

Our philosophy is:

- To respect the views and assess the individual needs of people requiring assistance.
- To enable people to live satisfying and independent lives in their own homes for as long as possible.
- To offer support and help to caring relatives and friends.
- To provide information relating to services and support in Guernsey.

You have a right to:

- Seek advice on how to gain a second opinion, and to be referred to a health professional that you consider acceptable.
- Receive detailed information about services relating to your care.
- Make a complaint if dissatisfied with the service provided. A formal comment/complaint leaflet entitled "How are we doing" is available from Health & Social Services.

RESPITE CARE

Social Work Department
Team for Older People
September 2003

(Revised April 2011)

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H&SSD No. 384

Are you caring for
somebody at home?

Do you sometimes
need a break?

What is Respite Care?

Respite Care is a service that offers carers a break from the ongoing responsibility of caring for an ill, frail or disabled adult who is being looked after at home, by providing a short stay in a Residential Home, Nursing Home or Hospital for the cared-for person.

How do I qualify for Respite Care?

The cared-for person will qualify for assistance with funding if they have lived in the Bailiwick for 5 years during their life, and for the preceding 12 months.

Who do I contact?

Respite Care may be a planned break for a carer, or emergency care in a home or hospital if required. It can be accessed via the Social Workers in the Community Teams.

Does my G.P have to refer me?

No. Requests to the Social Work Department for Respite Care can be accepted from all sources, including:

- Yourself
- A relative
- G.P
- Community Nurse
- Home Care Department

What happens next?

If you put in a request for Respite Care, a Social Worker will visit you at home to discuss the care needs of the person you look after, and will complete the relevant forms.

Where is Respite Care provided?

Respite beds are available in:

- Private Residential Homes
- Private Nursing Homes
- The KEVII Hospital
- Casquets Ward,
The Princess Elizabeth Hospital
- The Duchess of Kent House

Beds are allocated according to care needs. A choice will be given where possible.

How much Respite Care can I have?

The Respite Care Scheme undertakes to provide a maximum of 4 weeks care in each calendar year. However, there is the facility to increase this in exceptional circumstances.

How much does it cost?

Respite Care is funded by the Guernsey Social Security Department from the Long Term Care Insurance Scheme, or is provided free of charge in the hospital.

In most cases, there is no charge for this service. However there may be a small daily charge made by some of the private homes. This will be discussed with you prior to arrangements being confirmed.

What happens if the doctor needs to be called?

If a consultation by a G.P is required during the Respite period, you will be charged in the same way as when the doctor visits at home.

If you would like to use this service,

please telephone the

Social Work Department

on 725241 ext. 3313