



Visiting to the Prison



Admission Regulations

Prisoners are only permitted to sit on the prisoner designated seats in the visits room

The visits hall is a family area and should be treated as such

It is acceptable (if appropriate) to embrace the prisoner upon arrival and departure from the visit's hall. Contact should be kept to an appropriate level.

Adults are not permitted to share seats or sit on another's lap

Hands must be in sight at all times. For example, not in pockets or under jumpers

Inappropriate contact is not permitted and will be challenged by an Officer, this could result in being asked to leave the prison



Admission Regulations

Seating is limited, your entitlement is for three adults, numbers of children will be arranged prior to the visit on a booking form

Tables are to remain between the prisoner and the visitor and not to be moved to one side. This includes internal visits.

Prisoners should remain seated on their chair unless supervising a child visitor in the child area

Any persons under the age of 18 MUST have a child visit consent form completed by a parent/guardian and MUST be accompanied by an adult





Admission Regulations

It is a requirement for all visitors to Guernsey Prison to produce photo identification.

Late arrivals will not be allowed entry.

Visitors must arrive 15 minutes before visit start time and must be in possession of photographic identification.

Failure to do so will result in access being denied.



Admission Regulations

All visitors to Guernsey Prison will be subject to a rub down search by an officer prior to entering the visit area.

You will be issued with a locker key, use this to lock all personal belongings away. This includes; mobile phones, smoking paraphernalia, medication, hats, scarves, purse/wallets, car keys, ID, handbags.

If you use the toilet facilities during a visit you will be subject to another search by staff before you re-join the person you are visiting.

Any person who attempts to bring any unauthorised articles into the prison will be liable for arrest and prosecution.



Admission Regulations

Any unruly behaviour will not be tolerated.

This could lead to a visit ban for a period of time.

Any visitor to the Prison smelling of alcohol or appearing to be under the influence of alcohol or drugs will be denied entry, this can lead to a ban from entering the Prison.

Any person who has been sentenced to a term of imprisonment in Guernsey and released will not be authorised entry to visits for a period of three months (unless prior permission is obtained from the Prison Governor).



Health and Safety

If you have any Questions or Queries regarding Health and Safety at the Prison, please ask an Officer to speak to the Facilities and Health & Safety Manager.





Email a Prisoner

You have the option to email recipients at this establishment.

All messages are printed and handed out with traditional post.

All you have to do is log on to www.emailaprisoner.com

For further information call 0333 344 1816





Paying in Money for Prisoners

There is now a facility for prisoner's families to pay directly into the prison account via NatWest bank or online banking.

Any funds that do not comply with the above will not be credited to the prisoner's account and may cause significant delays.

NatWest Bank

Bank Sort Code: 60-09-20

Account Number: 74011596

The transaction must clearly identify the prisoner's initials and number as well as the sender i.e. JB 0359/ A N Other

The amount must not exceed £50.

Please note, bank payments may take up to 3 working days to reach the prison.



Concerned about a Prisoner

If you are worried about a prisoner, please speak with a member of prison staff or call 222025 and ask to speak with the Manager in Charge.

Your concerns will be dealt with sensitivity and all information will be treated in confidence where appropriate.





Drug Detector Dog

Any visitor who indicates signs of drug activity by Prison Staff or the Drug Detector Dog will not be permitted entry and will be asked to leave.

- The dog is friendly and non-intrusive.
- It is an offence to assault the Drug Detector Dog.
- Pay him no attention as the search is conducted.
- Any assault will be treated seriously and you will be liable for prosecution.





Right of Entry

The Governor reserves the right to refuse entry to the prison to anyone who is disruptive, under the influence of alcohol/drugs (excluding medical use) or has served a term of imprisonment within the last three months (with the exception of authorisation). If there are child protection concerns, visitors may not be permitted to see prisoners. Prisoners and visitors must be appropriately dressed.

If they are not dressed appropriately they may be refused entry.



