



States of Guernsey
Prison Service



Guernsey Prison Delivery Plan 2019

Governor's Foreword

The start of the year has been quite promising in terms of the Prison population reducing. In the latter part of 2018, the Prison roll increased significantly and reached 120 by the end of the year. So far 2019 has seen a reduction in the Prison roll with the current population standing at 98. This is a welcome trend and it is hoped that with the introduction of several new initiatives this year, the population will reduce further and opportunities for successful resettlement and reintegration will improve.

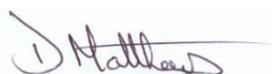
Working in partnership with the Probation Service, we hope to introduce a form of Early Conditional Release primarily for those prisoners who are unable to access the Parole System. Early Conditional Release will be available for those prisoners who have gained employment, training and have appropriate accommodation. It is envisaged that a Home Detention Curfew, managed through electronic monitoring, will be in place as a condition of the Licence. Although there will be a limited number of prisoners on this scheme, it is expected that this initiative will reduce the Prison roll further. In addition and to better understand patterns of reoffending, we intend to monitor prisoners more effectively following release; measuring the impact of Early Release Schemes, training and education.

Within the Prison, the construction of a new Community Workshop will be completed early this year. The Workshop has been funded by a combination of Public, Private and Charitable sector donations and will be a useful addition to providing purposeful activity for prisoners.

The Prison will work with the Drug and Alcohol Strategy Co-ordinator with the aim of reviewing the direction of the Prison Strategy based on the Joint Strategic Needs Assessment (JSNA) on Substance Misuse. This will include a focus on drugs, alcohol and tobacco. It will identify key priorities, map unmet needs and steer the development of a Combined Substance Misuse Strategy.

In April 2019, the Prison will introduce a Secure Electronic Visiting System called "Purple Visits" The system will complement the sessions at the prison and visits will take place through a secure application package installed in the Visits Hall. There will be four monitors available for use during any social visit session. The secure system will allow for prisoners to have pre-arranged video visits with their family and friends who may be unable to attend in person due to an illness, disability or who are off island. The cost for this service is paid for by the visitor.

Prison performance this year will still focus on HMIP's Expectations. Following a full restructure, three new functions within the Prison (Corporate, Operations and Prisoner Services) will share these responsibilities and targets.



D Matthews
Governor

Overview

Certified Normal Accommodation: 134

2019 Budget: £5.698M

Uniformed Staff: 79

Established staff: 13

Prison Service Priorities / Objectives 2019

New Induction Policy and Procedure

The Prison intends to introduce a comprehensive induction policy through the Prisoner Services function. This will ensure that people who are received into custody are kept safe and treated with decency, risks are identified and recorded on reception, and prisoners are supported on their first night.

Prisoner Services brings together the core elements that are considered essential to a successful custodial sentence; it forms the concept that there is a “team around the prisoner” from the moment an individual is brought into custody. The team around the prisoner process begins in Court, with the initiation of a number of assessments that are required as part of a prisoner’s induction into prison life. The induction period is a vital stage for most, as this sets the tone for the remainder of a custodial sentence. The induction process covers matters such as health, sentence planning, expectations, work, accommodation arrangements and first night protocols. Within 48 hours of entering custody, a team of Senior Officers will convene, with the aim of making the best decisions in terms of individual need.

This links to the Policy and Resources Plan: Our Quality of Life – Safe and Secure place to live.

Early Conditional Release (ECR)

Research recently carried out by the Ministry of Justice has shown that community penalties have better outcomes for reducing reoffending compared to short term prison sentences. Evidence suggests Release on Temporary License (ROTL) has a positive impact on reducing the rate of future offending. We hope by developing an Early Conditional Release Scheme, we can further improve the outcomes for our offenders.

To support an introduction of a scheme of Early Conditional Release (ECR), we intend to explore the use of Electronic Monitoring (EM) using Global Positioning System (GPS) technology.

The technology could eventually be applied to monitor offenders on Home Detention Curfew (HDC) as part of a community sentence and as a condition of granting bail.

