weights used in the Retail Price Indices.

## Aim

One aim is to gather quantitative data that is comparable with that collected before, which will enable the impacts of the pandemic on individuals and households to be objectively analysed. Another is to give respondents the opportunity to include comments, which will include qualitative data that can be used to aid understanding of patterns seen in the data.

This survey is for members of the community aged 16 years or over who are resident in the Bailiwick of Guernsey.

If you require this questionnaire in a different format, for example large print, a paper copy, or in a different language, please contact 01481 223435 or [dataandanalysis@gov.gg](mailto:dataandanalysis@gov.gg).

If you have any questions or concerns about this survey, please contact 01481 223435 or [dataandanalysis@gov.gg](mailto:dataandanalysis@gov.gg).

## Introduction

The survey is confidential and any information you provide will be treated in the strictest confidence. It will be used for research purposes only and it will not be possible to identify any particular individuals in the results.

The survey should take approximately 20 minutes to complete and taking part is completely voluntary. You are free to stop at any time and to skip any questions you do not wish to answer.

Your answers will be kept securely for up to six months, will be only accessible to the research team, and will be deleted once the research is finished.

This survey is being undertaken by the Data & Analysis service on behalf of the States of Guernsey. The States of Guernsey will process any personal data that you submit using this form in accordance with the Data Protection (Bailiwick of Guernsey) Law 2017. For further information on how any personal data you provide will be processed, please refer to the Fair Processing Notice on this page: <https://gov.gg/data>.

Thank you for your time and your valuable contribution.

\* 1. Please tick the below to confirm your consent to use the data provided in this survey:

I hereby consent to my personal data, provided through this online survey, being processed by the Data Controller for the purposes of this survey and in accordance with their Fair Processing Notice.

## About you

These questions will help us check the survey responses are representative of the community and explore any patterns or trends in people's experiences.

2. Are you?

- Female
  - Male
  - Prefer not to say
  - Prefer to self-describe (please state below)
- 

3. In what year were you born? (Please enter a four-digit birth year below; e.g. 1990)

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4. What is your country of birth?

- Bailiwick of Guernsey
  - England / Wales / Scotland / Northern Ireland / Republic of Ireland / Jersey / Isle of
  - Man
  - Latvia
  - Poland
  - Portugal
  - Prefer not to say
  - Other (please state)
- 

5. What is your main Island of residence?

- Guernsey / Herm / Jethou
- Alderney
- Sark / Brecqhou
- Prefer not to say

6. Do you have any longstanding illness, disability or infirmity? By longstanding illness, we mean any condition that has lasted (or is expected to last) at least 12 months. Include any problems related to old age.

- Yes
- No
- Prefer not to say

7. Thinking of these conditions and/or illnesses, which would you describe yourself as having? Tick all that apply.

- A physical disability
  - A long-term illness
  - A mental or emotional health condition
  - Don't know
  - Prefer not to say
  - Other (please state)
- 

8. Are you pregnant or have you had a baby within the past 6 months?

- Yes
- No
- Prefer not to say

9. Which of the following best describes your work situation at present?

- Employed
  - Self-employed
  - In full time education or training
  - Retired
  - Unable to work due to longstanding illness, disability or infirmity
  - Not employed, but seeking employment
  - Not employed and not seeking employment
  - Prefer not to say
  - Other (please state)
-

10. Were you classed as a critical, essential or key worker during lockdown?

- Yes
- No
- Don't know
- Prefer not to say

11. Which sector do you work in?

- Administrative and support service activities
  - Agriculture, horticulture, fishing and quarrying
  - Arts, entertainment and recreation
  - Construction
  - Education
  - Electricity, gas, steam and air conditioning supply
  - Finance
  - Hostelry
  - Human health, social and charitable work activities
  - Information and communication
  - Manufacturing
  - Professional, business, scientific and technical activities
  - Public administration
  - Real estate activities
  - Transport and storage
  - Water supply, sewerage, waste management and remediation activities
  - Wholesale, retail and repairs
  - Other (please state)
- 

12. Compared to 2019 (before the pandemic), has the amount of time you spend working from home changed?

- Yes, I spend a bigger portion of my working time working from home
- No, I spend about the same portion of my working time working from home
- Yes, I spend a smaller portion of my working time working from home
- Don't know
- Prefer not to say

13. What type of role do/did you do from home? Tick all that apply

- Desk or computer based
  - Workshop or garage based
  - Studio based e.g. fitness or craft activities
  - Other (please specify)
- 

14. Has this resulted in you looking into or doing any of the following? Please select all that apply.

- Alterations to layout of rooms at home (non-structural changes e.g. changed furniture)
  - Structural extension of home
  - Move to a bigger home
  - Move to a smaller home
  - No, I have not looked into or made any alterations to my home
  - Other (please specify)
-

## About your household

These questions will help us check the survey responses are representative of the community and find patterns in responses.

15. Including yourself, how many people live in your household? You should also include people living at other addresses if your family is split but with shared care of children. Please enter the number of people in each age bracket below.

