Freedom of Information Request

Date of receipt: 7th March 2023

Date of response: 23rd May 2023

Freedom of Information request regarding States of Guernsey Review into IT Disruption

Request

1. Will you please release and make public the full terms of reference for this review now.

2. How much money has Agilisys already received?

Response provided by the Policy & Resources Committee:

1. As noted previously, the Terms of Reference will be appended to the Summary Report when published. Given the planned publication within the next month, the Committee continues to apply an exemption to the publication of the Terms of Reference at this time in accordance with 2.10 of the Freedom of Information Code, publication and prematurity in relation to publication.

2. Agilisys has been the States of Guernsey's Strategic Partner since September 2019. In the three and a half years up to the end of March 2023, expenditure on business as usual IT services has totalled £72.3 million. This averages £20.6 million per year in line with the commitments made at the time the contract was signed. This business as usual activity reflects the costs which the States of Guernsey would have incurred irrespective of change to the model of IT provision, for example the costs relating to pay of IT staff (noting that staff were transferred from the States of Guernsey to Agilisys) and the numerous contracts with wider providers where contracts are now paid, and managed, by Agilisys on the States of Guernsey's behalf.

    In addition to the business as usual revenue costs, there have been further costs to either provide for necessary and planned updates to the States of Guernsey's IT infrastructure or user end devices (totalling £24.1 million) or to progress standalone IT projects and transformation (totalling £28.3 million). In respect of the latter, with the exception of the unplanned costs which arose as part of the Bailiwick's response to COVID, these costs have been met out of the approved budgets for the various transformation programmes.