Working with Probation and Joint Emergency Service Control Centre (JESCC), the offender would be subject to a robust risk assessments and conditions such as employment and suitable accommodation. The system has the ability to set multiple inclusion and exclusion zones.

This links to Policy and Resources Plan: Our Quality of Life – Safe and Secure place to live.

Monitoring Prisoners on Release

The Prison and Probation Services intend to increase the formal performance monitoring and management arrangements with prisoners on release. It is intended that through working with Probation and utilising Offender Supervisors within the prison, we will monitor prisoners' progress against employment, education and training objectives following release and will have 3, 6 and 12 month follow up periods.

This, along with the collation of more detailed re-offending statistics, will inform strategies on rehabilitation and resettlement processes.

This links to Policy and Resources Plan: Our Quality of Life – Safe and Secure place to live.

Complete review of all Contingency Plans and Business Continuity Plans

A comprehensive review of plans and procedures is necessary in relation to key activities required for the safe operation of the Prison. This will be completed in order to achieve improved business continuity and ensure emergency operational procedures are in place.

This links to Policy and Resources Plan: Our Quality of Life – Safe and Secure place to live.

Commissioning of the new CLIP Community Workshop

In 2018, the Committee *for* Home Affairs approved a proposal to construct an 11m x 11m steel portal frame industrial building to be used as a workshop. The workshop has been funded by a combination of Public, Private and Charitable sector donations.

The laying of the foundations for the building commenced in February 2019, and it is anticipated that the workshop will be operational by the end of June 2019.

The construction of the Community Workshop will allow more projects to be taken on which will benefit the community of Guernsey.

This links to Policy and Resources Plan: Our Community – inclusive and equal.

Provision of a Secure Electronic Visiting System

In April 2019, the Prison will go live with “Purple Visits” video links. The visits will take place through a secure application package which is to be installed in the Visits Hall. There will be four monitors available for use during any social visit session. The secure system will allow for prisoners to have pre-arranged video visits with their family and friends who may be unable to attend in person due to an illness, disability or who are off island. The cost for this service is paid for by the visitor.

Further details are available on



All communications made from the terminals will be securely encrypted and with the unique facial recognition system, the system will detect and confirm the identity of the visitor before the call is connected and re-confirm their identity sporadically during the call.

This links to the Policy and Resources Plan: Our Place in the World – Centre of Excellence and Innovation.

Link States of Guernsey Strategies

Guernsey Prison is dedicated to working with the States of Guernsey on some overarching strategies which are relevant to the prisoners and staff at the Prison:

Mental Health and Wellbeing Strategy

The Strategy has three objectives:

1. To promote good mental health and wellbeing across the whole population;
2. To support people to manage their mental health better; and
3. To act to meet people’s needs with appropriate and flexible services.

The Prison is conducting a prisoner Health Needs Analysis to ensure that the needs of the prison population are properly resourced. This will include referral to mental health services.

Discrimination

The Prison will work to eliminate any discrimination, as required by any disability discrimination legislation arising from the Disability and Inclusion Strategy (Billet XXII of 2013).

Disability and Inclusion Strategy

The States of Guernsey’s Disability and Inclusion Strategy is in place to promote, protect and ensure the full and equal enjoyment of all human rights and freedoms by all people with disabilities, including children. The Prison will work within the guidelines of the Strategy to ensure compliance.

Drug Strategy

The Prison is liaising with relevant agencies with the aim of deciding upon the direction of the Prison strategy based on the Joint Strategic Needs Assessment (JSNA) on Substance Misuse. This will include a focus on drugs, alcohol and tobacco. It will identify key priorities, map unmet needs and steer the development of a Combined Substance Misuse Strategy.

Maintenance Priorities

Subject to successful business case approval for Capital funds, the Prison intends to upgrade its facilities in relation to:

- Improvement of disabled facilities
- Upgrade shower facilities on J Wing
- Repair and repaint external finishes on buildings

The three areas identified above are carried over from 2018. It was identified that the disabled and shower facilities on J wing should be one capital allocation, therefore this project was postponed until 2019 to allow for States Property Services to revisit the plans and specifications.