Aged 0 to 4 years \_\_\_\_\_

Aged 5 to 15 years \_\_\_\_\_

Aged 16 to 64 years \_\_\_\_\_

Aged 65 years or older \_\_\_\_\_

Prefer not to say \_\_\_\_\_

16. What is your expected gross household income in 2021 (before taxes, social insurance and pension contributions etc have been deducted)? Please include all income from salaries, bonuses, businesses, investments, interest, family allowance, maintenance payments, benefits, pensions and any other income sources

- Less than £20,000
- £20,000 - £39,999
- £40,000 - £59,999
- £60,000 - £79,999
- £80,000 - £99,999
- £100,000 or more
- Prefer not to say
- Don't know

17. What type of housing do you live in?

- Owned outright (including leaseholds)
  - Buying with a mortgage (including leaseholds)
  - Renting from private landlord
  - Renting from the States, Guernsey Housing Association or Alderney Housing Association (including extra care housing)
  - Partially owned (part rent and part mortgage)
  - Living rent free, or paying a small rent e.g. to parent(s) or friend(s)
  - Residential or nursing home
  - Accommodation provided with job
  - Prefer not to say
  - Other (please specify)
-



## What is different for you in 2021 compared with 2019?

This section seeks to identify changes that occurred during the pandemic (regardless of whether they were caused by the pandemic or not) and areas of Islander's lives that have been most impacted by the pandemic.

18. Have you developed any new longstanding illness, disability or infirmity since 2019 (before the pandemic)?

- Yes
- No

If yes, please complete question 19, otherwise skip to question 20.

19. Which of these conditions and/or illnesses would you describe yourself as having had in 2019? Tick all that applied in 2019.

- A physical disability
  - A long-term illness
  - A mental or emotional health condition
  - Don't know
  - Prefer not to say
  - None
  - Other (please specify)
- 

20. Compared to 2019 (before the pandemic), has your employment status changed?

- Yes
- No

If yes, please complete question 21, otherwise skip to question 22.

21. Which of these best describes your work situation in 2019?

- Employed
  - Self-employed
  - In full-time education or training
  - Retired
  - Unable to work due to longstanding illness, disability or infirmity
  - Other (please specify)
-

22. Has the composition of your household changed since 2019?

- Yes
- No

If yes, please complete question 23, otherwise skip to question 24.

23. How many people made up your household in 2019? You should include people living at other addresses if your family is split but with shared care of children as well as yourself. Please enter the number of people in each age bracket in the below boxes.

Aged 0 to 4 years \_\_\_\_\_

Aged 5 to 15 years \_\_\_\_\_

Aged 16 to 64 years \_\_\_\_\_

Aged 65 years or older \_\_\_\_\_

Prefer not to say \_\_\_\_\_

24. Have you moved house since 2019?

- Yes
- No

If yes, please complete question 25 and 26, otherwise skip to question 27.

25. What type of housing did you live in in 2019?

- Owned outright (including leaseholds)
- Buying with a mortgage (including leaseholds)
- Renting from private landlord
- Renting from the States, Guernsey Housing Association or Alderney Housing Association (including extra care housing)
- Partially owned (part rent and part mortgage)
- Living rent free, or paying a small rent e.g. to parent(s) or friend(s)
- Residential or nursing home
- Accommodation provided with job
- Prefer not to say
- Other (please state)

\_\_\_\_\_

26. What was your place of residence in 2019?

- Guernsey / Herm / Jethou
- Alderney
- Sark / Brecqhou
- Prefer not to say
- Outside the Bailiwick of Guernsey

27. How does your household income this year compare with 2019? For example, if your income was £30,000 in 2019 and has increased by £300 to £30,300, that equates to a 1% increase.

- It is more than 10% lower
- It is 1 to 10% lower
- It is about the same (less than 1% higher or lower)
- It is 1 to 10% higher
- It is more than 10% higher
- Don't know
- Prefer not to say

28. If you would like to expand on the reasons behind any of your answers so far, you can do so here:

29. How do the following factors of your wellbeing compare with 2019?

	Much better than 2019	Better than 2019	About the same as 2019	Worse than 2019	Much worse than 2019	Prefer not to say	Don't know
Your physical Health							
Your fitness							
Your sleep quality							
Your weight							
Your mental Health							
Your anxiety and/or stress levels							
Your personal relationships							
Your personal safety and/or security							

30. If you would like to expand on the reasons behind any of your answers above, you can do so here:

In your mind, picture your life as a ladder. The top of the ladder represents the best possible life for you. The bottom rung of the ladder represents the worst possible life for you.


31. Please indicate where you feel you stand today by selecting one of the below:



Best possible life

Worst possible life

32. Please indicate where you feel you will stand five years from now by selecting one of the below:



Best possible life

Worst possible life

33. You can expand on your answers here if you wish:

## Travelling away from your Island of residence in the future

This section seeks to understand your thoughts and plans regarding travelling away from your Island of residence in 2022 and beyond.