Unauthorised Articles

Mobile Phones, Smoking Material Drugs, Alcohol, Weapons

Bringing any prohibited items into the prison could result in a custodial sentence and/or a £3000 fine and a visiting ban for 3 months.

Items to be left in lockers:

Sunglasses, kindles, iPads, scarves/hats, chewing gum, prescription medication, large amounts of money, Photographic Identification, electrical items with a recording function and/or the ability to take a photograph.



How to Make a Complaint

All complaints received will be dealt with in confidence.

1. Call the prison and speaks with the person in charge

or

2. Use the form available at www.gov.gg

or

3. Write to the Prison Administration Manager.

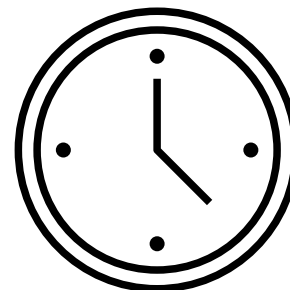
If you use method two or three you can expect a response within
20 working day.



Property Handing in Times

Property Can only be handed in during a prisoners first seven days in custody.

Property will be accepted 15 minutes before or after any visiting times. This is to ensure a Reception Officer is available.

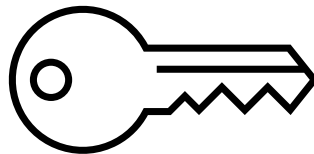




Locker Keys

Please ensure that you have
returned your locker key to the
Reception Officer before leaving.

Thank You





Diversity

We recognise that discrimination and harassment can nevertheless occur and we take action whenever we discover them.

If you witness or are involved in a diversity related incident you must tell a member of the Diversity Team;

We insist on respectful and decent behaviour from staff, prisoners, and others whom we work with.

The Prison is committed to fairness for all.



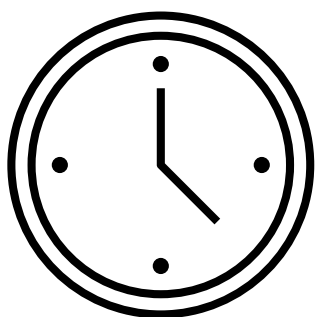


Visits Times as of January 2023

Main Population Prisoners

Visits are booked by the prisoners via an application form. This form must be submitted at least 72 hours in advance of the visit.

Social visits only take place at the below times:



Monday and Wednesday 17:45 - 18:30

Tuesday and Thursday 17:45 - 18:30

Friday 16:15 - 17:00

Saturday 09:15 - 10:15 and 10:45 - 11:45

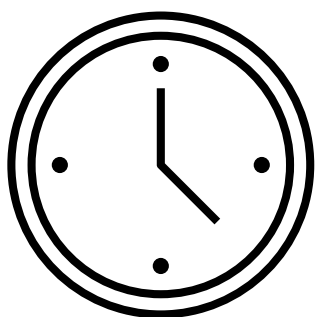
Sunday 09:15 - 10:15 and 10:45 - 11:45



Visits Times as of January 2023

Vulnerable Prisoners

Visits are booked by the prisoners via an application form. This form must be submitted at least 72 hours in advance of the visit.



Social visits only take place at the below times:

Tuesday: 17:45 – 18:30

Thursday: 17:45 – 18:30

Sunday: 10:45 – 11:45



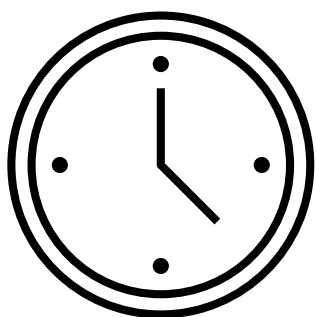
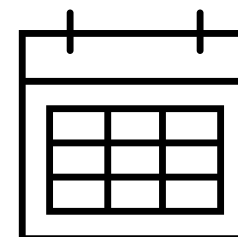
Children Visits Times as of January 2023

Please note that visits times vary

Monday 20th February

Monday 17th April

Tuesday 30th May



Monday 24th July

Monday 14th August

Monday 4th September

Monday 23rd October