No new Capital bids for the Prison establishment have been identified for 2019.

Key Performance Targets

In order for the public to have faith in the standard of delivery within the Prison Service and to ensure that this level of service reflects best practice, the Prison is preparing to be as compliant as possible with expectations set by Her Majesty's Inspectorate of Prisons; whilst taking account of the differences in jurisdictions. The date of the next inspection is not known but the Prison will be measured against a Healthy Prison Test which incorporates the following:

Safety

Prisoners, particularly the most vulnerable, are held safely.

Respect

Prisoners are treated with respect for their human dignity.

Purposeful activity

Prisoners are able, and expected, to engage in activity that is likely to benefit them.

Rehabilitation and release planning

Prisoners are supported to maintain and develop relationships with their family and friends. Prisoners are helped to reduce their likelihood of reoffending and their risk of harm is managed effectively. Prisoners are prepared for their release back into the community.

Performance Monitoring

The Prison Service is fully committed to monitoring its performance, ensuring that its managers have access to the information they require to judge effectiveness and make informed decisions. This is done by way of a Performance Management Framework that enables operational performance management across the functions. The data is shown by way of dashboards, scorecards and reports.

Most targets are derived from the Healthy Prison Test set out by Her Majesty's Inspectorate of Prisons in their expectations documents. Each strategic target is supported by a significant range of indicators contained within the expectations documents. Where possible these have been aligned to the Policy and Resources Plan. Other targets are functional within the Prison's three main departments; Operations, Prisoner Services and Corporate Services. The targets below are areas for improvement derived from HMIP Expectations Document:

Prisoner Services	Aligned to P&R Plan
A safe, secure, decent environment is maintained with a regime that promotes health and wellbeing and supports rehabilitation.	Our Quality of Life – Safe and Secure place to live Our Community – One community; inclusive and committed to social justice Our Community – Lifelong Learning
The effectiveness of the allocation and attendance in ensuring prisoners attend their activity on time is monitored	
Home Detention Curfew (HDC) assessments are up to date and prisoners approved for HDC are released on the earliest eligible date.	
Prisoners can make a free phone call on their first night in prison.	
Peer supporters are used effectively in reception and during first night arrangements.	
The Prison and Probation Service monitor the progression of their prisoners (including whether prisoners enter secure and sustained employment or Education) and use this information to improve provision.	
The range of learning and skills and work activities is sufficient to the diverse needs of the population.	
Prisoners' telephone numbers are added to their PIN account within 24 hours of arrival in the prison.	
Money management courses are available for prisoners.	
Prisoners are encouraged to save money for their release and are assisted to open a basic bank account.	

<p>Operations Primarily concerned with protection of the public, by ensuring prisoners are held securely with a focus on a procedural, physical and dynamic security.</p>	<p>Aligned to P&R Plan Our Quality of Life – Safe and Secure place to live Our Community – One community; inclusive and committed to social justice</p>
<p>Prisoners have access to a range of electronic options (including email and video calls) to maintain family contact.</p>	
<p>There are effective systems to collect feedback from prisoners and visitors (including children) about their visits experience.</p>	
<p>Develop the visitor searching area to provide a clean, safe and respectful environment</p>	
<p>Staff and Prisoner relationships are maintained through the Personal Officer Scheme</p>	
<p>Prisoners are treated with respect and their diverse needs are assessed and considered fully during their time in Court Custody</p>	

<p>Corporate Services Focuses on performance and contract management, finance and procurement.</p>	<p>Aligned to P&R Plan Our Economy – Strong, sustainable and growing Our Economy – Sustainable public finances Our Quality of Life – Healthy Community</p>
<p>Staff are able to access support to help them manage the emotional demands of their work.</p>	
<p>Ensure Governor meets with Functional Managers monthly to update Functional Delivery Plans</p>	
<p>Ensure quarterly stock checks are carried out in Prison Stores</p>	
<p>Ensure all Health and Safety Risk assessments are completed and action plans are updated</p>	
<p>Manage Prison budgets to ensure there are no unauthorised overspends on Capital or Revenue</p>	