34. Thinking ahead to next year and beyond, in comparison to before the pandemic, how likely are you to visit the following places for leisure holidays, to visit friends and/or relatives and/or for business. Please exclude from your thinking: trips for medical treatment or compassionate reasons, such as end-of life visits or funerals.

	Likely to visit <b>less</b> often than I did before 2020	Likely to visit <b>about as often</b> as I did before 2020	Likely to visit <b>more</b> often than I did before 2020	Don't know	Prefer not to say
Other Islands within the Bailiwick of Guernsey					
Jersey					
Isle of Man					
England, Scotland, Wales, Northern Ireland, Isle of Wight and other islands in United Kingdom					
Republic of Ireland, France and other European countries					
The rest of the world					

35. In total, how do you think the amount of time you spend away from your Island of residence next year and beyond will compare with before 2020?

- Likely to spend less time away than before 2020
- Likely to spend about the same amount time away as before 2020
- Likely to spend more time away than before 2020
- Don't know
- Prefer not to say

36. Thinking about the past two years, which of the following statements apply to you? Tick all that apply.

- The safety of travelling to other islands within the Bailiwick has changed
- The safety of travelling to destinations outside the Bailiwick has changed
- My reasons/desires to travel for leisure holidays have changed
- My reasons/desires to travel to visit friends and/or relatives have changed
- My reasons/desires to travel for business have changed
- My ability to travel has changed due to a change in my responsibilities as a parent or carer
- My ability to travel has changed due to a change in my health
- My ability to afford to travel for leisure holidays has changed due to a change in my income
- My ability to afford to travel to visit friends and/or relatives has changed due to a change in income
- The air routes available to me have changed
- The sea routes available to me have changed
- None of the above
- Other (please specify)

- 
- Don't know
  - Prefer not to say

37. If you would like to expand on the reasons behind any of your answers above, you can do so here:





Hotels and any other overnight accommodation outside the Channel Islands								
Air and sea fares to and from destinations outside the Channel Islands								
Package holidays								
Motor vehicle ownership, maintenance and fuel								
Bus, taxi, air and sea fares within the Channel Islands								
Insurance premiums								
Clothing and footwear								
Tobacco and e-cigarettes/vapes								
DIY home improvements								
Contracted out home improvements								
Furniture and soft furnishings								
School, college and university education								

39. Thinking about the past two years, which of the following statements apply to you? Tick all that apply.

- My pattern of expenditure has changed due to moving to a new home
- My pattern of expenditure has changed due to a change in my household composition
- My pattern of expenditure has changed due to a change in my health
- My ability to afford certain goods and services has changed due to a change in my income
- The prices of the goods and services I buy have changed
- None of the above
- Other (please specify)

- 
- Don't know
  - Prefer not to say

40. Compared to 2019 (before the pandemic), have your online shopping habits changed?

- The amount of shopping I do online has increased and the amount of shopping I do by visiting Bailiwick shops has decreased
- The amount of shopping I do online has decreased and the amount of shopping I do by visiting Bailiwick shops has increased
- The amount of shopping I do online and the amount of shopping I do by visiting Bailiwick shops have both increased
- The amount of shopping I do online and the amount of shopping I do by visiting Bailiwick shops have both decreased
- The amount of shopping I do online and the amount of shopping I do by visiting Bailiwick shops have both remained about the same
- Don't know
- Prefer not to say

41. How strongly do you agree or disagree with the following statements?

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know	Prefer not to say
Going into shops in the Bailiwick increases my risk of contracting COVID-19							
Bailiwick shops are too crowded							
It's difficult to maintain social distance in Bailiwick shops							
Shopping online is safer than going into Bailiwick shops							
Shopping online is more convenient than going into Bailiwick shops							
If more Bailiwick suppliers had online shops, I'd buy more from Bailiwick suppliers (and less from suppliers outside the Bailiwick)							
If more Bailiwick suppliers had online shops, I'd go into Bailiwick shops less							

42. What do you expect the impact to be on the following (again, thinking of 2022 compared with before 2020)?

	I expect this to be over 10% lower	I expect this to be 1 to 10% lower	I expect this to stay about the same	I expect this to be 1 to 10% higher	I expect this to be over 10% higher	Don't know	Prefer not to say
Money transferred to savings accounts or other investments (excluding pensions, RATS or similar schemes or funds)							
Money transferred to pensions, RATS or similar schemes or funds							
Expenditure funded using loans, credit cards or other forms of credit (excluding mortgages)							
Mortgages							

43. If you would like to expand on the reasons behind any of your answers above, you can do so here:

44. If you want to add anything you can do so here:

**Thank you for taking the time to fill in this survey.**

If you have any questions on this survey questionnaire or the results, please contact 01481 223435 or [dataandanalysis@gov.gg](mailto:dataandanalysis@gov.gg).

If you would like to receive an email and/or text notification each time the States of Guernsey issues any future community surveys or consultations, please log in or register at: <https://mynotifications.gov.gg>.

After filling this in, if you feel you need to contact someone for support or assistance, you can go to <https://covid19.gov.gg/support> to find various contact details.